SECURITY FEATURES

SHARESYNC HAS A RANGE OF SECURITY FEATURES IDEAL FOR BUSINESS USE.

ShareSync is a business-grade file sync and share service. This collaboration tool enables file and folder syncing across user devices, along with sharing features for distributing and syncing files both internally and externally.

ShareSync provides an extremely high degree of security and protection which allows administrators to:

- Assure compliance with security best practices, including leveraging strong password policies
- Utilise remote wipe capabilities in case of lost or stolen devices
- Keep content safe with at-rest and in-transit encryption
- Assure reliability with a 99.999% financially backed uptime guarantee
- Leverage enterprise-grade datacentres with redundant storage clusters and connections to multiple Internet providers
- Protect content integrity with features that guard against accidental deletion or version conflict
- Keep content in the right hands with permissions and access that are strictly controlled and easily amended

ENCRYPTION

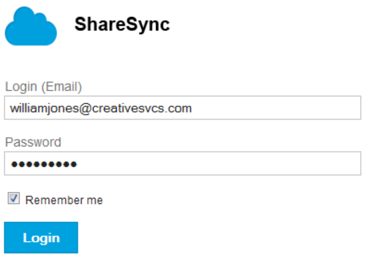
ShareSync data is encrypted both at-rest and in-transit. At-rest data is encrypted with 256-bit AES encryption, while in-transit data is encrypted using 256-bit SSL/HTTPS encryption. Additionally, ShareSync generates a unique encryption key for every account, creating an even greater degree of protection through data isolation.

The following chart compares ShareSync's encryption features to other providers:

	OPTIMUS SYSTEMS	BOX				DROPBOX		OFFICE 365	GOOGLE APPS
	ShareSync	Enterprise	Business	Starter	Personal	Business	Personal	OneDrive Pro	Google Drive
Data encryption	✓ At-rest and in-transit	○ Stores unencrypted copy for full-text search	○ Stores unencrypted copy for full-text search	✓	✓	○ Unencrypts files for de-duplication	○ Unencrypts files for de-duplication	○ In-transit only	○ In-transit only
Account-level encryption key	✓	✓	✗	✗	✗	✗	✗	✗	✗

PASSWORD PROTECTION

Each time a user activates a new ShareSync device or accesses ShareSync from the web, they must login using their username and password.



ShareSync

Login (Email)

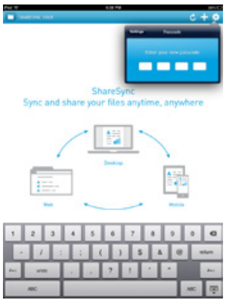
williamjones@creativesvcs.com

Password

•••••••••

☑ Remember me

Login



ShareSync password policies are imported from Active Directory and utilise "strong" parameters, helping to eliminate the possibility that external parties will guess passwords. This Active Directory integration requires users to use the same password for ShareSync that they use for all their cloud services. Because there are not additional passwords to remember, it reduces the possibility that they will write their password down where others might see it.

For mobile devices, an additional layer of security can be added by configuring a passcode that must be entered each time the app is launched.

DEVICE MANAGEMENT

Using the Control Panel, administrators get complete visibility across all the ShareSync devices enabled on their account. Each time a new device is configured by an end user, the administrator is notified, and all users' devices are catalogued in the Control Panel.

REMOTE WIPE

ShareSync is one of just a few collaboration solutions that allows administrators to wipe data remotely. In case of a lost or stolen laptop, tablet, or mobile phone, or when facing a personnel issue, corporate data can be quickly removed, minimising potential data leakage.

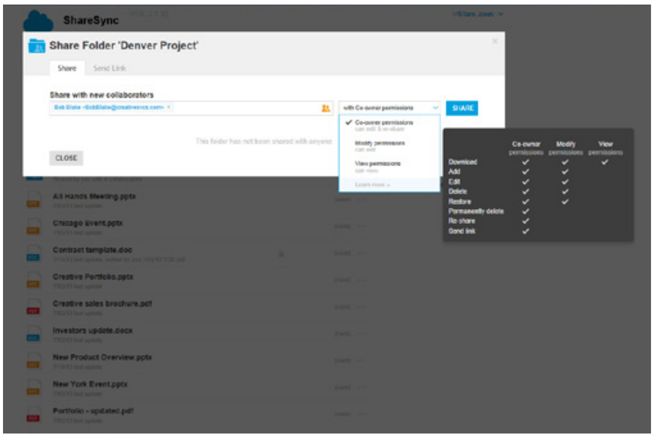
	OPTIMUS SYSTEMS	BOX				DROPBOX		OFFICE 365	GOOGLE APPS
	ShareSync	Enterprise	Business	Starter	Personal	Business	Personal	OneDrive Pro	Google Drive
Device management with remote wipe	✓	✓	✗	✗	✗	✗	✗	✗	○ Mobile devices only

USER CONTROL OVER SHARING PERMISSIONS

When a user shares a ShareSync folder, they can set permissions for each collaborator independently. The configurable sharing permissions are 'co-owner', 'modify' or 'view' permissions.

- 'Co-Owner' permissions give others full control to modify, delete, or share content
- 'Modify' permissions allow others to view, modify and delete content but not share it
- 'View-only' permissions simply enable others to download the files

Permissions can be set differently for each collaborator, and sub-folders can be shared with different collaborators. Permission levels can be changed or revoked at any time.



