

Custom Project Work with Continuum Tech Advantage

Our Tech Expertise – Your Tech Advantage

Continuum Tech Advantage is an exciting program that lets our partners leverage the technical personnel, resources and expertise at our Network Operations Center to complete a variety of desktop and server projects. It's designed to free your technical teams to focus on high-value tasks and strategic growth, while providing professional, affordable services that are priced to maximize your margins.

With more than 85 projects to choose from, Tech Advantage allows you to easily expand the scope of your services and the volume of projects being delivered to your clients. And best of all, work is performed around the clock – so you can set it, forget it, and give your IT staff the night off.

How it Works



Initiate

To schedule a Tech Advantage project, simply fill out a request form.

Your request is reviewed by the NOC team within the next 72 hours and a Senior Technician who then prepares a summary of the work involved. We review your environment and recommend changes to ensure project success.



Coordinate

A meeting is scheduled with you to review all aspects of the project.

We create a project scope statement and assign it to you to review.

You approve the project and assign the job back to the NOC.



Complete

The NOC team completes the project. The details of the project are updated in the ITS portal.

If necessary, post project issues are addressed.

Tech Advantage Project Categories

- Active Directory
- Email/Exchange
- File & Print Server
- Messaging
- Network
- P2V
- SBS
- Setup
- Sharepoint
- Software Install
- SQL
- Virtualization
- VMware
- Utility
- ... and more!

Already a Continuum Partner?

Simply log into the IT Support Portal to schedule a project!

Note: If a project is listed in this document and does not appear in the standard Tech Advantage request form, we simply need some additional information before we can price out and schedule the request. Please send an email to serverprojects@continuum.net and we'll follow up to discuss the project.

List of Projects

Server Projects

Active Directory	<ul style="list-style-type: none"> Cross Forest Migration Demotion and metadata cleanup DFS Setup DHCP Failover / Split Scope Configuration Migration 2003 to 2008 Migration 2003 to 2012
Email/Exchange	<ul style="list-style-type: none"> 3rd Party Email to On-Premise/Hosted Exchange Server Migration 3rd Party to 3rd Party Email Migration Exchange 2007 to Exchange 2013 Migration Exchange 2010 to Exchange 2013 Migration Exchange Co-Existence Setup Exchange Cross Forest Migration Exchange DAG setup Exchange SBS 2003 Migration to Office 365 Exchange Setup for Multiple Domains Exchange to Office 365 & Outlook Configuration Hosted Exchange to 3rd Party Email Migration Office 365 Migrations On-Premise Exchange Server to 3rd Part Email / Hosted Exchange Migration On-Premise Exchange Server to Office 365 Migration
File & Print Server	<ul style="list-style-type: none"> Configuring DFS File Server / Data Migration Printer / Print Server Migration
Messaging	<ul style="list-style-type: none"> Lync Setup

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Server Projects (continued)

Network	<ul style="list-style-type: none"> Firewall Configuration Firewall Configuration with Failover Firewall Migration Firewall Site to Site VPN Setup VPN Setup Remote Desktop Gateway Install and Configuration Router Configuration SBS - RWW & VPN Setup
P2V	<ul style="list-style-type: none"> Migrate VM servers to new host
SBS	<ul style="list-style-type: none"> SBS Migration from 2003 to 2008 SBS Migration from 2003 to 2011
Setup	<ul style="list-style-type: none"> Migrate terminal services or RDS RDS Gateway Install RDS Migration Remote Desktop RRAS Configuration RRAS Setup & Configure Setup iDRAC / ILO Terminal Server Setup New Exchange Server Setup
Sharepoint	<ul style="list-style-type: none"> SharePoint – Migration SharePoint – Setup
Software Install	<ul style="list-style-type: none"> Shadow Copy Client Installation
SQL	<ul style="list-style-type: none"> SQL Setup/Migration/Upgrade
Virtual to Physical	<ul style="list-style-type: none"> Bare Metal Recovery

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Server Projects (continued)

<p>Virtualization</p>	<p>Citrix XenApp Setup Configuring C3 VM Servers Hyper-V Migration Hyper-V Replication Hyper-V setup - RDS Server deployment and configuration</p>
<p>VMware</p>	<p>VMware Cluster Setup VMware ESXi Host Setup / Upgrade VMware Host and vCenter Server VMware Rebuild ESXi Host VMware Storage Migration / Re-Configuration VMware Vcenter Upgrade Reconfigure VMware Storage</p>

Desktop Projects begin on the next page ▶

Desktop Projects

Adobe	Adobe Flash Player ActiveX installation Adobe Flash Player Installation Adobe Reader Installation
Anti-malware	Anti-Spyware or Anti-Malware Scan Request MalwareBytes install/Scan
Antivirus	Antivirus installation/Rollout Antivirus Scan Request Antivirus Software Corrupt/Issue Symantec Endpoint Protection Symantec Live Update
Internet Explorer	Internet Explorer all versions
Java Updates	Java 2 Runtime Environment installation Java 6 installation Javatm SE Runtime Enfironment 6 Update
Microsoft Office Updates	Compatibility Pack for the 2007 Office System Microsoft Office 2003 Service Pack 3 Installation Microsoft Office 2003 Web Components Microsoft Office 2007 Service Pack 2 Installation
Service Pack	Windows 7 Service Pack 1 Installation Windows Vista Service Pack 1 Installation Windows Vista Service Pack 2 Installation Windows XP Service Pack 2 Installation Windows XP Service Pack 3 Installation
System Administration	Desktop Profile Migration - Workgroup to Domain
System Performance	Defrag Windows Disk

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Desktop Projects (continued)

<p>User Profile - Desktop</p>	<p>Desktop Profile Migration - Cross Forest Exporting mailboxes from Exchange 2007 to PST Microsoft Office Corrupt/Installation/Troubleshooting Microsoft Outlook Issue (All Versions) Outlook Express Issue (All Versions) Outlook Profile Configuration (Mail Server Migration) PST Export/Import Putty Installation User Profile Hive Cleanup Service</p>
<p>Utility</p>	<p>Ask Toolbar Installation CCleaner Installaion / Removal Google Chrome Installation Google Earth Installation iTunes Installation Klickerz Installation Mozilla Firefox Installation PDFCreator Installation Picasa 3.5 Installation RealPlayer Installation Safari Installation SaveAsPDF Installation Shadow Copy Client Installation Shockwave Installation Skype Installation TeamViewer Installation TightVNC Installation / Update USB Driver for USB Adapter Cable VLC media player Installation VNC Free Edition Installation Windows Defender 932/64 Bit) Installation / Troubleshooting Windows Media Player (32/64 Bit) YAHOO! Toolbar Installation</p>