



## The GSX Cure for Exchange Administrative Headaches

Latest GSX monitoring & reporting solution on display at Microsoft Exchange Conference 2012

Orlando, FL (Microsoft Exchange Conference 2012) – September 24, 2012 — [GSX Solutions](http://www.gsx.com) [www.gsx.com], the global leader in proactive, consolidated monitoring and reporting of enterprise collaboration environments, including [Microsoft Exchange](#), [Microsoft SharePoint](#), BlackBerry Enterprise Server ([BES](#)) and [Lotus applications](#), today announced that the latest GSX Monitor & Analyzer cure for Exchange administrative headaches will be on display at the [Microsoft Exchange Conference 2012](#).

By addressing administrative headaches, GSX Monitor & Analyzer helps assure smooth operation of your Exchange messaging environment while keeping a lid on costs.

### **Headache one: “I can’t keep up with user demands.”**

In dynamic collaboration environments, administrators are constantly challenged to keep capacity ahead of user demand, within the usual budgetary constraints.

By monitoring used disk space, free disk space, the ratio of average mailbox size over those allowed in mailbox databases, GSX helps take the guesswork out of capacity planning. GSX tracks the average and maximum access times, as well as server availability during the previous weeks or months, allowing you to properly plan for necessary capacity upgrades.

### **Headache two: “My servers are up but users are complaining.”**

Even though your servers are up and running messages can be queuing awaiting delivery, resulting in email bottlenecks and escalating user complaints. There can be a big difference between nominal system performance and actual user experience. Exchange administrators need to load-test their environments with various scenarios to forecast demand, size capacity, and optimize the cost/performance ratio for user experience. GSX Monitor helps to cure this headache by measuring performance from the user’s perspective.

### **Headache three: “Writing PowerShell scripts is a daunting task.”**

Using PowerShell scripting to monitor Exchange environments is beyond the abilities of the average Exchange administrator, complex scripting knowledge would be required to provide a reliable and thorough monitoring solution. However, with GSX you have out of the box alerts, statistics, and reports that require no code to use. For example, you can run an Environment Health report on your Exchange servers, comparing the performance of SLAs and KPIs across all the servers in your environment. You can build profiles that enable you to instantly and easily compare key metrics across all your servers, to rapidly identify and prioritize issues.

### **GSX demos (and E-Space Invaders!) at MEC 2012, September 24-26**

Stop by the GSX Solutions booth #19 at the [Microsoft Exchange Conference](#) (MEC) to learn how GSX Monitor & Analyzer can help you to make the most of your Exchange investment with real time server monitoring from a single interface, end-user measurement of service delivery, and automated reporting. You can also see demos of how GSX can manage Exchange and SharePoint collaboration resources across multiple business units in private clouds.

And be on the lookout for E-Space Invaders throughout the show! “Shoot” the critters in a photo of yourself, and then come to the GSX booth to pick up your prize, and enter

the drawings for the one-week Caribbean cruise! Complete contest details can be found at <http://www.gsx.com/mec-espace-invader---web/>.

**About GSX Solutions**

GSX Solutions is the global leader in proactive, consolidated monitoring, analysis, and management of enterprise collaboration and messaging environments, including Lotus Domino, Microsoft Exchange, SharePoint and BlackBerry Enterprise Server, as well as LDAP and SMTP ports, and any URL. GSX Solutions is Microsoft Systems Center Alliance Partner, Microsoft Silver Partner and a BlackBerry Alliance Elite Partner, providing automated server maintenance for Domino and Windows-based servers. Monitoring millions of mailboxes for over 600 global enterprises, GSX is headquartered in Geneva, Switzerland, with R&D in Nice, France, and offices in the UK and the US. For more information, please visit [www.gsx.com](http://www.gsx.com).

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