

October 30, 2014

Mr. Mike McDonald
Sonitrol Verified Security
#30 – 3033 King George Blvd.
Surrey, BC
V4P 1B8

Dear Mike,

Please pass a huge thank you to the Surrey RCMP and your monitoring staff for their great work in protecting City of Surrey property at Kwantlen Pool early this morning.

Back in 2007, based on recommendation by the RCMP, we installed Sonitrol's Verified Audio into all of our outdoor pools. Prior to using Sonitrol, we had three significant incidents and losses due to metal thieves extracting piping and electrical components from our buildings. The next summer, with the addition of the Sonitrol technology and prompt RCMP response, we were able to prevent all three attempted break-ins at the facilities. We have had no issues of note since that time until this morning, when once again, your Sonitrol technology proved to be invaluable. The decision to use Sonitrol technology has safeguarded the pools from costly damage and possible service interruptions.

Again, thank you to the Surrey RCMP and your monitoring staff.

Sincerely,



Jeff Holland
Recreation Facility Manager - Guildford
Surrey Parks, Recreation & Culture
(778) 846-1023