#### **September 25, 2012**

# "Compensation that Shareholders and Employees Will Embrace"







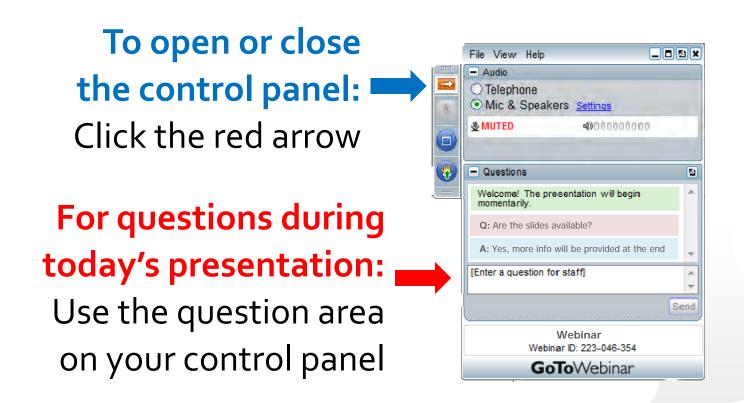
Today's Presenter:

## **Tom Miller**

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We're happy to provide a copy of today's slides. Information will be provided at the close of the presentation.



# Previously on our Webinar



# Value Creation and Sharing What Does it Really Mean?

#### Case Study

(Source: Chief Executive Magazine, May/June 2012 Edition)



#### Keith Williams



### **Keith Williams**



- Assumed leadership of UL in 2005
- Company carrying considerable debt
- Losing market share
- Low employee morale
- UL had become bureaucratic and "siloed"
  - Regional divisions undercutting each other





#### **Compensation (Value Sharing):**

- Took away local measurements driving management incentive plans—all paid on same metrics
  - "We live together and we die together"
- Aligned everyone behind company success
  - "I call it 'pay the company first.""

Williams clearly defined what value creation meant and how it would be shared

## Pay the Company First



"Basically, up to the company's operating profit target, all of the profits go to the company; and only after that target is met, do we start funding the incentive pool."

# Example: If UL's target is \$80 million--

- 100% of first \$80 in profit goes to company
- The next \$20 million goes to the incentive pool
- From there on, 50/50 between company & incentive pool

## Pay the Company First



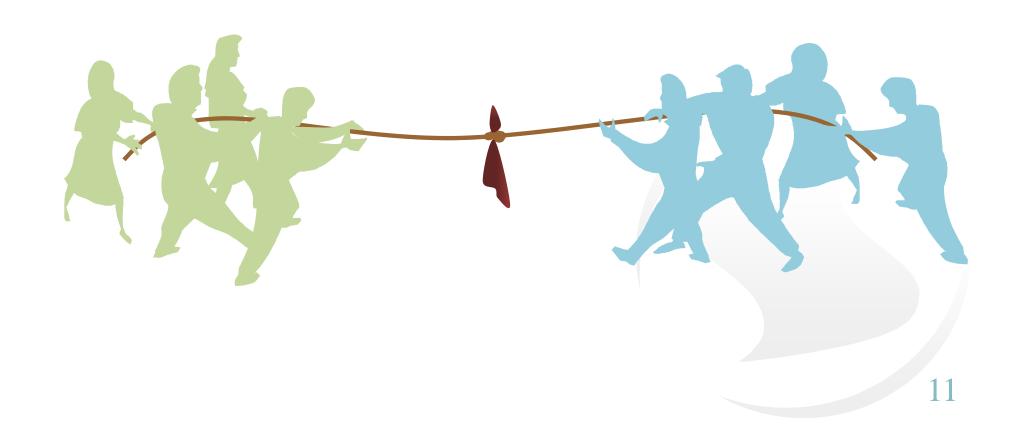


Once value creation is defined, compensation can follow a formula for sharing value in a way that aligns key producers with the company's business plan and priorities.

