June 24, 2014

# The Most Important Compensation Plan a Company can Have



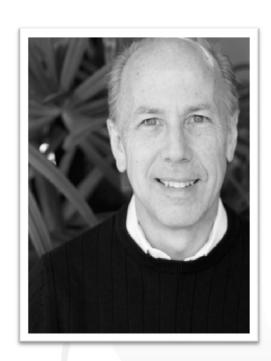




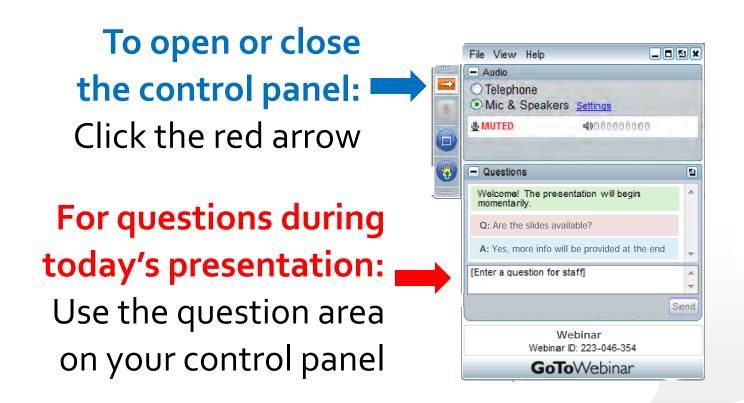
Today's Presenter:

## Ken Gibson

Senior Vice President (949) 265-5703 kgibson@vladvisors.com



We're happy to provide a copy of today's slides. Information will be provided at the close of the presentation.



## **Key Question**



 "Which compensation program or strategy should get most of my attention right now?"

## Answer

"It depends...."



## Framing the Issue

### **Company A**

- 10 Year-Old Technology Company
- Grown from \$50 to \$75 million in revenue over past three years
- Wants to grow to \$125 million over next three years
- Salary & Discretionary Bonus
- High Attrition
- Privately Owned



## Framing the Issue

### **Company B**

- 18 Year-Old Transportation Company
- \$45 million in annual revenue, unstable growth (averaged 3% over past 5 years)
- Wants to grow to \$75 in the next five years
- Salary & Discretionary Bonus
- Low Attrition
- Family Owned: Two sons working in the business, no formal succession plan



## Framing the Issue

### **Company C**

- 20 Year-Old Manufacturing Company
- \$150 million in annual revenue—up from \$75 million three years ago
- Plans to grow to \$200 million in the next three years
- Salary and Profit Sharing Bonus Plan
- Modest Attrition
- Privately Owned: New CEO hired by owner three years ago



# Is there one right solution for all three companies?

Company A	Company B	Company C				
10 Year-Old Technology Company	18 Year-Old Transportation Company	20 Year-Old Manufacturing Company				
Grown from \$50 to \$75 million in revenue over past three years	\$45 million in annual revenue, unstable growth (averaged 3% over past 5 years)	\$150 million in annual revenue— up from \$75 million three years ago				
Wants to grow to \$125 million over next three years	Wants to grow to \$75 in the next five years	Plans to grow to \$200 million in the next three years				
Salary & Discretionary Bonus	Salary & Discretionary Bonus	Salary and Profit Sharing Bonus Plan				
High Attrition	Low Attrition	Modest Attrition				
Privately Owned	Family Owned: Two sons working in the business	Privately Owned: New CEO hired by owner three years ago				







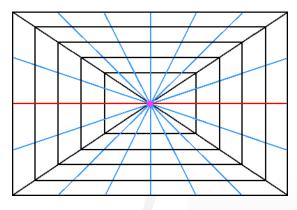
# What's the Most Important Compensation Plan a Company can Have?



 There is no single, "silver bullet" solution for every company.

## **Proper View of Compensation**

- Strategic Tool
- Not One Dimensional, it's Multi-Faceted
- Define:
  - Roles
  - Outcomes
  - Financial Partnership
- Communicate:
  - What's Important
  - Priorities



# **Eight Components of Pay**

#### **Benefits**

- Core benefits
- Executive benefits
- Qualified retirement plans
- Supplemental retirement plans

### Compensation

- Salary
- Short-term incentives (bonuses, sales compensation)
- Long-term incentives (cash)
- Long-term incentives (equity)



#### **Salaries**

Competitive with market standards?

Tied to strong performance management process (merit)? Managed within a flexible but effective structure?

