



LILLIAN CUSTOM HOMES WARRANTY FAQ

Q: How do I maintain the seal on my exterior doors?

A: All exterior doors have adjustable thresholds and replaceable weather strips. Releasing or tightening the exposed screws can adjust thresholds.

Q: Why are the trim boards on the garage door opening cut at an angle?

A: These are cut at an angle to keep water from soaking into the wood.

Q: Why are there cracks in the concrete (i.e. on the driveway)?

A: Surface cracks are a normal consequence of expansion and contraction.

Q: What is covered after Lillian Custom Homes' warranty has expired?

A: Consult your Bonded Builders Warranty, which covers structural including slab, framing, roofing and more.

Q: How do I know if I have a plumbing leak?

A: First, turn off everything that uses water: dishwasher, washing machine, shower, irrigation, etc. Then observe the water meter at the street, if the meter is not running, than you do not have a leak.

Q: How do I program my irrigation controller?

A: A Lillian Custom Homes' warranty manager can assist you with this. Complete the online warranty request form.

Q: Whom do I call if I have an emergency plumbing or HVAC?

A: HVAC – Arthur Hagar (817) 478-9268 / SD Plumbing (817) 714-5114