## 3 Key Distinctions

- Willing to tie all executive incentives to the same metrics
- Willing to identify a minimum return on equity threshold that must be met before any incentives are paid
- Willing to share significant upside beyond the threshold (no cap)

# Expectations



# Expectations



## Pay the Company First



#### **ROTRI™**

#### Return on Total Rewards Investment™

Measuring the return on your compensation investment

# How much is the Total Rewards Investment?

- Salaries
- Commissions
- Bonuses
- Deferred award accruals (LTIP)
- Core benefits
- Executive benefits
- Retirement contributions
- Payroll taxes



# What return do you get on that investment?

9/0

# **ROTRI**<sup>™</sup> **Example:**

Capital Account	\$ 20,000,000
Cost of Capital	12%
Capital Charge	\$ 2,400,000
Operating Income	\$ 10,000,000
Productivity Profit	\$ 7,600,000
Total Rewards Investment	\$ 25,000,000
ROTRI™	30.4%

 $(ROTRI^{TM} = Productivity Profit/Total Rewards Investment)$ 

# **ROTRI**<sup>™</sup> **Example:**

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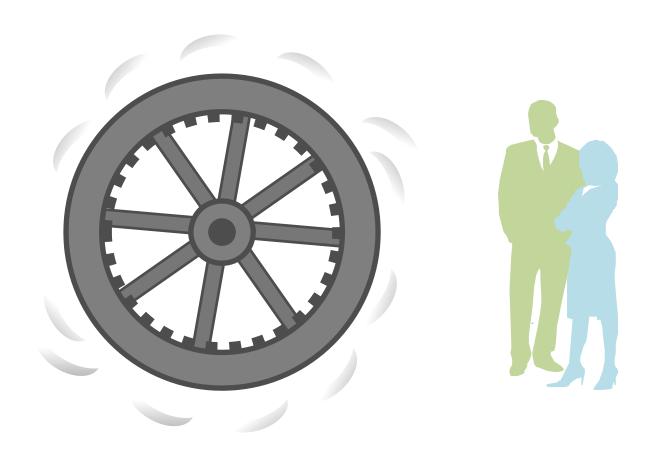
Variable Pay Plans (Value Sharing) are financed from Productivity Profit

# When do employees have an "Ownership Mentality"

#### They have to "get" the following:

- We have a business model and strategy that are sustainable over time and produce a competitive advantage
- We all have to do our part to be productive (do things faster, easier, cheaper, bigger)
- Owners are committed to sharing the financial value we help create—after we've produced an appropriate return for them
- That value will be meaningful if we reach our full capacity





## Who would object?

#### Traditional Approach

- ➤ Salaries based on market standards (the "tyranny of the median")
- Bonuses are then based on a percentage of salary (with a cap)
- Ownership is restricted to a small group
- Compensation is tightly budgeted

#### Value Sharing Approach

- ➤ Salaries based on your unique skills and expected contribution
- ➤ "Bonuses" reflect value you help create (short-term value sharing plan, with no cap)
- > Ownership is something to be nurtured in everyone (and a longterm value sharing plan is essential)
- > Compensation is a reflection of the return on human capital