#### **Performance Incentives**

Tied to productivity gains?

Clear, achievable and meaningful?

Self-financing?

## An Aligned Compensation Strategy

#### Nonqualified Salary Retirement Plans Qualified Performance Retirement Incentives Plans Executive Sales **Benefit** Incentives **Plans** Core Health Growth & Welfare Incentives **Plans**

#### **Sales Incentives**

Challenging yet achievable? Reinforcing the right behaviors? Differentiating your offering?

#### **Growth Incentives**

Linked to a compelling future?

Supporting an ownership mentality?

Securing premier talent?

#### **Core Benefits**

Responsive to today's employee marketplace?

Allocating resources where most needed?

Evaluated to eliminate unnecessary expense?

#### **Executive Benefits**

Flexible enough to address varying circumstances? Communicating a unique relationship? Reducing employee tax expense?

#### **Qualified Retirement Plans**

Giving employees an opportunity to optimize retirement values? Operated with comprehensive fiduciary accountability? Avoiding conflicts and minimizing expenses?

#### **Nongualified Retirement Plans**

Optimizing tax-deferral opportunities?

Aligning long-term interests of employees with shareholders?

Structured to receive best possible P&L impact?

Form of Pay	Purpose	Standard	Investment	ROI		
Salaries	Provide for the current cash needs of our executives	40-50th percentile for peer group	\$500,000	Achieve ROA standard of 0.75%		
Short-term Incentives	Enhance current cash payments to executives for achieving top and bottom line annual goals	30-40% of base salary	\$168,000 (Target)	15% revenue growth and 12% margin		
Long-term Incentives (Cash)	Retain execs; focus them on long- term earnings growth; align with shareholder interests; meet wealth accumulation needs	15-20% of base salary	\$84,000 (Target)	Long-term growth in earnings (double earnings = share 13% of new value)		
Long-term Incentives (Equity)	Retain execs; focus them on long- term earnings growth; align with shareholder interests; meet wealth accumulation needs	15-20% of base salary	\$84,000 (Target)	Long-term growth in earnings (double earnings = share 13% of new value)		
Core Benefits	Meet basic security needs of the executives	5oth percentile for peer group	\$25,500	ROA of 0.75%		
Executive Benefits	Enhance basic security needs and meet market standards for perquisites	50th percentile for peer group	\$24,000	ROA of 0.75%		
Qualified Retirement	Provide wealth accumulation opportunity for executives	4oth percentile (3% of salary)	\$15,000	ROA of 0.75%		
Supplemental Retirement	Strengthen rewards value proposition to help recruit and retain executives; meet wealth accumulation needs	3oth percentile compared to banks that have plans	\$135,000	ROA of o.9%		

# What's the Most Important Compensation Plan a Company can Have?



 There is no single, "silver bullet" solution for every company.

 There are, however, "silver bullet" questions that can guide priority setting.

## Four Key Areas of Focus

- Company Vision
- Compensation Philosophy
- Compensation Structure
- Incentive Plans

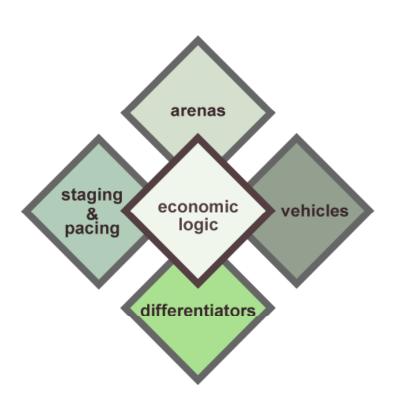


## **Company Vision**

- What has to happen in the next three years for owners to feel satisfied with company progress and growth?
  - Structurally
  - Quantitatively



## **Company Vision**



- What is the company's business model?
- What is the company's business strategy?
- What needs to happen with each for the company vision to be achieved?

## **Company Vision**

- What roles and skills are needed to make the business model and strategy succeed?
- Are those roles and skills presently being filled?
- Where are the gaps?
- What value proposition will best support those roles and attract the right talent?

