Web Update Error:

If you are having trouble performing a Scannabar Webupdate the first thing you should verify is that your internet connection is working properly.

If you do have a proper internet connection you will need to get the Scannabar SBUpdate.exe from the <u>www.scannabar.com</u> website. Please <u>Click Here</u>.



This will bring you to the Scannabar Homepage:

1. Click on the support button.

2. Then select the download button.



3. On the next screen click on the Sbupdate.exe link.



4. You will then get the option to Run or Save. Select the Save option.

File Dow	nload - Security Warning 🛛 🛛 🗙
Do you want to run or save this file?	
	Name: SbUpdate.exe Type: Application, 785KB From: www.scannabar.com
	<u>R</u> un <u>S</u> ave Cancel
۲	While files from the Internet can be useful, this file type can potentially harm your computer. If you do not trust the source, do not run or save this software. <u>What's the risk?</u>

5. The browse to the C:\Scannabar3.32\Scannabar\ folder and press Save.



6. When it is complete click on the Run button.

Now your update should be working correctly.

If this did not resolve your problem please call one of our Solutions providers@1-800-939-8960 Ext: 2