#monitoring #analyzer # related to sametime9, ibm, connected

GSX Solutions Boost Sametime 9 End-user Experience with New Monitoring Capabilities for Audio/Video calls

How to improve end-user satisfaction for instant messaging, audio and video uptimes

ORLANDO, Fla. (IBM ConnectEd 2015) — Jan. 22, 2015 — GSX Solutions [www.gsx.com], the global leader in proactive, consolidated monitoring and reporting of enterprise collaboration environments, including IBM Applications (IBM Domino, IBM Sametime, IBM Traveler), BlackBerry Enterprise Server (BES), Microsoft Exchange, Office 365, Microsoft Lync, and Microsoft SharePoint, today announced it is showcasing the best-of-breed solution for IBM Sametime 9 at IBM ConnectEd 2015, Jan. 25 to 28. GSX Monitor & Analyzer for IBM Sametime 9 already ensures that main Sametime services like chat and online meetings function at their peak. In the preview of the upcoming version GSX will provide monitoring for audio and video calls, one of the most critical features of Sametime 9.

"Sametime 9 has a new simplified look and feel to improve your communication experience. With GSX Monitor & Analyzer under the hood, you can be assured that all aspects of Sametime 9 are working optimally," said Antoine Leboyer, CEO of GSX. "Audio and video problems are usually not adequately addressed, although they are key to communication. GSX Monitor & Analyzer alerts administrators to address issues before they become problems."

GSX provides a complete solution to constantly monitor what is happening on Sametime 9 audio and video call services. It alerts the administrator whenever any of the critical part of

the Sametime environment is at risk, preventing end user service interruption. Combined GSX Solutions provide a strong offer for IBM applications including IBM Traveler HA.

Showcase at IBM ConnectEd, Jan. 25 to 28

The latest GSX Monitor & Analyzer solutions for Sametime 9, Traveler and BES12 will be showcased at booth # B20 at IBM ConnectEd 2015, Jan. 25 to 28. For more information on GSX Solutions and partner opportunities, please visit gsx.com.

About GSX Solutions
GSX Solutions monitors collaboration projects and hundreds of millions mailboxes worldwide. Whether on-premises, in the cloud or hybrid, GSX is the global leader in proactive, consolidated analysis and management of enterprise collaboration and messaging environments, including Microsoft Exchange, Office 365, SharePoint, Lync, BlackBerry Enterprise Server and IBM Notes. GSX Solutions is a Microsoft Systems Center Alliance Partner and a Microsoft Silver Partner on Messaging and Server platform competencies. For more product information and partner opportunities, please visit www.gsx.com.

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