

# Say hello to GSX Monitor & Analyzer for Lync

Keep your unified communication under control with GSX smarter Lync performance monitoring and reporting solutions



## GSX Monitor & Analyzer Microsoft Lync

Keep your Microsoft Lync under control with GSX Solutions by monitoring the status of servers, as well as the level of services delivered to business lines. **GSX Monitor & Analyzer** streamlines communication by delivering the critical information you need to proactively manage Lync and avoid any system issues.

Most performance monitoring tools only provide a bird's-eyeview of systems and servers and whether they are on or off. GSX Solutions actually measures service performance from a user's perspective to anticipate and avoid costly outages.

You can enhance system performance, reduce costs and improve the organization's productivity by keeping your unified communications platforms up and running thanks to GSX Robot User. **GSX Monitor & Analyzer** simulates the entire workflow done by a Lync end-user during day-to-day activities.

**GSX Monitor & Analyzer** is a powerful and intuitive monitoring and reporting solution that enables administrators and IT managers to ensure Microsoft Exchange, Lync, SharePoint, BlackBerry Enterprise Server, IBM applications performance and availability, either On-premises or in the Cloud.

Bundled with **GSX Monitor**, **GSX Analyzer** provides you with extensive analysis and reporting features to manage your SLA and gain valuable insights into the overall health of your infrastructure.

### BENEFITS

- Single platform to keep your unified communications up and running.
- Avoid costly outages by proactively monitoring the services availability of your Lync deployment.
- Anticipate potential business line performance slowdowns by giving accurate metrics of the performance and quality of the services delivered.
- Provide real insight to the quality of service delivered to your end-user and increase business line acceptance.
- Ensure end user satisfaction and drive adoption by constantly simulating users, alerting for performance and latency issues.

# GSX Monitor & Analyzer



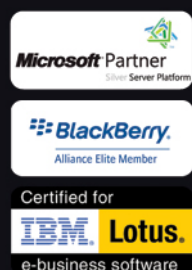
Microsoft Lync 2013 is increasingly more critical in every company as it provides not only Instant Messaging but also online conferencing, files-sharing, video and audio conferences. What was just a “nice to have” tool is now a critical application that requires:

- Availability and performance across multiple locations
- End-user satisfaction and acceptance
- Cost control on data and bandwidth

## Key Features

- **Real-Time monitoring:** GSX acts as a Robot User performing synthetic transactions at the system, server and service levels. It processes regular tests on the system by simulating the creation, connection and activation of the Web conference services, measuring time delays, testing Instant Messaging, audio and video calls.
- **Lync front-end server availability:** GSX tests every critical service provided by the front-end server by checking the latency, alerting you before your users would notice a problem.
- **Lync Web application service:** GSX tests the Lync Web components and the UCWA Conference test latency, making sure users can schedule, join and conduct online conferences.

- **Powerful test of your VoIP services:** GSX tests the commutation abilities of the Lync server, peer-to-peer calls through PSTN, and VoIP calls through Lync.
- **Troubleshoot quality of service issues:** **GSX Monitor & Analyzer** retrieves the performance counters you need to troubleshoot the quality of service you deliver to your users. Stop being blinded by tracking all statistics you need related to your Lync deployment.
- **Proactive reporting:** GSX ensures that Lync SLAs are met through performance tests of all important actions that users would perform, and all processes which the Lync server provides. Additional features include extensive reporting with a set of performance counters, troubleshooting statistics and graphs to help identify the root cause of any problem.
- **Fully integrated with SCOM:** The constant availability and performance of unified communications applications is critical to business. Providing an all-in-one solution integrated with SCOM console, GSX runs regular tests on your platforms with powerful end-user scenarios, providing IT administrators with pre-set reporting and analytics capabilities to leverage IT investment and lower TCO of IT infrastructures.



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## For more information:

For more information on GSX Solutions, visit [www.gsx.com](http://www.gsx.com), where our resource center contains FAQs, Case Studies, Podcasts, Whitepapers and Webinars.

You can also download a fully functional, 30-day evaluation copy of GSX Monitor, GSX Monitor & Analyzer and GSX Server Guard.