



What documents are going to be paperless?

In the future, you will receive Periodic Statements pertaining to your selected deposit account including checking, savings, money market and certificate of deposit accounts. You may also elect to receive select loan account(s) statements electronically.

What if I currently receive combined statements?

You will receive the combined statement electronically. When enrolling for e-statements you will only be able to select the primary (first) account on each combined statement to receive electronically.

How will I access my statements?

You may access your Periodic Statements at SeacoastBank.com for up to 13 months after their initial posting.

How do I print or save copies of my electronic statements?

To keep copies of your electronic Statements for your records, you will need access to a printer or the ability to download information. You must have the ability to view, print, and retain documents in PDF format. If you don't already have software installed that will allow you to view or print in PDF format you can download the most recent version for free from Adobe's Web Site. [Get Acrobat Reader Now.](#)

To print, click the print button on your browser, select your printer and click print.

To save, click file on your browser then save as, name the item and select the path where you would like the statement stored on your computer and click save.

When will I receive my first e-statement?

Once you complete the enrollment process for e-statements you will see the statements that are currently available electronically. If no statements are currently available you will receive an email notifying you when your first e-statement is ready for viewing.

When will I stop receiving paper statements?

You will no longer receive paper statements once you are enrolled in e-statements.

How will I know when my next statement is available?

After your enrollment, when the electronic Statement is available at SeacoastBank.com, SeacoastBank will send you a message at the email address you designated within Online Banking. For uninterrupted service, you must notify us immediately of any change in your email address by updating your email address within Online Banking.

Will I receive images of my cancelled checks with my e-statement?

If you currently receive check images with your paper statement you will receive check images with your e-statement. Your e-statement will look exactly like the paper statement you currently receive. If you do not receive check images with your paper statement you will not receive check images with your e-statement however check images are available to all Online Banking customers through the account activity screen of Online Banking.

What if I need a paper copy?

You can print a paper copy of the e-statement or to request a paper copy of any statement that you agree to receive electronically, please contact SeacoastBank at 800-706-9991. A fee may apply when requesting a duplicate statement copy, in paper form, of your electronically presented Periodic Statement. Consult your Schedule of Fees for fee information related to your account(s).

What if I change my mind and want traditional paper statements?

After completing the enrollment session, you may withdraw your consent to receive future statements in electronic format at SeacoastBank.com by logging in to Online Banking, selecting statements and changing your delivery preference back to paper, or by contacting SeacoastBank at 800-706-9991. After doing so you will not receive any of the aforementioned future periodic statements related to this account(s) electronically and paper versions of your statements will resume. Terminating the online enrollment session prior to completing your enrollment will automatically withdraw your consent to receive these periodic statements electronically and you will continue to receive paper versions of the statements.

What happens if I cancel my Online Banking Service?

In order to receive e-statements you must have Online Banking. If you cancel your Online Banking service your statement service will revert to paper.