GSX brings advanced support to IBM Traveler High Availability

New GSX Monitor & Analyzer tracks Traveler HA for BYOD users

Orchard Park, NY – September 17, 2013 – GSX Solutions [www.gsx.com], the global leader in proactive, consolidated monitoring and reporting of enterprise collaboration environments, including Microsoft Exchange, Microsoft SharePoint, BlackBerry Enterprise Server (BES), and IBM Notes, today announced the release of GSX Monitor & Analyzer v10.6 with configurable alerts for IBM Traveler High Availability (HA) service pools. The new options help eliminate misleading alerts when BYOD (Bring Your Own Device) users access their email, calendars, address books, and journals via multiple mobile technologies.

"The BYOD trend can result in security, device management, and availability nightmares for Traveler HA developers and administrators, when each employee has up to five devices including company and personal smartphones, tablets and laptops accessing multiple servers," said Antoine Leboyer, CEO of GSX. "This new Monitor & Analyzer release helps administrators to better manage the delivery of end-user services by providing meaningful alerts and eliminating the noise."

With the new GSX Monitor & Analyzer release for Traveler HA you can be alerted:

- If a user's device has not been synchronized during a certain period, or
- If all user's devices have not been synchronized during a certain period.

The latter option prevents misleading alerts for users who have multiple mobile devices, such as two smartphones and a tablet, but use only one as their primary messaging device (e.g. their iPad). As long as one device has been synced within the allotted time, the others will not be flagged.

About GSX Solutions
GSX Solutions is the global leader in proactive, consolidated monitoring, analysis, and management of enterprise collaboration and messaging environments, including Microsoft Exchange, SharePoint, BlackBerry Enterprise Server, and IBM Notes, as well as LDAP and SMTP ports, and any URL. GSX Solutions is a Microsoft Systems Center Alliance Partner, a Microsoft Silver Partner, a Blackberry Alliance Elite Partner, and provides automated server maintenance for Domino and Windows-based servers.

Monitoring millions of mailboxes for over 600 global enterprises, GSX is headquartered in Geneva, with R&D in Nice, France, and offices in the US, UK and China. For more product information and partner opportunities, please visit www.gsx.com.

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