

# Continuum BDR

**continuum**<sup>®</sup>  
IT management platform

## Comprehensive Backup & Disaster Recovery Built for Profitability

*Transform your MSP business with the most reliable and powerful backup and disaster recovery solution available.*

Designed to meet the diverse backup needs of the SMB market, Continuum BDR provides full business continuity for clients, simplifies management for technicians with a unified platform and offers a profitable, scalable solution for your business.

## KEY FEATURES

### A COMPLETE SOLUTION

Local, cloud, and hybrid options with flexible retention to fit unique client needs with backups centrally managed. Continuum-owned technology seamlessly integrates with Continuum RMM, Security and all major PSAs.

### ADVANCED DATA VERIFICATION

Tru-Verify™, our advanced proprietary backup verification that provides recovery-point-integrity checks with a time-lapse video of entire boot processes for maximum visibility and faster issue resolution.

### CONTINUOUS DATA PROTECTION™

Block-level backup for efficient storage and superior resource utilization, minimizing wear-and-tear and maximizing data availability.

### SECURE AND RELIABLE CLOUD INFRASTRUCTURE

The Continuum Cloud, built on IBM Softlayer®, is built with advanced 24x7 DDoS prevention. Data automatically replicates between multiple datacenters to ensure reliability.

### INSTANT VIRTUALIZATION & RECOVERY

Recovery is measured in minutes—not hours or days—meaning minimal downtime for clients.

### COMPREHENSIVE NOC SUPPORT

Certified backup technicians handle complete end-to-end backup management and verification, including:

- Troubleshooting for backup failures
- Full site DR testing & support
- Services ensuring backups and cloud sync run on schedule
- Services to restart or fix issues if block level verification fails
- Ticketing for backup-related issues that require attention (hardware failure)
- 24x7x365 MSP support via email, phone or chat

### MULTIPLE CLOUD STORAGE OPTIONS

Pooled and Fixed storage options are available with the Continuum Cloud. Archive, a policy-driven, long-term data archiving add-on feature, is also available.

### ADDITIONAL TECHNICAL

- Hardware agnostic
- Support for local, cloud or hybrid environments, LOB Applications or both Hyper-V or VMware VMs
- Database restores for MS Exchange and SQL
- Bare-metal restores for Windows servers
- Granular scheduling of backup and retention policies
- Self-service flexible/granular file-and-folder recovery & browsing
- Self-service virtualization of individual machines on appliance & cloud

# Continuum BDR Products

Designed to meet the diverse backup needs of the SMB market, Continuum BDR provides full business continuity for clients, simplifies management for technicians with a unified platform and offers a profitable, scalable solution for your business.

## CONTINUITY

*Complete Backup & Disaster Recovery for True Business Continuity*

- › Speed and reliability with RTO measured in minutes—not hours or days
- › Provide trust and peace of mind, assuring that normal business operations will be restored with industry leading performance

## BACKUP

*Flexible Data Protection for Small Business Clients*

- › Cost-effective backup offering for clients with simplistic data protection requirements
- › Minimize the initial investment for small businesses with a solution that can scale as BDR needs evolve over time

### Archive | *Cost-Effective, Long-Term Data Storage Add-On*

- Policy-driven, offsite archival solution designed for regulated clients
- Replicates backup images the public cloud or your own cloud environment via FTP



Since Continuum BDR is managed and maintained by Continuum's Network Operations Center technicians, we've been able to reduce the amount of time our in-house team spends managing the tool and monitoring backups—a decrease of .5 FTE to .05 FTE per week

– Scott Oleson, Senior vCIO and Director of IT, Frontier Business Products

## CONTINUUM MODEL BENEFITS

Designed for MSP business transformation, growth and success, the Continuum Model is unique in the industry and proven to drive greater profitability than other IT management platforms, featuring:

- A fully-managed, vertically integrated technology suite MSPs, featuring RMM, BDR and Security solutions
- Dedicated account management focused on your success and growth
- Extensive sales and marketing resources to grow your business
- Training and support for technical staff to leverage the platform to maximize your capabilities



**LEARN MORE ABOUT  
CONTINUUM BDR AND HOW YOU  
CAN TRANSFORM YOUR BDR BUSINESS**

**Watch the on-demand  
Continuum BDR demo now!**