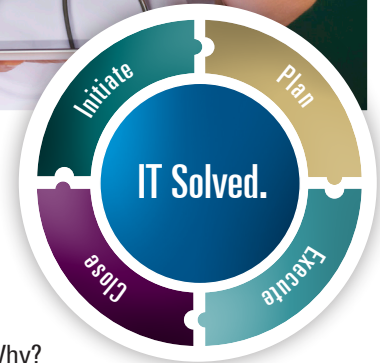# We focus on technology so you can focus on care

VCPI's EMR Readiness solution identifies the right EMR platform, technology infrastructure, staff, system and partners to support your EMR.

IT Solved.

Initiate · Plan · Execute · Close

EMR Readiness

You've decided to implement EMR. . .now what?

Health care providers across the industry are coming to terms with the reality of Electronic Medical Records (EMR). Why?

- **EMR is driven by Patient Outcomes requirements.** Documenting and ultimately improving clinical and health outcomes are achievable with better data that also increase transparency and efficiency, empower individuals in decisions about care, and provide more robust research data on health systems.

- **ACOs work with LTPAC providers who exchange data.** With nearly 80% of hospital patients being transferred to post-acute care, Accountable Care Organizations (ACOs) must exchange critical care data and will work with LTPAC providers who are part of a Health Information Exchange (HIE) network. Those providers who can document increased census and improved patient outcomes are easier to work with and will be a part of the network's preferred provider group.

- **Meaningful Use compliance provides incentives.** The Centers for Medicare & Medicaid Services (CMS) Meaningful Use standard sets specific objectives that eligible professionals and hospitals must achieve to qualify for CMS incentive programs. EMRs support the Meaningful Use standard by improving quality, safety, efficiency, and reducing health disparities; engaging patients and family; improving care coordination and maintaining privacy and security of patient health information.

- **CMS reimbursement processes require electronic uploads.** In order to qualify for CMS reimbursements, providers need to electronically upload information. A well-functioning EMR expedites the process, accelerating both reimbursement filing and receipt.

Unfortunately, a well-functioning EMR platform is not a "plug-and-play" system. You may be looking at 3 months to 2 years before you are up to speed. Now is the time to make sure you can implement an EMR that can keep you out in front of your competitors.

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The VCPI℠ Advantage

VCPI's EMR Readiness solution identifies the right technology infrastructure, staff and systems to support your EMR

VCPI will thoroughly assess your EMR readiness and provide the proper support to expedite its implementation. Our consulting expertise will help you pull together what you need to meet current and future EMR requirements, including secure network/server infrastructure and 24/7 Service Desk support. Our LTPAC-focused professionals and industry partner connections will come together to develop and support your EMR platform.

VCPI's EMR Readiness solution will review the most critical areas to determine if the right infrastructure, staff, and technology systems are in place to support your EMR system, including:

- Network connectivity
- Wireless connectivity for devices such as tablets or kiosks on wheels
- Service Desk and IT support staffing
- Server hardware and capacity planning

EMR Readiness Components

VCPI's EMR Readiness high-level 6-phase process:

- **Phase 0: Internal Business Review and Selection Process**
  Provider determines EMR platform and business direction prior to the EMR Readiness review

- **Phase 1: Infrastructure**
  Review of hardware and configuration, lifecycle planning, monitoring, and security for equipment and users

- **Phase 2: Endpoint/End User**
  Hardware review, lifecycle planning, endpoint management and Service Desk support

- **Phase 3: Application Review and Documentation**
  Review of enterprise applications, staffing, licensing

- **Phase 4: Strategic Planning**
  Review business and technology plans; create IT strategic plan; review or create a multi-year IT budget; review outsourcing/cloud options where applicable

- **Phase 5: Disaster Recovery and Business Continuity**
  Review disaster recovery (DR) requirements and backup (software/data); build formal DR plan; evaluate cloud providers for high availability or DR strategy

Commitment

The end-to-end support you need, from the technology leader you trust

With VCPI, you get a commitment that goes beyond best-in-class information technology service and support. We're uniquely qualified to guide our clients with professional technology consultants and resources who are certified, credentialed, and committed to providing world-class service. Your satisfaction and success are our top priority.

Contact VCPI at 1-877-908-8274 or visit www.vcpi.com today to learn how we can collaborate with you on your EMR efforts.

About VCPI

Headquartered in Milwaukee, WI, VCPI's customized IT solutions solve business challenges inherent in the long-term and post-acute health care (LTPAC) industry and enable clients to focus on taking care of patients and residents. Our nationwide client base relies on VCPI (Virtual Care Provider℠) experts to deliver innovative and LTPAC-exclusive solutions. Founded in 2000, VCPI is a wholly-owned subsidiary of Extendicare, Inc.

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