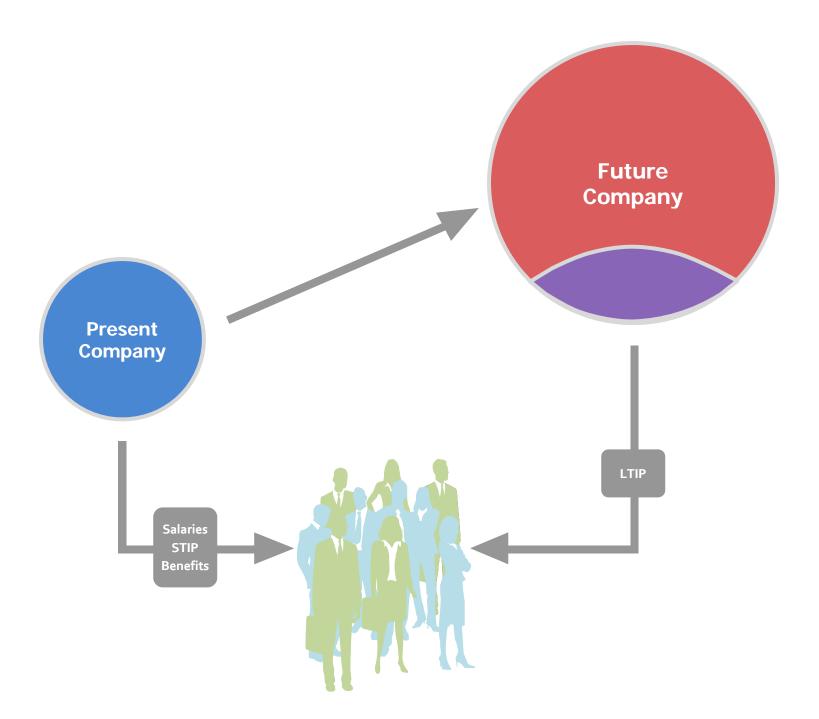
## What value do we share?

#### Performance Class

- Paid to help company meet its "budgeted" or targeted level of performance (short-term value sharing plan; bonuses; incentive plans)
- Message: "Operate our current company successfully"

#### Growth Class

- Paid for building market (enterprise) value over time (long-term value sharing plan)
- Message: "Build our future company"



# Why Long-Term Value Sharing Matters



## What Happens When You Do It?

- 1. Value sharing attracts the best talent and magnifies results
- 2. Value sharing plans (effectively designed) reinforce the company's business model
- Value sharing protects against bad profits and promotes good profits
- 4. Value sharing promotes an ownership mindset
- 5. Value sharing builds trust and accelerates results



## When You Don't Do It:

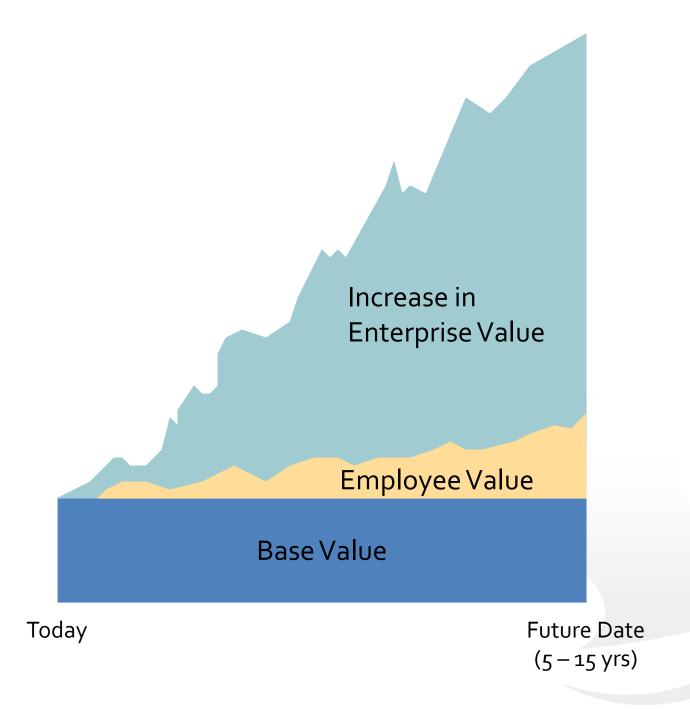
- You will not attract the best possible talent
- You can't be certain that pay aligns with the business model
- You might be promoting bad profits instead of good profits
- 4. You will not have a complete ownership mindset
- 5. Employee trust and confidence will not be as strong as possible

