

## GSX Consolidated Monitor & Analyzer Cuts Microsoft SharePoint Risks

## Agentless, out-of-the-box deployment enables quick resolution of user issues

Anaheim, CA [SharePoint Conference] – September 27, 2011 — <u>GSX Solutions</u> [www.gsx.com], the global leader in proactive, consolidated monitoring, reporting and messaging of enterprise collaboration environments, including <u>Microsoft Exchange</u>, <u>Lotus</u> <u>Notes</u>, and Blackberry Enterprise Server (<u>BES</u>), today announced that its GSX Monitor & Analyzer resolves significant <u>Microsoft SharePoint</u> risks and issues for IT departments. Agentless, out-of-the-box deployment on a client workstation enables SharePoint administrators to continually monitor services from a user perspective and quickly take corrective action when issues arrive.

Many organizations are experiencing an uncontrolled proliferation of SharePoint sites, leading to frequent outages and inefficient use of IT resources. GSX Monitor leverages GSX's 15 years of experience in messaging and collaboration to help rein in the potential issues and enhance efficiency by:

- Providing out-of-the-box deployment on a client workstation (no code is installed on the server).
- Displaying service levels from the user's perspective, to assure not only that servers are running, but also that users have access to their SharePoint data.
- Monitoring through customized background scenarios that probe key SharePoint parameters.
- Consolidating control over the proliferation of SharePoint servers within an organization, highlighting those that need immediate attention, and notifying administrators to take corrective action.
- Enabling administrators to drill-down to the root causes of problems and take effective remedial action.
- Cutting costs through preemptive resolution of emerging issues.
- Monitoring key performance indicators (KPIs) to help service providers avoid financial penalties from failure to meet service level agreement (SLA) requirements.
- Delivering current and trending data to help SharePoint administrators make effective use of limited IT budgets and scarce SharePoint administrative talent.
- Providing an integrated view of the entire collaboration environment, including Microsoft Exchange and BlackBerry Enterprise Server.

• Integrating with Microsoft System Center Operations Manager (SCOM).

"Microsoft SharePoint collaboration and information management has become a missioncritical platform for many organizations. However, its rapid embrace has led to significant risks, that our new release of GSX Monitor & Analyzer effectively resolves," said Antoine Leboyer, CEO of GSX Solutions. "By continually monitoring system performance from both the user's and administrator's perspective, we effectively empower our customers to avoid these pitfalls, reduce their operational costs, and maximize the value of their SharePoint investment."

## GSX Monitor & Analyzer now available for immediate download

A free trial version of GSX Monitor & Analyzer is available at <u>support.gsx.com</u>. For more information on GSX solutions and partner opportunities, please visit <u>gsx.com</u> or visit us at SharePoint Conference at booth 764.

## **About GSX Solutions**

GSX Solutions is the global leader in proactive, consolidated monitoring, analysis, and management of enterprise collaboration and messaging environments, including Lotus Domino, Microsoft Exchange, SharePoint and Blackberry Enterprise Server, as well as LDAP and SMTP ports, and any URL. GSX Solutions is a Blackberry Alliance Elite Partner, providing automated server maintenance for Domino and Windows-based servers. Monitoring millions of mailboxes for over 600 global enterprises, GSX is headquartered in Geneva, Switzerland, with R&D in Nice, France, and offices in the UK and the US. For more information, please visit <u>www.gsx.com</u>.

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