



July 13th, 2010

Greg Hunt, Leppert
10-4380 South Service Road
Burlington, ON L7L 5Y6

Dear Greg ~

Just a note to thank you for your recommendations and follow through to ensure we had the perfect document management solution for our business.

In May, when we were, once again, faced with replacing outrageously expensive toner cartridges for an outdated copy machine, it became apparent that replacing the copy machine made more sense.

Much has changed since we invested in our earlier pieces of equipment a few years ago and we appreciated the time you took to ask necessary questions to match us up with ideal selections. We were thrilled we were able to consolidate all of our document handlers into one piece of premium equipment that works brilliantly. While we know what we chose is a work-horse, we're big on preventative maintenance and appreciate that a service contract was a recommended option, highly trained techs just a phone call away. Meeting those very individuals during installation gave us added comfort that Leppert supported us in all aspects.

Greg, it's a pleasure dealing with a professional such as yourself who supports his commitments with actions. Thanks for managing every single detail. Everyone who sees our equipment or comments about our added efficiency receives our "Greg Hunt of Leppert" story and emphatic endorsement.

Thanks, again, and best wishes for massive success.

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Jae M. Rang, MAS
Chief Inspiring Officer