

APRIL 30 - MAY 2

# **Gatekeepers of Food Safety**



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Testo North America



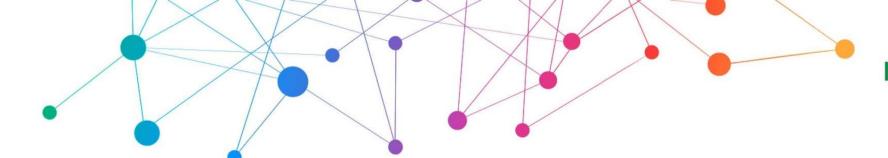
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# Agenda

- The Psychology of Behavior
- Smart Kitchen Study
- Q & A



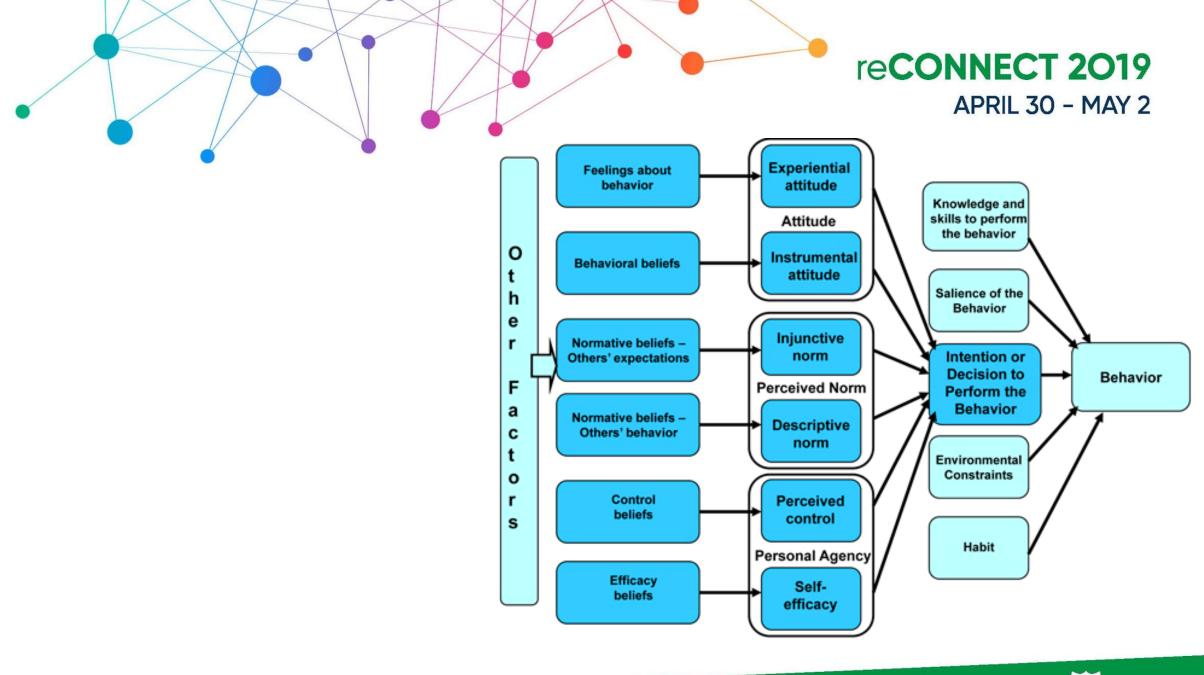
# The Psychology of Behavior



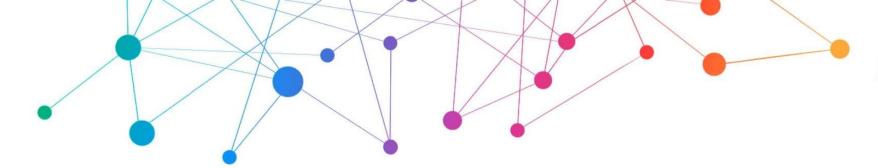




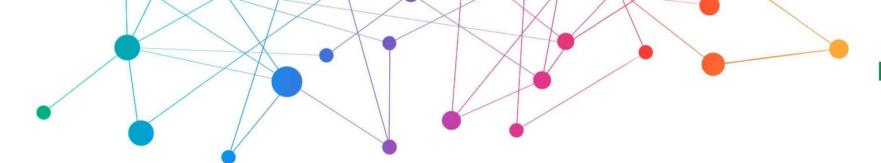








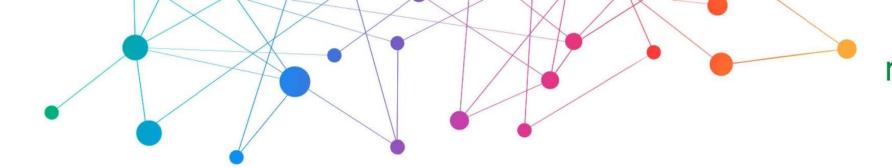












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TABLE 1. Reported slicer cleaning frequency, and deli, manager, and worker characteristics, obtained from manager interviews and surveys, and worker interviews\*— six EHS-Net sites,† 2012

Reported slicer cleaning frequency (fully cleaned)§	No. (%)		
