

Jacobs Engineering Construction Management Testimonial

As Project Manager of a major multi-disciplinary civil engineering project, with multiple contracts under construction simultaneously, I needed a system that would tightly manage all my business processes for Quality Assurance and tracking purposes, while providing enough flexibility to satisfy the differing needs and desires of each project sub-team. The existing system we inherited was a little more than an online filing cabinet, and we were in danger of slipping into 'management by spreadsheet'.

We were attracted to Interneer's Intellect BPM platform initially because we immediately saw that we would be able to use it to model our existing, well-defined business processes using our terminology, rather than having to change our processes and language to suit constraints in the software. As we investigated further, it became clear that we could use Intellect to [quickly build and deploy a full web-based application](#), with as little or [as much complexity as we wanted](#), and even build in customization features to satisfy all of our project sub-teams.

Intellect's integrated [drag-and-drop design interface](#) also offered the possibility that we could develop large portions of the application ourselves, because [no coding was required](#), and [the hosted solution](#) meant that we had no need to roll out and support new hardware infrastructure. All we needed to build, run and manage this system was a web browser.

We worked with Interneer to produce a development plan for a modular system and prioritized the most important processes. We worked closely with Interneer analysts to build the first two process modules and [went live only 8 weeks after the start of development](#), with over 200 users across about 30 companies involved in the project.

Over time, we have been able to completely take over the development, implementation and maintenance of the system, with Interneer continuing to provide hosting services and technical support and advice as and when we require it. [The system now has over 20 separate modules and 400 users](#). [The flexibility](#) of the platform and [its ease](#) and [speed of implementation](#) means we have been able to be responsive to our users' requests for new features, and they have been very appreciative of this responsiveness.

Interneer has been a tremendous partner in this undertaking, continuously driving forward the power and capabilities of its platform and showing a genuine interest in our application and its development.

Anthony Pooley, Project Manager, Jacobs Engineering Group, Inc.