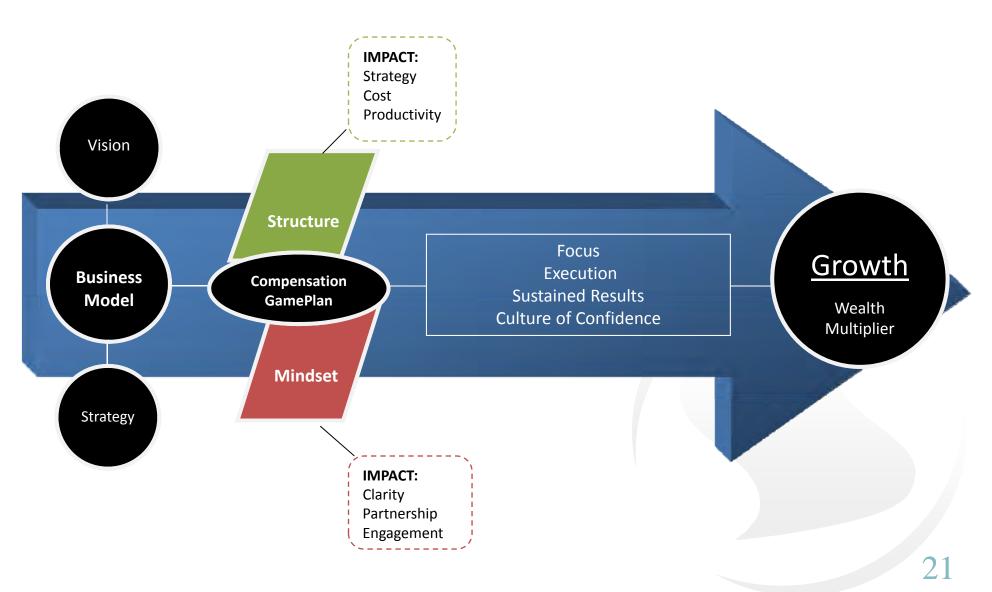




What are you trying to do when you introduce a new compensation plan?

Communicate what's important so execution will align with the business model

# Framework: Building a Unified Financial Vision for Growing the Business



## **Compensation Philosophy**



- Does the company have a written compensation philosophy statement?
- Does it clearly articulate what the company will pay for and how it plans to share value?
- Does it define where the company wants to be relative to market pay standards for salaries and total compensation?
- Does it establish a balance between guaranteed and incentive pay?
- What about between short-term and longterm incentives (or what VisionLink refers to as value-sharing)?

## **Know Your Philosophy**

- We believe the company should be paid first
- Beyond an appropriate return on capital (12%), we believe value should be shared with those who help create it



- We believe value sharing should be split 50/50 in rewarding short-term and long-term performance
- We believe in being at the 45-50<sup>th</sup>
   percentile with guaranteed pay but in
   providing unlimited upside earnings
   through value sharing

# Tie Philosophy to Strategy

### Form a Total Compensation Structure



Company Busine Company Busine Our plan for gen	ss iviouei	- CU	mpensation Philosop	rity	Total Compensation Structure Total Compensation Structure Our system for operating pay						
	Rewards Plan Operation										
Salaries	Bonuses		Long-term Incentives	Execu	itive Benefits General Benefits						
Operational In  Our plan for as consistent, fair a decision mate  • How do we validate effectiveness of our programs?  • How do we ensure paying consistent we compensation philo  • What programs sho consider expanding eliminating	ssuring and wise king  the r pay we are vith our osophy? ould we	• What investigated a white	r plan for maximizing urn on our compensation investment at is my total compensestment? w are our plans forecastinst budget? at are the right metrics asuring my compensation?	the tion	Our plan employees value our re How do we true value o proposition How do we understand appreciatio What is the communica	assess employee ing and n? right way to ite significant ion events to our					

## Market Pay Assessment

- Benchmark your roles against salary surveys
  - Major House Surveys
  - Industry Surveys
  - Internet Surveys

			Premium		Average	Salary			
Position	Survey	Match	Discount	Weighting	Salary	25th	Med	75th	
	<b>Towers Watson</b>	Accountant 1		11.1%		47.0	52.5	58.0	
	Mercer	Accountant - Entry		11.1%		50.0	52.5	55.0	
	Radford	Accountant I	10.0%	11.1%		55.0	59.4	63.8	
	Salary.com	Accountant		11.1%	51.4	45.0	51.5	58.0	
Accountant 1	ERI	Accounting - Junior		11.1%		48.0	54.0	60.0	
	Kenexa	Accountant Entry		11.1%		45.0	50.0	55.0	
	BDG	Accountant		11.1%		50.0	52.5	55.0	
	Pay Scale	Associate Accountant		11.1%		50.0	54.5	65.3	
	Robert Half	Accountant I	-10.0%	11.1%		50.1	56.0	61.9	
		Average		100.0%		48.9	53.7	59.1	