ShareSync

Share Folder 'Denver Project'

Share | Send Link

Share with new collaborators

Bob Blake <BobBlake@creativesvcs.com> ×

with Co-owner permissions

SHARE

✓ Co-owner permissions

Modify permissions

View permissions

This folder has not been shared with anyone

CLOSE

	Co-owner permissions	Modify permissions	View permissions
Download	✓	✓	✓
Add	✓	✓	
Edit	✓	✓	
Delete	✓	✓	
Restore	✓	✓	
Permanently delete	✓		
Re-share	✓		
Send link	✓		

All Hands Meeting.pptx

Chicago Event.pptx

Contract template.doc

Creative Portfolio.pptx

Creative sales brochure.pdf

Investors update.docx

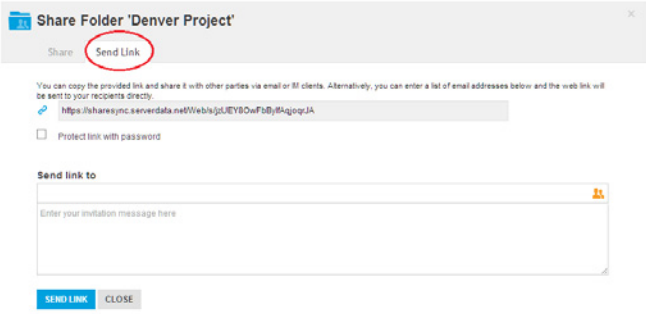
New Product Overview.pptx

New York Event.pptx

Portfolio - updated.pdf

SHARING WEB LINKS

Web links allow users to share individual files with users both inside and outside of the company, without giving users permission to view or edit other documents in the same folder. For additional security, web links can be protected with passwords.



Share Folder 'Denver Project'

You can copy the provided link and share it with other parties via email or IM clients. Alternatively, you can enter a list of email addresses below and the web link will be sent to your recipients directly.

https://sharesync.serverdata.net/Web/s/jzUEY8OwFbByfAqjoqrJA

□ Protect link with password

Send link to

Enter your invitation message here

EXTERNAL COLLABORATORS

For companies needing to share folders with external business partners, the account administrator can add external ShareSync users through the Control Panel. External ShareSync users can edit files, sync files, and access all content in the folders that have been shared with them. This is a useful feature for collaborating on files and folders with another company on an ongoing basis.

The fact that external ShareSync users must be added by the account administrator is an additional security and control feature and ensures that only administrator-approved individuals are able to access corporate data.

External ShareSync users are able to access the complete set of ShareSync features and functionality. The only difference is that their ShareSync password will be not be linked to their company's Active Directory.

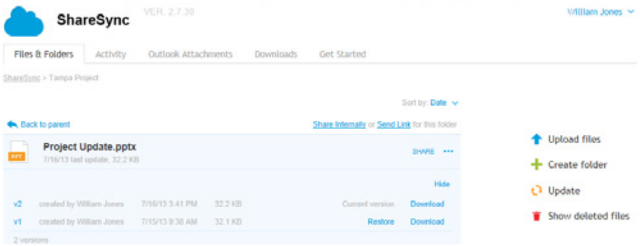
DATA PROTECTION

ShareSync was designed to ensure a high security of data, to reduce the chances of data being accidentally deleted, and to provide easy ways to restore and recover data should it be lost.

From a service architecture perspective, every ShareSync file is replicated to redundant storage clusters to help minimise the risk of data loss. Additionally, each user's data is fully isolated from every other user's data.

In the unlikely event of a service outage, users of PCs and laptops can still access all their locally-synced data. Mobile users will be able to access the files they have marked as "favourite".

While the file lock feature helps to prevent file overwrites, conflicts, or deletions in shared folders, users can easily restore previous versions of all files stored in ShareSync. If a file is deleted, it is moved to a recycle bin, where it can be restored or permanently deleted.



ShareSync VER. 2.7.30

ShareSync > Tampa Project

Project Update.pptx
7/16/13 last update, 32.2 KB

v2 created by William Jones 7/16/13 3:41 PM 32.2 KB Current version Download

v1 created by William Jones 7/15/13 9:36 AM 32.1 KB Restore Download

2 versions

INFRASTRUCTURE

ShareSync is backed by a 99.999% uptime guarantee. No other file collaboration service offers a comparable uptime guarantee.

ShareSync is delivered through a world-class data infrastructure comprised of:

- SSAE 16 Type II-audited datacentres served by redundant Internet providers
- Multi-tenant platforms secured with redundant firewalls and multiple Intrusion Prevention Systems
- Facilities with dedicated, full-time, certified security personnel and rigorous physical security measures

	OPTIMUS SYSTEMS	BOX				DROPBOX		OFFICE 365	GOOGLE APPS
	ShareSync	Enterprise	Business	Starter	Personal	Business	Personal	OneDrive Pro	Google Drive
99.999% SLA	✓	○ 99.9%	○ 99.9%	○ 99.9%	○ 99.9%	✕	✕	○ 99.9%	✕

EMAIL OR GIVE US A CALL AND WE'LL BE HAPPY TO DISCUSS YOUR REQUIREMENTS WITH YOU