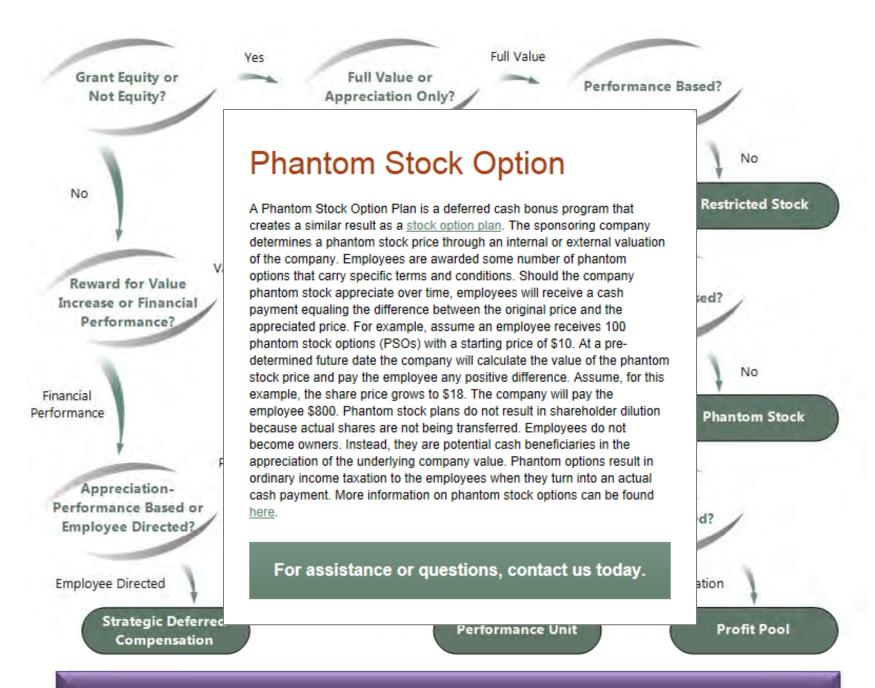


# How to Share Long-Term Value Effectively

- Picture your future company
- Determine the right value to share with those who help create it
- Select the right plan
- Build it with care and know-how
- Communicate and promote it

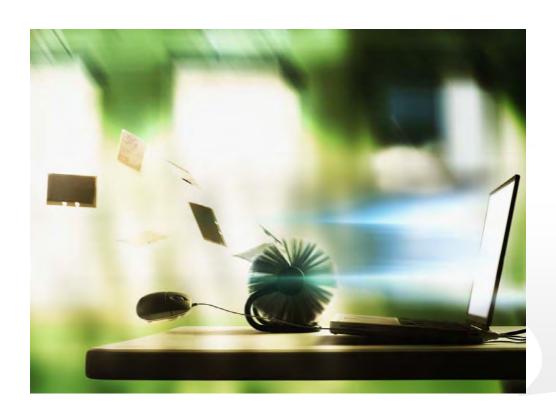






## Build it with care and know-how

#### Develop an Effective Financial Model



## **Keys to Success**



Clarity

Believability

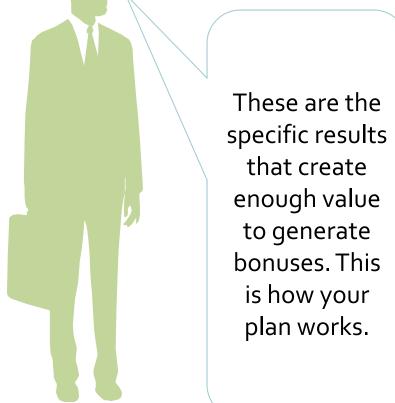
Meaning



### **CEO**

## Clarity

## **Employee**

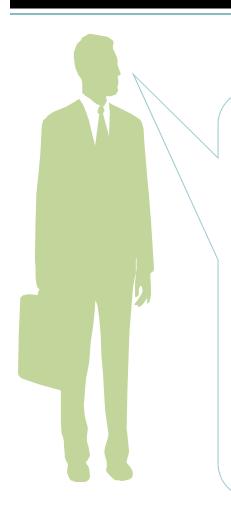


I understand what results we're seeking. I see how I can contribute. I understand how the plan works.