## The Final Structure

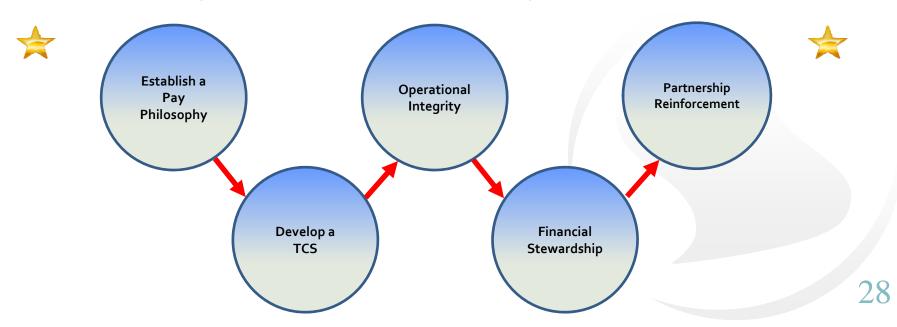
		Salary Range						401k	Deferred	Deferred	Health,			Financial	
Grade/				Bonus	LTIP	% Phantom	% Phantom	Match	Comp	Comp Max	Dental,	Vacation		Planning	<b>Annual Car</b>
Band	Min	Mid	Max	Target	Target	Stock FV	Stock AO	Max %	Elegible	Match	Life	Days	Sick Days	Perk	Allow
1	203,531	271,375	339,219	50.0%	100%	50%	50%	5%	Yes	5%	\$11,141	Unlimited	Unlimited	15,000	20,000
2	150,078	200,103	250,129	35.0%	75%	50%	50%	5%	Yes	5%	\$11,141	Unlimited	Unlimited	10,000	12,500
3	119,497	159,329	199,161	25.0%	50%	100%	0%	5%	Yes	5%	\$11,141	25	5	5,000	8,000
4	102,632	136,843	171,054	20.0%	25%	100%	0%	5%			\$6,127	25	5	5,000	
5	81,293	101,616	121,940	15.0%				5%			\$6,127	25	5	5,000	
6	69,720	87,150	104,580	15.0%				5%			\$6,127	15	5		
7	58,564	73,205	87,846	10.0%				5%			\$6,127	15	5		
8	50,176	62,720	75,264	10.0%				5%			\$6,127	15	5		
9	44,038	51,809	59,580	5.0%				5%			\$6,127	15	5		
10	37,211	43,777	50,344	5.0%				5%			\$6,127	10	5		
11	30,784	36,217	41,649	5.0%				5%			\$6,127	10	5		
12	23,562	27,720	31,878	5.0%				5%			\$6,127	10	5		
13	19,529	22,975	26,421	0.0%				5%			\$6,127	10	5		
14	17,354	20,417	23,479	0.0%				5%			\$6,127	10	5		



## Manage the Process

- Operational Integrity
- Financial Stewardship
- Partnership Reinforcement

Strategy assessment and adjustment



## Incentive Plans

(Value Sharing)



## Purposes of a good incentive plan

- Demonstrate a financial partnership with employees
- Communicate the outcomes and results most valued by the organization
- Create flexible means of rewarding high performers and recognizing special circumstances and achievements

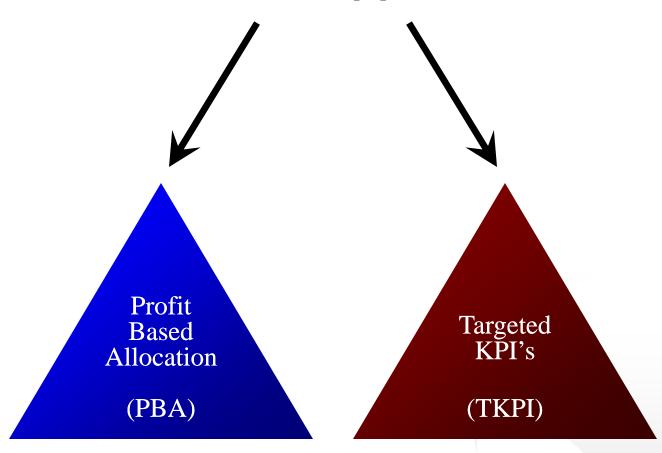




## PERFORMANCE INCENTIVES



## **Two Core Approaches**



Profit Based Allocation (PBA)

