



iPECS UCE

Collaboration Made Simple

In today's fast-paced mobile world, it's hard to keep your team in touch and synchronized. Whether you work at a desk or on the go, iPECS UCE provides multiple ways to stay in contact with the rest of your team no matter where they are. iPECS UCE makes the difficult simple.

iPECS UCE AT YOUR DESK

iPECS UCE offers a powerful desktop client that can be your full-time phone. It allows you to contact people throughout your organization by voice, chat, or video with an complete directory. iPECS UCE accelerates your workplace communications without getting in the way. Quickly see if the person you need to talk to is available and choose the method you want to use to communicate. It's that easy.

iPECS UCE ON THE GO

iPECS UCE delivers the same great feature set on your smartphone. Mobile workers are always in touch, just as if they were in the office. Use the directory to quickly find phone numbers, contact people with the built-in mobile softphone, and avoid costly airtime or international calling charges. Guarantee all calls are logged for quicker reference and never have to give out your cell phone number just to stay in contact.

iPECS UCE FOR MEETINGS

Bring everyone together with multi-party chats or voice conferences. Streamline the difficult process of creating a multi-party call with iPECS UCE's simple UI. See all parties in the conference so you know who is on the line.

Mobile and PC Client– Get the same features and user interface on your smartphone, tablet, or PC.

Office Chat– Instantly text with any of your colleagues without interrupting their day. Includes group chat.

Built-in Softphone- Make and receive office phone calls without giving away your cell phone number.



Video Call– Escalate communications to a video call when visuals are important. Share key images from the field.

File Sharing– Send important files to your colleagues in a secure client-to-client file transfer.

Call Log– Review your call logs to catch missed calls or verify when you talked to someone.

REMOTE WORKING MADE SIMPLE

iPECS UCE enables remote workers to be fully engaged with the office. Being remote can be a challenge because you don't have the situational awareness of who is available in the office and who is in meetings or out for the day. iPECS UCE not only gives you a phone and directory, it also allows you to see presence and status messages. Know when your manager is in a meeting or out for the day with a quick glance at your favorites list and let others know the same.

RICH VIDEO FOR FIELD SUPPORT

A picture is worth a thousand words and video is worth whole chapters! If you have field techs, sales people, or customer service then iPECS UCE allows you to reach out into the field and save time, money, and effort. iPECS UCE offers each user the ability to start a video call. Field techs can use this to show escalation engineers the specific details of a problem. Sales people can engage sales support directly into a problem. iPECS UCE accelerates your workforce.

www.vertical.com