### **CEO**

## Believability

# Employee



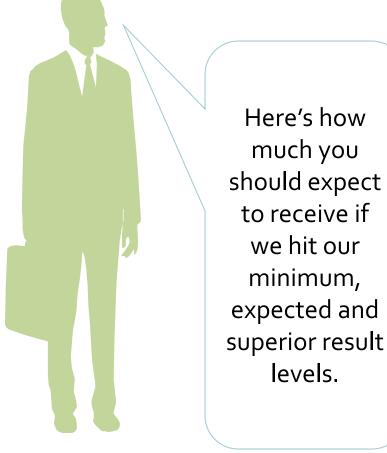
Here are the results we're expecting.
Here's how we plan to get there. Here's why we're confident these results are achievable.

I understand the results. I understand what has to happen to achieve them. I believe we can do it.

### **CEO**

## Meaning

## **Employee**



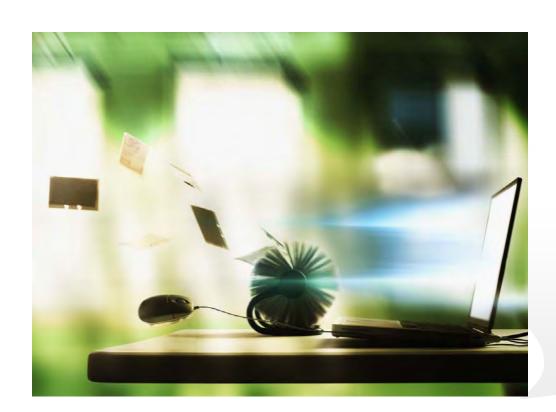
Each of those amounts is fair for the results achieved. I'm enthused and grateful to be a part of this plan.

### Communicate and Promote the Plan

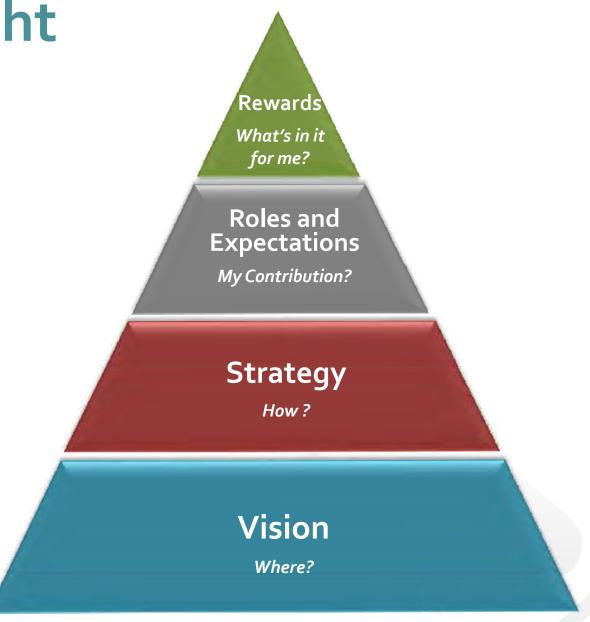


- Explain, celebrate and reinforce the total value proposition
- Communicate a sense of partnership
- Project the wealth multiplier opportunity

### Employee Value Statement



Line of Sight



## Where to Begin

- Alignment Appraisal<sup>™</sup>
  - A focused look at your current practices with a comparative eye on whether your company is building a "Unified Financial Vision for Growing the Business"
  - Process—online employee survey

## Alignment Appraisal™

- A focused look at your current practices with a comparative eye on "World Class Compensation" standards. "Is your total rewards program enhancing or slowing growth?"
- The AA is broken into two categories: Structure (are we constructing our pay plans in the best possible way?) and Mindset (are we creating the best possible perception of our plans by our employees?)
- Process—simple online survey