A percentage of annual profits awarded to employees

The award amount is divided among employees based on a pre-determined formula

Paid at year-end

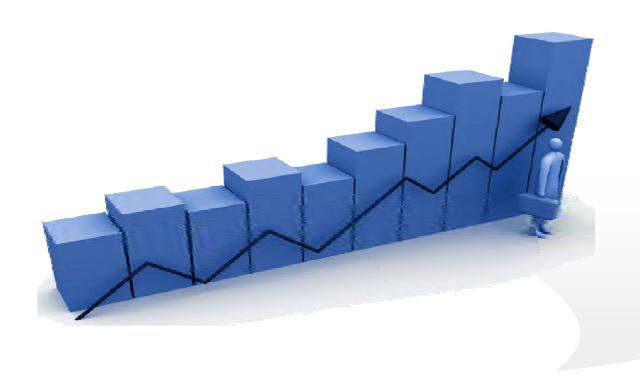
Targeted KPI's (TKPI)

Employees assigned a "targeted" incentive value – often based on a percentage of salary

Achievement of award is tied to multiple specific measurements or "metrics." Metrics can vary person to person.

Typically paid at year end, but may be quarterly.

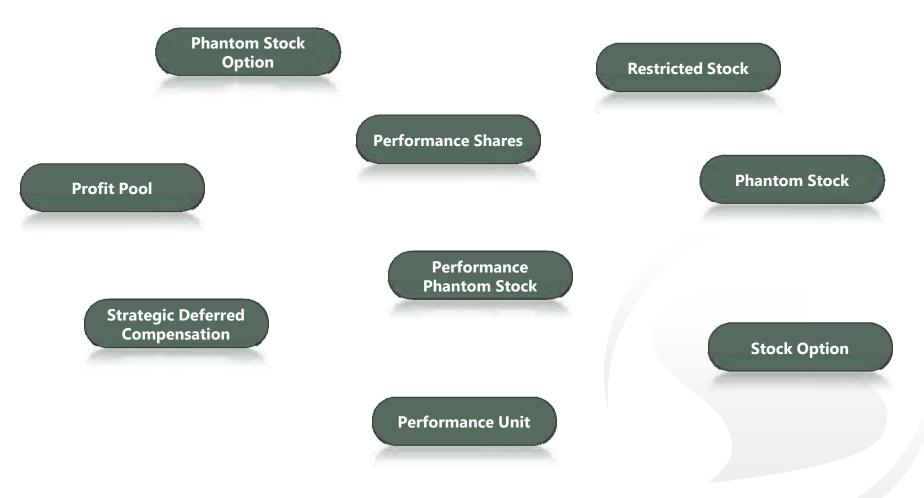
## **GROWTH INCENTIVES**

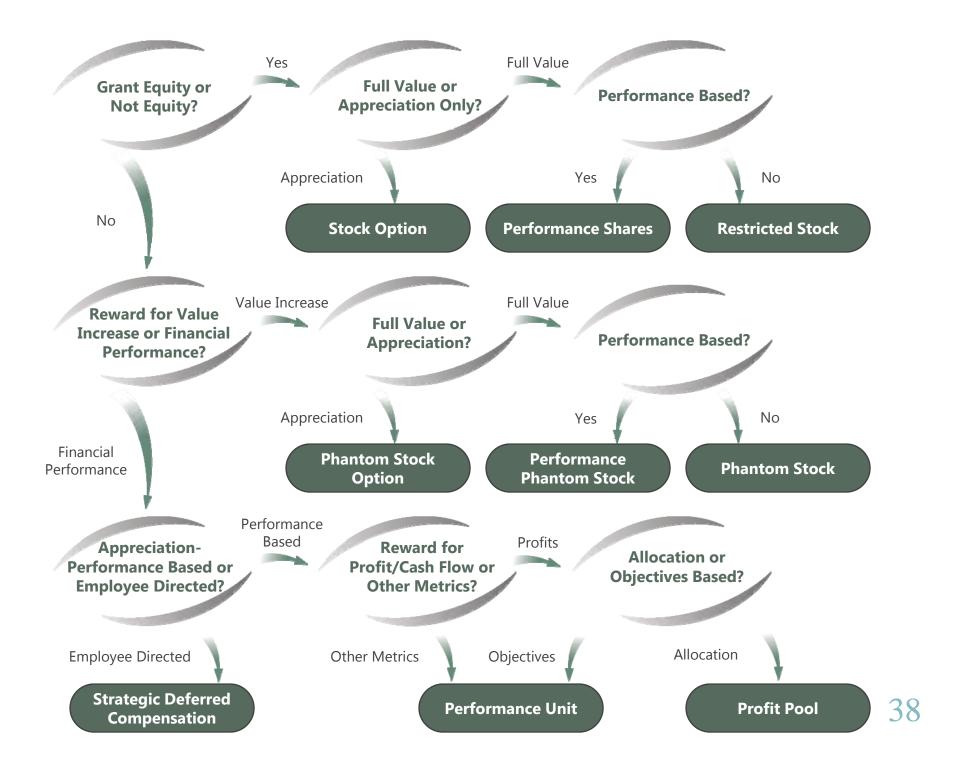


## Growth Incentives (Value-Sharing)

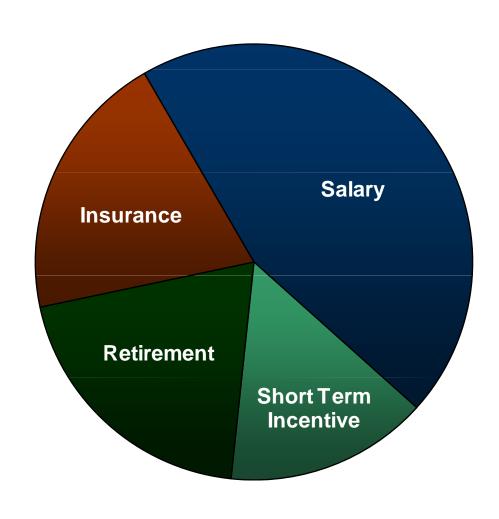
- AKA "long-term incentive plan (LTIP)"
- Ultimately funded by future value
- Types of Plans:
  - Stock and stock options
  - Phantom stock and phantom stock options
  - Long-term performance pools
  - Performance unit plans
  - Strategic deferred compensation

