GSX Solutions Unveils GSX Monitor & Analyzer for Microsoft's Lync 2013

New GSX Monitor & Analyzer stress tests optimize the costs and benefits of Lync 2013

ORCHARD PARK, NY – Sept. 16, 2014 — GSX Solutions (www.gsx.com)—the global leader in proactive, consolidated monitoring and reporting of enterprise collaboration environments, including Microsoft Exchange, Microsoft SharePoint, BlackBerry Enterprise Server (BES) and IBM Notes— today announced the release of GSX Monitor & Analyzer support for Microsoft Lync 2013. The new release continues GSX's mission of supporting customers' unified communication systems wherever they are, including the cloud-hosted version of Office 365. Most performance monitoring tools only provide a bird's-eye-view of systems and servers and whether they are on or off. GSX Solutions actually measures service performance from a user's perspective to anticipate and avoid costly outages.
GSX Robot User is performing stress tests on the system in the following ways:

- Simulating the creation, connection and activation of the web conference services;
- Measuring time delays when attempting to create a Web conference, including video and presentation features via the Lync Web application.
- Performance stress tests on the system-level PowerShell Connection, Windows services and processes, performance counters and potential disk outages;
- General front-end services, including tests on user authentication, address-book services access, presence service, number of connected users, etc.;
- Instant messaging services between two and more users;
- VoIP services, commutation abilities of the Lync server, PSTN peer-to-peer calls and VoIP calls through Lync.

LEDs for the totally agentless monitoring quickly inform IT administrators of the status of each service. GSX ensures that Lync SLAs are met through performance tests of all important actions that users perform, and all processes which the Lync server provides. Additional features include extensive reporting with a set of performance counters, troubleshooting statistics and graphs to help identify the root cause of any problems.

"As Microsoft upped the corporate communications with Lync 2013, GSX Monitor & Analyzer has evolved in step to assure uninterrupted delivery of these critical services," said Antoine Leboyer, CEO of GSX. "This way, organizations can optimize both the costs and benefits of their unified communication environment to keep their business communication up and running."

GSX Monitor & Analyzer v10.9 available for immediate download
GSX Monitor & Analyzer v10.9 is available for immediate download. A free trial version is also available for download at http://web.gsx.com/download-the-trial. For more information on GSX solutions, please visit gsx.com.

About GSX Solutions
GSX Solutions monitors collaboration projects and hundreds of million mailboxes worldwide. Whether on-premises, in the cloud, or hybrid, GSX is the global leader in proactive, consolidated analysis and management of enterprise collaboration and messaging environments, including Microsoft Exchange, Office 365, SharePoint, Lync, BlackBerry Enterprise Server and IBM Notes. GSX Solutions is a Microsoft Systems Center Alliance Partner, and a Microsoft Silver Partner on Messaging and Server platform competencies. For more product information and partner opportunities, please visit www.gsx.com.

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