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January 2, 2014

Mr. Mike McDonald

Sonitrol Verified Security

#30 - 3033 King George Blvd

Surrey, BC

V4P 1B8

Dear Mike,

We installed your Sonavision Live Monitored Video in our Surrey and Mission locations back in March of 2008. Since that time, we have had multiple captures of thieves in both of our compounds. The latest was yesterday (New Year's Day) at 8:00 AM in our Surrey yard!

Please pass on our heart-felt thanks to the Surrey RCMP, the 911 Operators and your Sonitrol monitoring staff for their teamwork in apprehending this criminal before he could make off with any of our product!

All the best,

A handwritten signature in blue ink, appearing to read 'Rh' followed by a long, sweeping horizontal line.

Ram Bansal, President

Save More Plumbing & Lighting

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