



February 17, 2015

Mr. Mike McDonald
Sonitrol Verified Security
#30 – 3033 King George Blvd.
Surrey, BC
V4P 1B8

Dear Mike,

We are very pleased to again be sending a thank you note to the Langley RCMP, their 911 staff and your Sonitrol monitoring team.

Just before 3:00 AM this morning, Tuesday, February 17, 2015, our Sonavision Live Monitored Video System detected a thief entering the west side of our yard... Sonitrol staff dispatched the RCMP immediately and stayed on the line with 911 until this thief was apprehended, only minutes later.

We are positive that the close working relationship between your monitoring staff, the 911 monitoring staff and the RCMP is the key to the many, many apprehensions we have had in both our Langley and Burnaby locations since moving to your Verified technology in 2007.

Thank you again to the Langley RCMP and the supporting operators and monitoring staff.

Yours Sincerely,

Nicole Boehm
Senior Executive Assistant