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GSX Powers Quality of Service for Business Applications on Mobile Devices or in the Cloud

GSX to showcase new ActiveSync end-user scenarios and online spot-check reports at Microsoft Ignite Conference

CHICAGO - April 29, 2015 [[MS Ignite](#)] — [GSX Solutions](#) [www.gsx.com]—the global leader in proactive, consolidated monitoring and reporting of enterprise collaboration environments, including [Microsoft Exchange](#), Office 365, [Microsoft SharePoint](#), BlackBerry Enterprise Server (BES), and [IBM Applications](#)—today announced that the latest version of GSX Monitor and Analyzer will be showcased at booth No. 620 at the [Microsoft Ignite Conference](#) in Chicago, May 3 to 5. GSX Solutions will demonstrate the latest Microsoft ActiveSync scenarios together with online spot-check reports on mailbox characteristics, public folders and ActiveSync protocol.

ActiveSync enables mobile phone users to access their email, calendar, contacts and tasks, even while working remotely. The ActiveSync scenarios ensure a high quality of service of the mobile infrastructure in sync with Microsoft Exchange, Microsoft Exchange Online, Traveler or other IBM applications. The GSX robot user can actually act as a mobile device to check quality and latency, taking different actions, such as sending test emails, creating a test folder, checking the free/busy services, and more.

Spot-check reports are now available for Exchange Online. They are largely used by IT administrators who can benefit from a consolidated view of mailbox characteristics, public folders and ActiveSync, and are able to predict trends and make forecasts to optimize usage and associated costs.

“For enterprises, it is crucial to check on mailboxes and usage, even if they are hosted in the cloud and outside the company’s physical infrastructure,” said Jean-Francois Piot, vice president of product management for GSX Solutions. “By ensuring that the end-user experience with critical and pervasive Microsoft applications is optimal, administrators can better manage mailboxes hosted in the cloud. In addition, ActiveSync scenarios reinforce the value of GSX for mobile device management while making sure the end-user is always experiencing an optimal usage with their business applications. Our clients had a lot of frustration with the free/busy check, especially in the hybrid cloud, and GSX’s robot user can check and prevent glitches for a smooth operation.”

For more information on GSX solutions, new products and services, please see <http://www.gsx.com>

About GSX Solutions

GSX Solutions monitors collaboration projects and hundreds of million mailboxes worldwide. Whether on premises, in the cloud, or hybrid, GSX is the global leader in proactive, consolidated analysis and management of enterprise collaboration and messaging environments, including IBM Domino, Sametime and Traveler, BlackBerry Enterprise

Server (BES) and Microsoft unified collaboration platforms. For more product information and partner opportunities, please visit www.gsx.com.

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GSX company contact: info@gsx.com. Media contact: GSX@socialradius.com.