



Recovering customer debts. Restoring customer relationships.

BYL at a glance

The Basics:

- Specialists in Accounts Receivable Management and Collections
- Founded in 1998
- Headquartered in West Chester, Pennsylvania

Our Strengths:

- Certified by the ACA International for Professional Practices Management Systems (PPMS) program
- Management Advisory Services (MAS)
- Operations management
- Collectors with industry and product specialization
- Consumer and commercial collection experience
- Bilingual collectors on staff
- Nationally licensed, bonded, and insured
- Advanced analytics and applications
- Proven recovery strategies
- Established compliance division
- Credit bureau reporting options
- Multiple account assignment options

Our Industry Expertise:

- Healthcare - hospitals, physicians, and other health care providers
- Financial - financial institutions, retailers, and debt buyers
- Property Management - Student housing, Multifamily housing, and Military housing
- Utilities - power companies and telecom providers

Our Experienced Staff:

- Certified Public Accountant
- Operational/Financial Auditing
- Creditor Experience
- Risk Management
- Business Continuity Planning
- Data Security

Our Systems

- Collection platform: Latitude
- Dialer platform: Dial Connection
- Customer relationship management: Salesforce
- Accounting Platform: Quickbooks



Many collection firms talk about results. At BYL, we believe real success extends beyond the spreadsheet.

We are committed to treating your customers the way we'd like to be treated. To this end, we combine advanced analytics and the latest technology with a healthy dose of people skills.

We understand people have extenuating circumstances that prevent them from honoring their commitments. That's why our collection specialists work closely with customers, providing flexible payment options to help them meet those commitments.

Our results – and our clients' customer relationships – speak for themselves.

**The right technology.
The right people.
The right results.**

To learn more:

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