

At CMS, we believe in open frequent dialogue. We take the traditional support concept to the next level, by responding quickly to client requests, as well as proactively reaching out to help maximize their investment in our solutions and services.

issues, as well as direct access to

Sampling of Our Clients



our in-house sup-



port analyst.



Client Testimonials

"Implementing Sage 100 and Staffing Link 360 has enabled Berks and Beyond to be more profitable as a result of increased productivity and efficiency. The time we are now saving allows us to be more focused on the clients and on being a leader in the staffing industry. -Tiffany Garner, Berks and Beyond

"With the help of Computer Management Services we've saved over \$100,000 per year as a result of implementing our new systems" -Marlowe Gronbeck, Pyramid Technologies

"As a company, we have been able to increase our sales by 20% this year with no additional hires. I would attribute a good part of that to a more effective system that makes it easier to understand our upcoming workload and also gives us critical information in real time that was previously unattainable in our old system." -Jon Pelzman, L'Image, Inc

"We have been able to significantly increase our business and management controls without adding additional personnel to our organization." -John Thommen, Ocean Accessories



Who is Computer Management?

Computer Management (CMS) is a leading provider of Sage 100 ERP solutions in New England, we can help you to improve the quality, profitability and efficiency of your operations through the effective deployment of our business management solutions.

We have over 35 years of experience in Wholesale Distribution, Manufacturing, Purchasing, Logistics, Sales and Marketing, and Finance.

Computer Management is your solutions resource for:

- Accounting / Finance
- Wholesale Distribution
- Manufacturing: Make to Order
- Manufacturing: Make to Stock
- Temporary & Permanent Staffing
- Marinas & Boatyards
- Beer, Wine, & Spirits

Whether it's improving your supply chain, forecasting inventory, accessing financials or meeting customer and sales force demands, CMS and Sage 100 ERP can guide you in providing the resources you NEED to excel.



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CMS helps clients identify and solve **business challenges** by combining award winning enterprise solutions with years of industry expertise.

Our **proven strategy** provides our clients with the resources, knowledge and tools needed in improving the quality and profitability of their operations.

Our **experience** spans from accounting, distribution, and manufacturing, to sales, marketing and warehouse automation. This experience has given us a **unique perspective** on customer service; we provide business solutions that help our clients to recognize and surpass their business goals.

Certifications

- Sage Select Authorized Partner
- Sage Certified Trainer
- Sage Certified Business Partner
- Sage Conversion Specialist
- Sage "Software Implementation "Boot Camp"
- Sage "Sales Academy" Graduate
- Sage VIP Program Participant

Sage 100 ERP



Authorized
Partner

Dedicated Technical Support

- Full-time dedicated support technicians for immediate response to support issues
- Professional Client Support Tracking System for more efficient case management
- Web access for remote connection to clients

Specialized Client Care

Each client is assigned to an Account Manager who will assist with questions and issues, as well as work to enhance their product knowledge through periodic newsletters and updates. Our client tracking system, not only tracks support issues, but allows us to track all of the details surrounding your particular installation, including network configuration, passwords and many other details. In effect, we become your IT department.



CMS Client Care support contracts are available to ensure that all issues are resolved in a timely and cost effective manner. These contracts include an Annual Business Review where we evaluate your system and procedures, discussing your business goals, and potential enhancements. By leveraging a CMS Client Care Agreement, you will have enhanced response time on support

As focused specialists, CMS keeps connected with ever-changing technologies and will proactively support your business. We are committed to helping our customers succeed while developing long-lasting relationships. Our clients consider us a part of their team, because we're not just here to support them, we're here to ensure their success—by increasing efficiency and profitability.