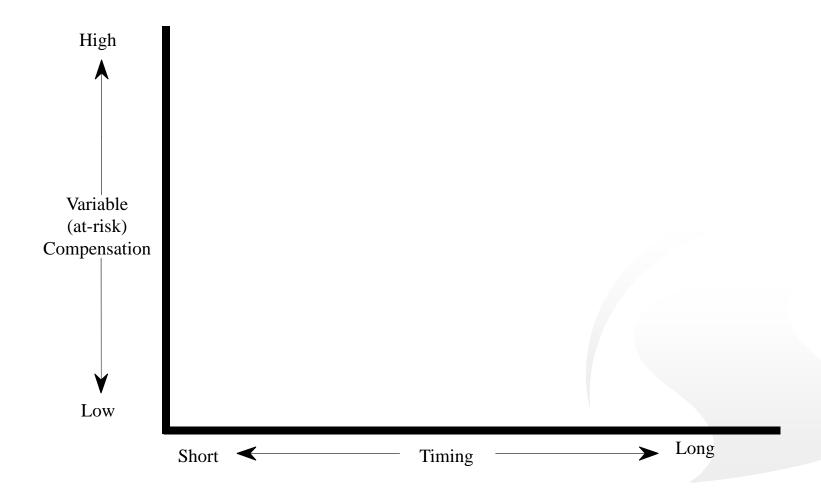
## Select the Right Plan Type



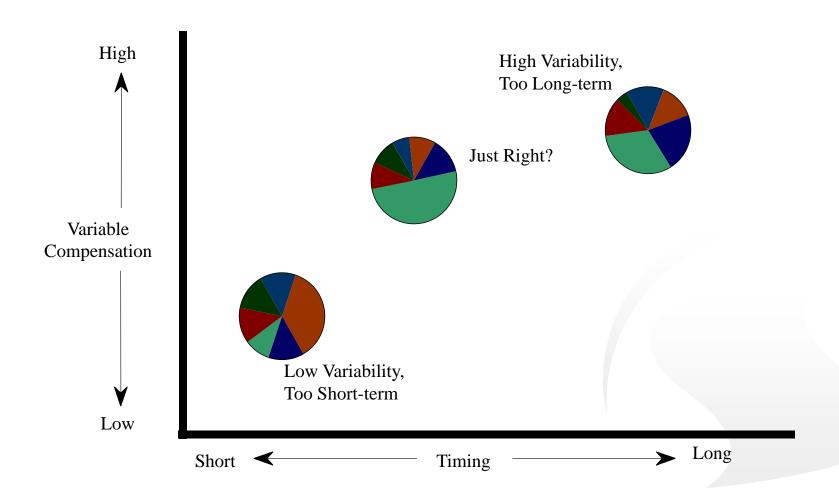


### **Typical Compensation Allocation**

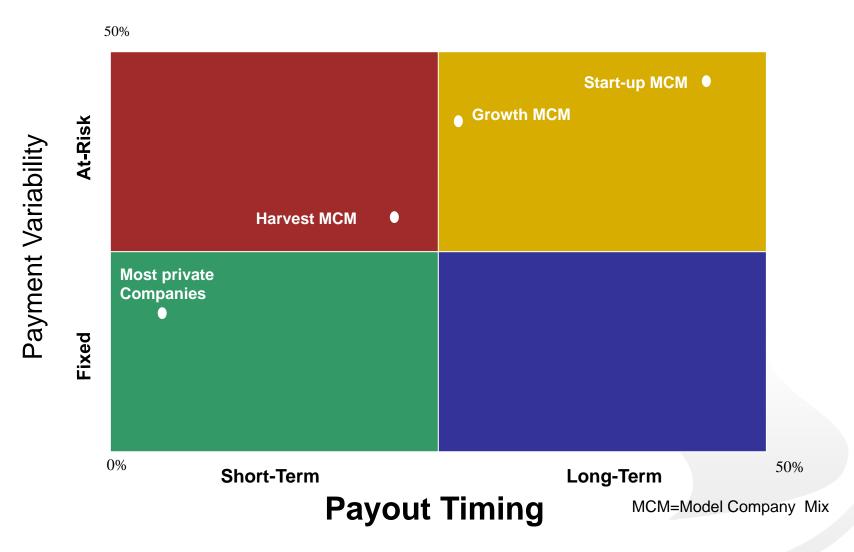




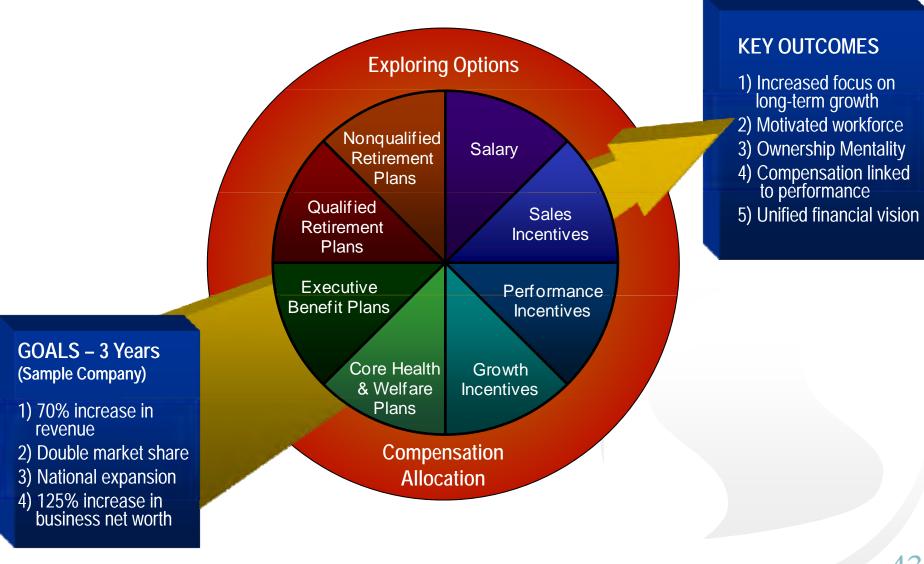
# Identifying Ideal Compensation Allocations



## **Total Rewards Positioning**



#### **Examine Alternatives**



## Line of Sight

Sales Growth Margin Improvement

**Product Improvements** 

**Cost Improvements** 

**Customer Satisfaction** 

**Productivity Improvements** 

**Quality Employee Retention** 

My Job Responsibilities

\$ New Value \$



# The Most Important Compensation Plan *YOUR* Company can Have



### Think in Terms of Planning Phases

Envision the Future

• Establish a Pay Philosophy

• Est

- Perform a Market Pay Assessment
- Establish Salary Grade Structure

2

- Establish Sales & Performance Incentives
- Establish a Growth Incentive



- Envision a Rewards Reinforcement Strategy
- Implement a Rewards Management & Communication Plan