Manager-reported (N = 297)			
Every 4 hours	147 (49.5)		
Less frequently than every 4 hours	150 (50.5)		
Worker-reported (N = 273)			
Every 4 hours	125 (45.8)		
Less frequently than every 4 hours	148 (54.2)		

Morbidity and Mortality Weekly Report

#### Retail Deli Slicer Cleaning Frequency — Six Selected Sites, United States, 2012

Laura G. Brown, PhD1; E. Rickamer Hoover, PhD1; Danny Ripley2; Bailey Matis, MPH3; David Nicholas, MPH4; Nicole Hedeen, MS5; Brenda Faw6

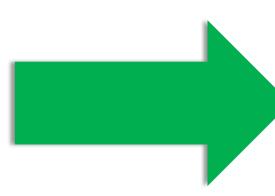
MMWR / April 1, 2016 / Vol. 65 / No. 12

US Department of Health and Human Services/Centers for Disease Control and Prevention



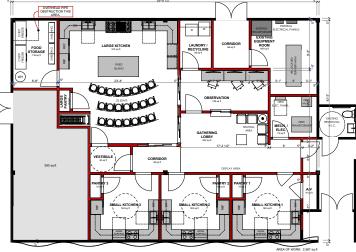
In the Beginning



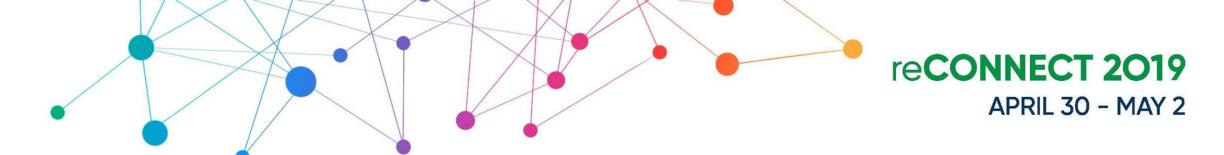




# reCONNECT 2019







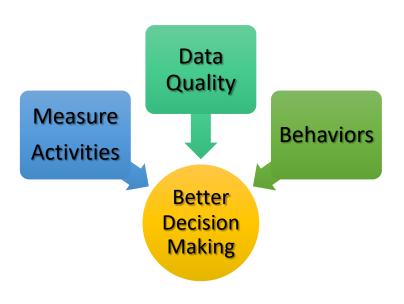
# Morphed into...

