

4 Restaurant Scenarios

Key Vocabulary Phrases

1. "I'm sorry to bother you but the food is quite cold."
2. "Excuse me, this isn't what I ordered."
3. "I'm really sorry to bother you, but we have somewhere to be and it's been a while. Do you think you could check on our food?"
4. "I'm sorry, but I ordered a mild version of this dish and this is quite spicy."

A: Oh here comes the food. I am starving!

B: Me too.

C: Here are your meals. Need anything else?

B: I don't think so.

C: OK, enjoy.

A: Hey, my grilled cheese is cold! I can't believe it. We have been waiting forever and now cold grilled cheese....seriously?

B: Well, let's get the waitress over here.

A: Oh, I'm sorry to bother you but my food's quite cold.

C: Oh is it? I am so sorry. I will warm it up for you right away. I really apologize for that. While you are waiting, I will bring you an appetizer on the house.

A: That would be great, thanks.

A: I'm glad we made it out of the office for a quick bite to eat.

B: Me too. I was starving in that meeting. I am surprised the boss didn't hear my stomach grumbling.

A: Here it comes. Mmmmm. It looks yummy.

B: Oh man. I think I got the wrong order. **Excuse me, this isn't what I ordered.**

C: Oh you're right. I'm sorry about that. I will bring out the right order as soon as possible.

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A: Here you can have a bite of mine while you wait.

B: Thanks

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A: What time did we get here?

B: Yeah, I know, it's been a while hasn't it?

A: I think we should check on the order and see why it's taking so long. I want to get back on the road.

B: I'm really sorry to bother you, but we have somewhere to be and it's been a while. Do you think you could check on our food?

C: Oh of course, sir. I'll check on it right now.

A: Thanks

C: It should be another 5-10 minutes. It's almost out. Is that ok?

A: Ok sure. It's just that we have to get going soon.

B: It'll be right out.

A: Great, thanks.

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B: Ah here's the food. Great!
Let's dig in.

A: Wait, you are allergic to
pepper right?

B: Yeah, so what?

A: Well there's a ton of pepper
on your food. Didn't you ask
them to hold the pepper?

B: You're right I did. Hold on.
**I'm sorry, but I ordered a mild
version of this dish and this is
quite spicy.**

C: Oh yes, so sorry about that, ma'am. I will have the chef make a new one right away.

B: That would be great, thanks.

A: I am glad we caught that.

B: Me too.

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