# We focus on technology so you can focus on care

VCPI<sup>™</sup> delivers comprehensive information technology solutions to long term post-acute care providers designed to reduce IT-related capital and operational costs. Our Core Services offer you the scalability, predictability and focus you need to continue delivering high-quality care. Whether it's hosting your applications, managing your networks, or providing 24x7 Service Desk support, our team of experts are with you every step of the way to make sure you and your business are successful.

#### VCPI<sup>SM</sup> CORE SERVICES

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# **VCPI<sup>™</sup> Core Services**

## The Headache that is Information Technology

Information Technology (IT) for long-term post-acute care providers is evolving at a dizzying pace. For many executives, keeping up with the necessary changes is a full-time job whose

complexity and cost can be painfully frustrating. As competitive and regulatory pressure builds to drive down costs while still offering superior, data-driven outcomes, LTPAC providers who've gone fully digital have witnessed 4- to 5-fold increases in the number of staff using technology. Can your IT resources support an "always on" care team?

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#### **VCPI Advantage**

#### VCPI makes managing your IT easy and predictable

VCPI<sup>™</sup> helps you get a handle on your information technology needs and requirements, and stay ahead of the security risks inherent in information technology access, by converting your IT-related capital and staff to a predictable operating expense. For one monthly investment you receive:

- Hosting of your key applications so you'll never need to purchase and maintain another server
- Management of wide area networks required for critical connections of key clinical applications
- · Around-the-clock Service Desk support staffed by LTPAC technology specialists
- Secure, routine backup of business critical data at a separate Hewlett Packard world-class facility

With VCPI's IT services, your IT investment is based on the number of facilities in your community or, for home health and hospice, the number of staff in the field. And as you grow, you can leverage best practices and standards from one environment to the next at a foreseeable monthly cost. It is an "everything's included" model with no hidden fees or click charges. Attractive, predictable, scalable.





#### You get strategically leveraged services with deep health care technology expertise

Need a security expert? A network genius? A storage guru? Building these technology disciplines in-house would be impossible to cost-justify. Instead, with a simple phone call, you can tap into a shared service model of people, processes, and technology already proven and paid for and ready to optimize your unique environment. And because they are post-acute care experts, they know HITECH and HIPAA inside and out and understand the intense security needed to protect resident privacy.



### Commitment

#### The end-to-end support you need, from the technology leader you trust

With IT management off your plate, you can concentrate on what you do best: delivering high-quality care on which your reputation and reimbursements depend. That's the VCPI commitment: We focus on technology so you can focus on care. Your satisfaction and success are our top priority. Contact VCPI at 1-877-908-8274 or visit www.vcpi.com today.

#### Ahout VCPI

Headquartered in Milwaukee, WI, VCPI's customized IT solutions solve business challenges inherent in the long-term and post-acute health care (LTPAC) industry and enable clients to focus on taking care of patients and residents. Our nationwide client base relies on VCPI (Virtual Care Providersm) experts to deliver innovative and LTPAC-exclusive solutions. Founded in 2000, VCPI is a wholly-owned subsidiary of Extendicare, Inc.





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