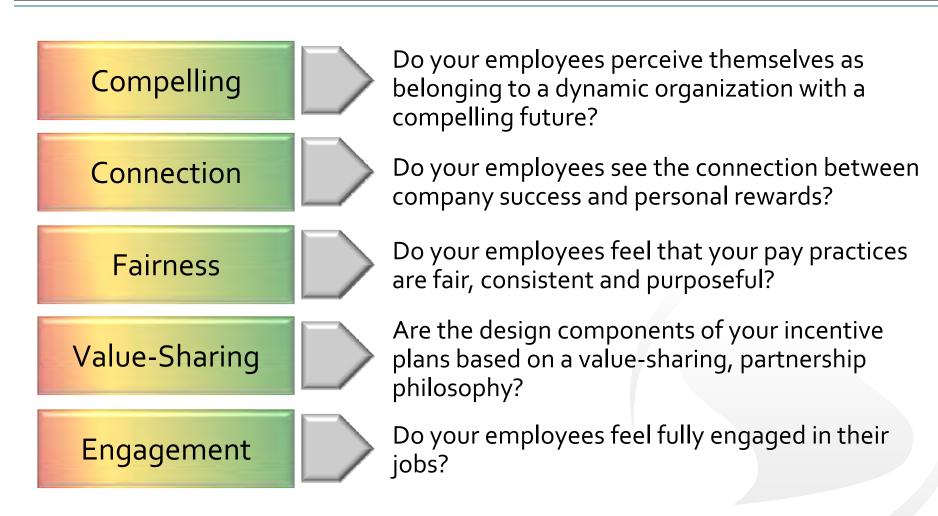
### **Compensation Practices (Structure)**

The Alignment Appraisal™ assesses the pay philosophy and practices of the company relative to world-class standards.

