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February 6, 2015

Mr. Mike McDonald
Sonitrol Verified Security
#30 – 3033 King George Blvd.
Surrey, BC
V4P 1B8

Dear Mike,

Just before 3:30 AM this morning, your Sonavision Live Monitored Video System detected a thief breaking into our site at 745 Thurlow Street in Downtown Vancouver. Your Sonitrol Monitoring Staff stayed on the line with the VPD, directing the responding officers to where the thief was... resulting in a capture just moments later.

The coordination between your Monitoring Staff, the 911 Operators and the VPD is impressive. We had another capture here less than 2 months ago on December 10th, and have again foiled this criminal activity. Please pass along our sincere thanks to the VPD, the 911 Operators and your Sonitrol Monitoring Staff.

Sincerely,

Dave MacKenzie
Field Manager
Stuart Olson Construction
604-273-7765