

BYLCOLLECTIONS

**RECOVERING CUSTOMER DEBTS.
RESTORING CUSTOMER RELATIONSHIPS.**

BYL AT A GLANCE

Many collection firms talk about results. At BYL, we believe real success extends beyond the spreadsheet.

We are committed to treating your customers the way we'd like to be treated. To this end, we combine advanced analytics and the latest technology with a healthy dose of people skills.

We understand people have extenuating circumstances that prevent them from honoring their commitments. That's why our collection specialists work closely with customers, providing flexible payment options to help them meet those commitments.

WE MAKE OUR PROPERTY MANAGEMENT CLIENTS FEEL RIGHT AT HOME.



SIMPLE SET-UP, COMPETITIVE RATES

- Competitive collection rates
- Expertise in post-move out receivables and bad debt
- Send collection files via software integration, email, web, or mail
- Resident and Guarantor collection strategies
- Skip tracing tools for updated debt or contact information



24/7 TENANT PAYMENT PORTAL (WEB AND MOBILE FRIENDLY)

- 24/7 Payment portal for online balance inquires and payment plans
- Highly trained collectors with property management industry experience
- Reporting to all major Credit Bureaus
- Performance reporting by property, region, and/or portfolio



LICENSED NATIONALLY, TCPA + FDCPA COMPLIANT

THE RIGHT TECHNOLOGY. THE RIGHT PEOPLE. THE RIGHT RESULTS.

bylcollections.com

BYL COLLECTIONS

OUR STRENGTHS

Certified by the ACA International for Professional Practices Management Systems (PPMS) program

PCI Compliant and Certified

Management Advisory Services (MAS)

Collectors with industry and product specialization consumer and commercial collection experience

Bilingual collectors on staff

Nationally licensed, bonded, and insured

Advanced analytics and applications

Proven recovery strategies

Established compliance division

Credit Bureau reporting

Software integration and data exchange

OUR INDUSTRY EXPERTISE



HEALTHCARE

hospitals, physicians, and other health care providers



FINANCIAL

financial institutions, retailers, and debt buyers



PROPERTY MANAGEMENT

student housing, multifamily housing, and military housing



UTILITIES

power companies and telecom providers

OUR EXPERIENCED STAFF

Certified Public Accountant
Operational/Financial Auditing
Creditor Experience
Risk Management
Business Continuity Planning
Data Security

OUR SYSTEMS

Collection platform **LATITUDE**
Dialer platform **LIVEVOX**
Customer relationship management **HUBSPOT**
Accounting Platform **MICROSOFT DYNAMICS GP**

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