



True Service.

September 8, 2014

Mike McDonald
Sonitrol Western Canada
#30 - 3033 King George Blvd.
Surrey, BC

Dear Mike:

Please pass our sincere thanks along to the responding Calgary Police officers, their 911 Operators and your Sonitrol monitoring staff for a terrific coordinated effort and capture this past weekend!

In the early hours of Saturday morning, your monitoring staff detected a thief as he cut through our fence and entered our compound. In just minutes and before he could get away with anything or do any further damage beyond cutting our fence, he was captured by the Calgary Police. While the Police were attending, your staff stayed on the line with them and directed them to the thief in our yard. Wow!

You can add me to the list of believers in your Sonitrol Live Monitored Video. We moved to your system in May of 2012 after having zero success in either deterring or capturing any thieves using cctv, etc... and after witnessing the many successes you had in dozens of our Kal Tire retail outlets and Distribution Centres across Western Canada.

Again, please pass a huge thank you along to the Calgary Police and your monitoring staff for a job well done.

Sincerely,

A handwritten signature in black ink, appearing to read "Steve Vany". The signature is fluid and cursive, with a large loop at the beginning and a long tail.

Steve Vany
Kal Tire – Calgary North
2363 - 20th Avenue NE
Calgary, Alberta