



Partners for your health.

To Our Valued Patient:

We are all affected by the rising cost of medical care and prescription medications. In an effort to support your medical needs, we request that whenever you need medication changes due to prescription drug formulary or cost that you come to your appointment with the following:

Please bring all medications in their pharmacy bottles to every office visit, including the over-the-counter medications. Please understand that it is very difficult to treat your medical condition if we do not have an accurate list of your medications.

Please bring a copy of your prescription formulary with you to the visit if you have one. The physicians have no access to your specific drug formulary. Therefore, this responsibility is yours, and you will need to provide us with the name of an alternative medication. Should you need help with this, your pharmacist is a great resource.

If you are requesting alterations to your prescriptions, we request that you have medication suggestions from your pharmacist or drug plan formulary at the time of your request. If not, we will request that you obtain this information prior to any alterations.

Please request all medication changes while the physician is in the exam room with you. This will avoid delays for you in getting a medication changed and will allow us to have more accurate records of the medications you are taking.

Please keep in mind there is not always a generic or formulary alternative to your request. If your insurance requires a prior authorization, this can take up to 7 days. We have no way to know which drugs require prior authorizations, so please be patient with us.

We respectfully request that you make these efforts in order to assist us in providing you with the best possible care.

Thank you.

Sincerely,

The Physicians of North Ohio Heart Center & Ohio Medical Group