4

# The Most Important Compensation Plan *YOUR* Company can Have



### Ask Where You are in your Business Evolution

• Envision the Future
 • Establish a Pay Philosophy

 • Perform a Market Pay Assessment
 • Establish Salary Grade Structure

 • Establish Sales & Performance Incentives
 • Establish a Growth Incentive

 • Envision a Rewards Reinforcement Strategy
 • Implement a Rewards Management & Communication Plan

### The Most Important Compensation Plan YOUR Company can Have



### Ask Where You are in the Business Cycle

• Envision the Future

Establish a Pay Philosophy

- Perform a Market Pay Assessment
- Establish Salary Grade Structure

- Establish Sales & Performance Incentives
- Establish a Growth Incentive

Level of real output Peak Recession Trough Trough

Time

- Envision a Rewards Reinforcement Strategy
- Implement a Rewards Management & Communication Plan

# Is there one right solution for all three companies?

Company A	Company B	Company C
10 Year-Old Technology Company	18 Year-Old Transportation Company	20 Year-Old Manufacturing Company
Grown from \$50 to \$75 million in revenue over past three years	\$45 million in annual revenue, unstable growth (averaged 3% over past 5 years)	\$150 million in annual revenue— up from \$75 million three years ago
Wants to grow to \$125 million over next three years	Wants to grow to \$75 in the next five years	Plans to grow to \$200 million in the next three years
Salary & Discretionary Bonus	Salary & Discretionary Bonus	Salary and Profit Sharing Bonus Plan
High Attrition	Low Attrition	Modest Attrition
Privately Owned	Family Owned: Two sons working in the business	Privately Owned: New CEO hired by owner three years ago









# Type Your Questions

## **Special Offer**

# One hour consulting call with a VisionLink principal at no charge

**Indicate interest on final survey** 

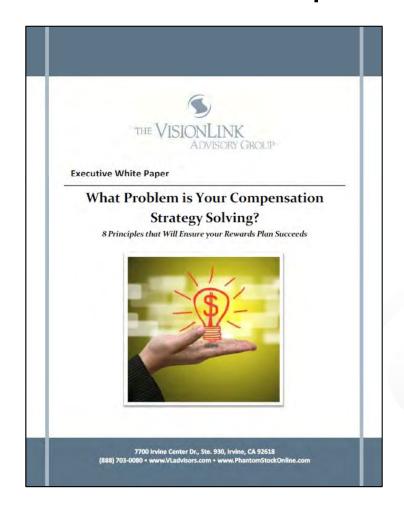
### **Next Online Seminar:**

# "What is a Total Compensation Structure...and How do I Build One?"

To be held on: Tuesday, July 22<sup>nd</sup>, 2014

### **NOW AVAILABLE!**

### New White Paper



Express interest on the final survey

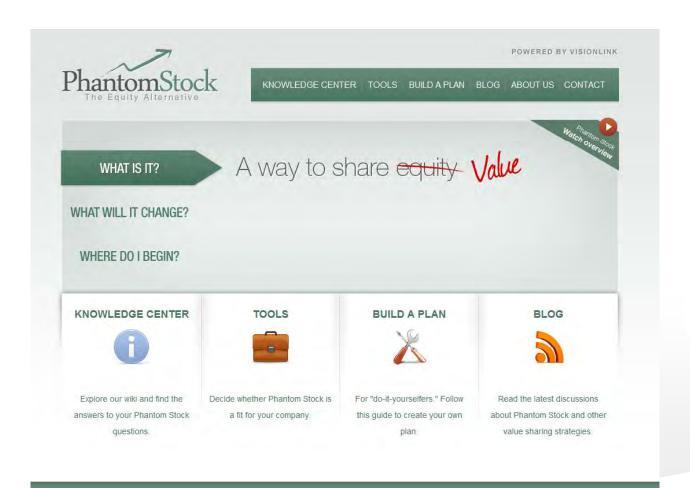
### www.VLadvisors.com



You can also subscribe to our blog

🧎 🚵 Client Login

### www.PhantomStockOnline.com





# Questions

## Thank you for attending

Please complete our brief survey immediately following our presentation.

We value your input.

You may request a copy of our slides, white paper and more information about the complimentary consultation.

## Thank you!



Ken Gibson
Senior Vice President
(949) 265-5703
kgibson@vladvisors.com

