

# Does Your Cloud Vendor's Security Measure Up?

## *A Vertical Checklist*



Security isn't something that you need to purchase in addition to your cloud communications; it's already part of your solution. But not all security is created equal. Security is an ongoing process that requires continual attention and focus. It demands an active effort and should be continuously reviewed, assessed, and improved upon, and not all cloud vendors give security the resources it requires.

If you're concerned about your current cloud security or want to learn more about your prospective cloud vendor's security, Vertical can help. Use Vertical's Security as a Service checklist to dive into their security program and make sure all of the right pieces are in place for you. If you reach the end of the checklist and find gaps in your security, or you're left feeling concerned, reach out to Vertical. We can help you protect and get the most out of your cloud solution.

### Review Security Department Details

- Who leads your Vendor's Security Team?
- What's the Security Team lead's expertise?
- How many people are on the Security Team?
- What tasks does the Security Team complete?
- Where is the Security Team located?

Notes

### Review Security Standards

- Can they provide security documentation?
- What are their standards based on?
- Can they provide a continuing process?
- Who has access to your data?
- How are their data centers secured?

Notes

## Review Their Security Services For Their Customers

- Do they monitor logins? How?
- Do they monitor calling activity? How?
- Do they have a proactive response policy?
- How do they prevent security breaches?
- Can they provide a security update timeline?

Notes

## Review Their Penetration Testing Policy

- Do they complete penetration testing?
- How often do they complete penetration testing?
- What do they cover in their penetration testing?
- Who completes their penetration testing?

Notes

## Review External Auditing

- Do they conduct an external audit?
- Do they audit their security certifications?
- When was the most recent audit completed?

Notes

Security is important, but it doesn't have to be scary. By evaluating security when you are considering your current or prospective cloud provider, you can ensure that you have all of the pieces to your communications solution. Are you concerned about your current security options? With Vertical you have Vertical's entire team to provide local on-site support, tailored design and implementation, and professional project management, as well as best-in-class security to safeguard you communications.

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