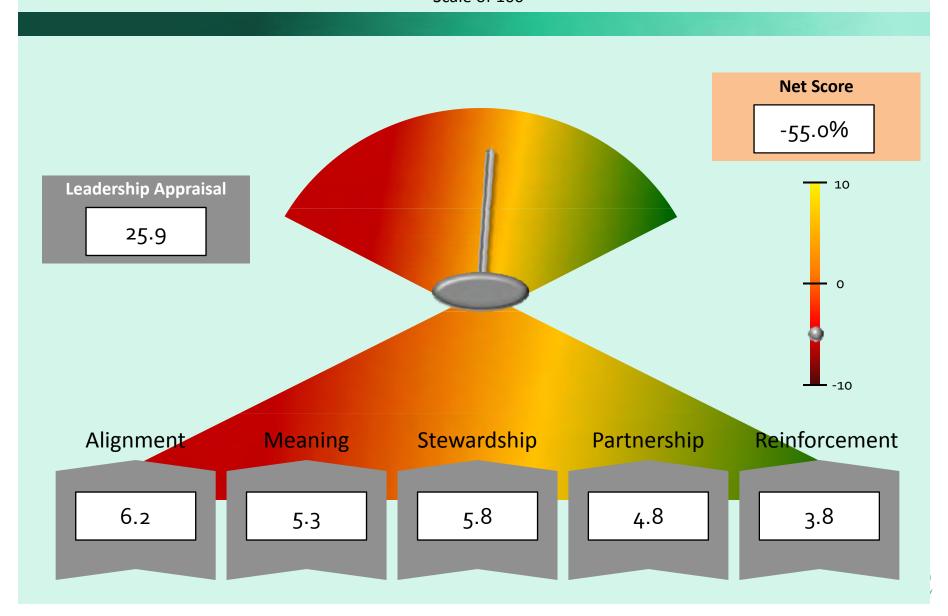


### **Compensation Impact (Mindset)**

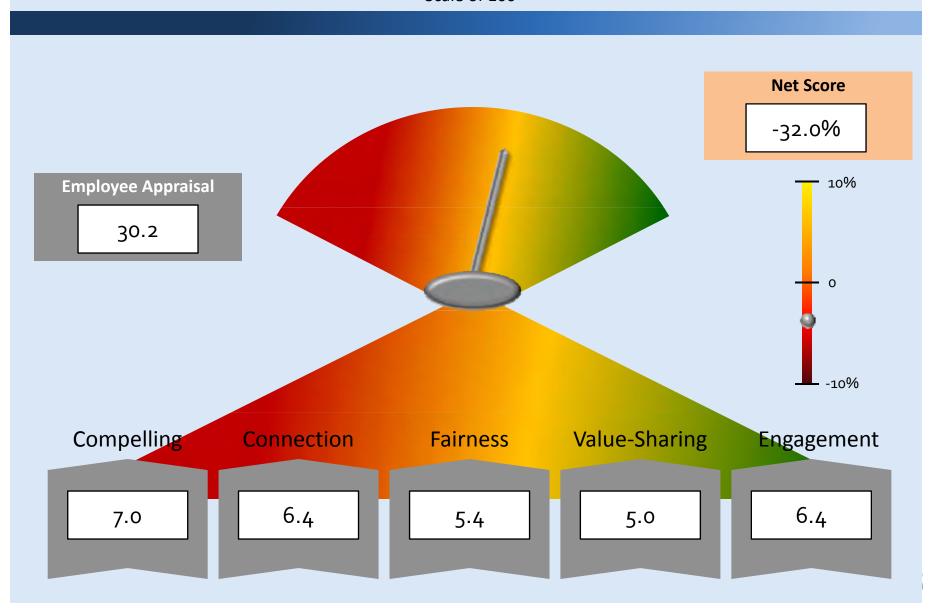
The Alignment Appraisal™ assesses the impact of your pay practices on your employees' perception of how well they fit in your company.



# Structure Index = 52\*



# Mindset Index = 60\*



# Creating Long-Term Value for Premier Talent

- Pay the company first; tie this to your explanation to employees about how you define value creation
- Share the upside value in clear, believable and meaningful ways
- Make sure a long-term plan locks them in
- Communicate, communicate, communicate

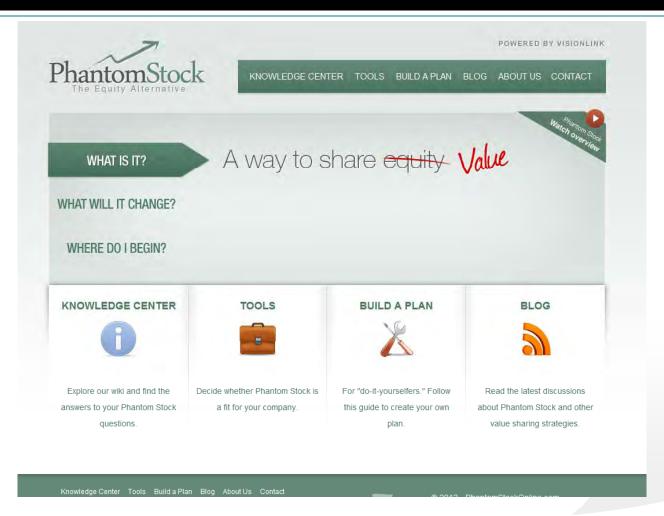


#### **Next Online Seminar:**

#### "What is Phantom Stock and Why do I Keep Hearing About It?"

To be held on: Tuesday, October 23rd, 2012

# Check out our NEW website: www.PhantomStockOnline.com



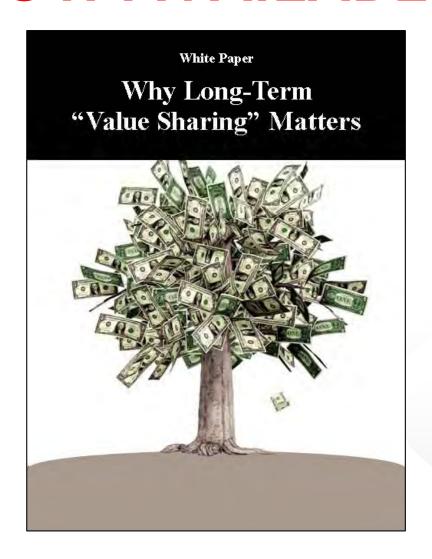
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# Questions

## Thank you for attending

Please complete our brief survey immediately following our presentation.

We value your input.

You may request a copy of our slides, the White Paper and more information about the Alignment Appraisal.



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