

## Impossible to Save your Session Error PPT2800: (Error 100054)

This error normally just needs a handheld re-boot.

**\*\*\*\*\*Important\*\*\*\*\*** do not cancel your activity. Once you reboot the handheld and log back into Scannabar you will resume where you left off. No Data will be lost.

1. Reboot your PPT2800 Handheld Scanner.



- i. Hold down the Double button in the top right hand corner and the cassette button at the bottom. Make sure you press them down all at the same time.

Log back into your Scannabar software and you should be right where you left off. If your session was over just click save and your session should save.

**If this did not resolve your problem please call  
one of our Solutions providers@1-800-939-  
8960 Ext: 2**