



## PRESS RELEASE

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### **Transportation firm Express Havre St-Pierre selects Microdea's Synergize® document management solution to streamline workflow, expedite billing process**

***Rapidly expanding business cuts time to access documents by 50%***

**Richmond Hill, Ontario, Canada** (June 24, 2014) – Industrial and commercial transportation firm Express Havre St-Pierre of Varennes, Quebec has implemented the Synergize document management software solution to manage their proof of delivery (POD) and bill of lading (BOL) documentation. With a fleet of 60 trucks and 60 drivers working out of six terminals, the firm generates 5,000 PODs and up to 8,000 pages of BOLs each month.

Express Havre St-Pierre has established scanner points at four of their terminals, located in the Quebec cities of Varennes, Sept-Îles, and Havre-Saint-Pierre plus Labrador City, Newfoundland. Drivers deliver their PODs and BOLs to the terminal's billing department team who then scan the material into Synergize, allowing for immediate document access across the entire organization. Previously, scanning was completed only at their head office location, resulting in a 4-6 day wait to obtain the documents essential to billing. With Synergize, the team has cut time to access documents by half, resulting in streamlined workflow and faster, more accurate billing.

States Enrico Vigneault, Rating Supervisor of Express Havre St-Pierre, "We have gained significant time savings with Synergize. The system is quite easy to manage, and results in faster look-up, more accurate billing and increased efficiency. The value is definitely there." Future plans include an interface directly into their third party billing system, and a secure portal for their own clients to access documents in Synergize.

According to Microdea CEO Steve Divitkos, "We are delighted to welcome Express Havre St-Pierre to the Synergize family. We're very pleased to hear that we're already delivering ROI by making their business-critical documents easier to access, share and process. We look forward to continuing our relationship with Express Havre St-Pierre to help them realize additional efficiencies and cost savings."

#### **About Microdea**

Microdea is a rapidly growing enterprise software company focused on the development, sale and support of document management and business process automation technology. Founded in 1995 and headquartered in Richmond Hill, Ontario, Microdea serves hundreds of customers spanning multiple countries and a diverse range of industries including healthcare, transportation, insurance, education, and financial services. For more information please visit: [www.microdea.com](http://www.microdea.com)

**Express Havre St. Pierre**

For over 35 years, the team at Express Havre St-Pierre has proudly offered specialized service for industrial and commercial transport, including refrigerated carriers, fragile products, and shipments that require special handling. A family-run business, Express Havre St-Pierre's solid expertise will satisfy every customer from any and every sector of the industry. For more information please visit: [www.expresshsp.com/en](http://www.expresshsp.com/en)

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