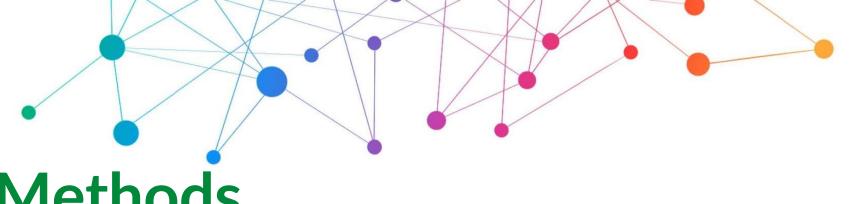
#### **SMART KITCHEN vs STANDARD KITCHEN**











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# Methods























Review Current Policies & **Procedures** 

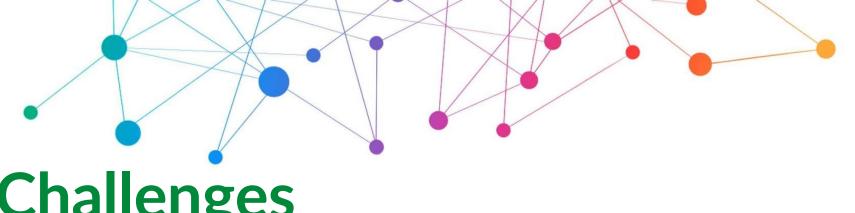
Identify What & How To Measure

Establish Baselines Educate & Train

Observe

**Employee** & Manager Surveys

Analyze & Report Findings



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# Challenges





Poor Communication







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- Average of 5.00 minutes to record temperatures
  - 14 time points taken between 11 employees
- Observations:
  - Time points often missed
  - Inaccurate temperatures recorded
  - Improper sanitization of thermometers

Food Temperature Log Meal: BREAKFAST

Record food temperature every 30 minutes

Date: June 29, 2018 LOCATION: FOUNTAIN

Food Item	Prepared By:	Time place d in hot box	Cook Temp	Temp when placed on line	7:30	8:00	8:30	9:00	9:30	10:00	Corrective Action Taken
HARD BOILED EGGS	JULIETTA	6:45	160	161							
SCRAMBLE EGGS	ANTHONY	6:45	160	158	159	157	158				
GRITS	JULIETTA	6:30	170	160	160	159	154				
TATOR TOTS	ANTHONY	6:15	155	155	153	150	151				
SAUSAGE EGG TORNADO	RENEE	6:30	158	160		1 / 0	1 / 1				
BISCUITS	RENEE	6:30	158	159	142	144	1112				
SAUSAGE GRAVY	JULIETTA	6:30	170	171		, , , , ,	1012				
BACON	RENNE	6:30	155	162	142	143	140				
SAUSAGE PATTY	RENEE	6:15	154	157		1 5	4 . (0				
OATMEAL	JULIETTA	1.15	165	1107							

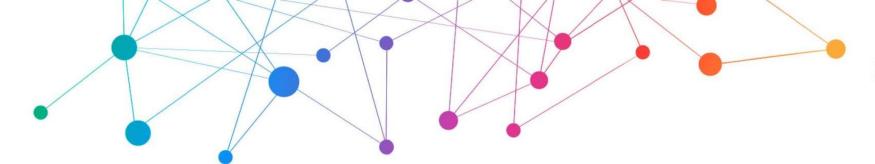
- All food items must be labeled with completed cooking time.
- All food items must be at least 135 degrees.
- Any food under 135 degrees must be reheated to 165 degrees and then held above 135 degrees.
- Any food item held under 135 degrees for more than 2 hours must be discarded.

#### **Corrective Action Steps**

- Stir food item & retake temperature.
- Check to make sure wells are turned on.
- Check to see if hot box is working.

Any food item under 135 degrees must be reheated to 165 degrees.





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Past

- Baseline time for recording temperatures
- Visual observations

Phase 2

- Number of threshold violations
- Times for recording temperatures for new equipment
- Visual observations

Current

Surveys

Test site

Past

• N/A

Phase 2

- Times for recording temperatures for new equipment
- Visual observations

Current

Surveys

Control site





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# **Preliminary Results**



Improved Food Safety Awareness



Takes no additional time



Improved Food Quality



Daily Reporting Makes Managing Easier



Easy to use



No paper logs = Less To Keep Track Of

