



LOS ANGELES COUNTY EMERGENCY OPERATIONS CENTER COVID-19 UPDATE

Date: 03/24/2020 Time: 3:00 P.M.

@CountyofLA /CountyofLA

Information Line: 211
Media Line: (424) 421-3775
Media Email: pio@ceooem.lacounty.gov
Website: <https://covid19.lacounty.gov>

FACTS

Incident Type: Public Health Emergency			
First US Case: January 21, 2020		First LA County Case: January 26, 2020	
Total Cases: 662	Cases Today: 128	Deaths: 11	Hospitalized: 119

SITUATION AS OF MARCH 23, 2020

SITUATION SUMMARY:	<p>The following public information is a high-level summary of events being managed by the Los Angeles County Emergency Operations Center tasked with the emergency response and coordination of Countywide resources to address the COVID-19 disaster. Please share this information with your family, fellow residents, municipal, state & community partners.</p> <ul style="list-style-type: none"> • Presidential Major Disaster Declaration (3/22/20) • California issues State of Emergency (3/4/20) • L.A. County issues Local Emergency proclamation (3/4/20) • 80 of the 88 Cities 91% in Los Angeles County have proclaimed a Local Emergency • Los Angeles County is still providing essential services, but County buildings remain closed to the public (for a more comprehensive list, refer to the COOP section at the end of this document). • Los Angeles County trails and natural areas are closed. A Community Update is available at https://trails.lacounty.gov/Alert/4142/lacounty-trails-closed-due-to-covid-19-pandemic/ 																	
PUBLIC HEALTH INFO ABOUT COVID-19:	<p>The Los Angeles County Department of Public Health is actively monitoring the number of COVID-19 cases reported throughout the County.</p> <table border="1"> <thead> <tr> <th>Source</th> <th>Number of Cases</th> <th>Deaths</th> </tr> </thead> <tbody> <tr> <td>Los Angeles County (excl. LB & Pas)</td> <td>635</td> <td>10</td> </tr> <tr> <td>City of Long Beach</td> <td>21</td> <td>1</td> </tr> <tr> <td>City of Pasadena</td> <td>6</td> <td></td> </tr> <tr> <td>LA Co. Public Health (Total)</td> <td>662</td> <td>11</td> </tr> </tbody> </table> <p>Public Health has updated the “Safer at Home” Public Health Order. A temporary prohibition of events and gatherings of 10 persons or more and closure of non-essential businesses and areas. Department of Health Services Environmental Health Team has oversight over compliance with the ability to request assistance from the Sheriff’s Department for compliance.</p>			Source	Number of Cases	Deaths	Los Angeles County (excl. LB & Pas)	635	10	City of Long Beach	21	1	City of Pasadena	6		LA Co. Public Health (Total)	662	11
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	<p>Los Angeles County and City of Los Angeles have collaborated and secured 20,000 COVID-19 testing kits. 4,700 people have been tested for COVID-19. Overall, 10% of people being tested are testing positive.</p> <p>USNS Mercy hospital ship is scheduled to leave San Diego this morning and will arrive at the Port of Los Angeles. The ship will treat non-COVID-19 patients. USNS Mercy has 1,000 beds available and more than 800 medical workers will be on board to provide urgent care for adults. The USNS Mercy is expected to be docked in Los Angeles until September 1, 2020.</p> <p>Additional things you can do to protect yourself, your family and your community are on the Public Health website. For more information, please visit: http://www.publichealth.lacounty.gov/media/Coronavirus/</p>
<p>LOS ANGELES COUNTY EMERGENCY OPERATIONS CENTER</p>	<p>Logistics</p> <ul style="list-style-type: none"> • Donations management unit currently evaluating private sector partners for donation requests. Currently coordinating with NGO to provide storage space to address receiving donated items. • Is working to fulfill an increased number of resource requests for homeless shelters including 14,000 cot covers, 18,000 blankets, and 98,000 towels • The County Hall of Records is now being utilized as an extension of the CEOC in order for personnel to practice safe social distancing <p>Planning</p> <ul style="list-style-type: none"> • Working with logistics to track inventory and resources requests <p>Finance and Recovery</p> <ul style="list-style-type: none"> • Presidential Major Disaster Declaration for the State of California approved on March 22, 2020. California is the third state to receive a Major Disaster Declaration behind New York and Washington. With this an expanded federal assistance may be available. <p>Information</p> <ul style="list-style-type: none"> • Developed press release regarding cyber security and avoiding scams • Activated digital billboards showcasing “Safer At Home” public messaging in English and Spanish • Completed FAQs for Sheraton and Pomona medical sheltering translated to Spanish, Mandarin • Sign up for GovDelivery distribution list here: https://bit.ly/2QE6khO <p>Disability Access Functional Needs</p> <ul style="list-style-type: none"> • Coordinating with JIC and ISD to provide closed captioning press conferences on livestream broadcasts. • Working to create a link for People with Disabilities on the countywide COVID-19 webpage.
<p>COVID19-RELATED MEDICAL SHELTERING OPERATIONS</p>	<p>The County of Los Angeles is working on plans to secure additional quarantine Medical Sheltering options. Transportation, food, laundry services and security services are available at these sites.</p> <p>Current quarantine Medical Sheltering:</p> <ul style="list-style-type: none"> • Dockweiler RV Beach as 3/24: Service Capacity 25

	<ul style="list-style-type: none"> • Sheraton Fairplex as of 3/25: Service Capacity 100 • Sherman Hotel as of 3/26 (tentatively): Service Capacity 70
HEALTHCARE SYSTEM & SERVICES:	<p>The County healthcare system at present time is not experiencing a shortage of hospital beds. There is, currently, no surge or demand for COVID-19 related hospital care.</p> <ul style="list-style-type: none"> • Private hospitals report 743 open beds and approximately 222 open ICU beds with 100% of hospitals reporting. • Among 4 DHS hospitals, total of 1,410 beds; census is 936 (66% occupancy), 474 open beds. • DHS ICU beds, total 171; census 109 (64% occupancy), total of 62 open ICU beds.
PERSONS EXPERIENCING HOMELESSNESS	<p>The Office of Emergency Management has designated LAHSA as the lead agency for work relating to people experiencing homelessness. OEM did this to ensure that LAHSA’s expertise is captured in the day-to-day work and allows LAHSA to play the central coordinating role across City and County agencies.</p> <p>LAHSA’s goal is to provide 2,000 shelter beds where persons exhibiting COVID-19 symptoms can isolate safely. These include RVs provided by the state and hotels provided by the County. Social Distancing in shelters continues to be a priority.</p> <p>For more information please visit https://lahsa.org/</p>
SENIOR CARE:	<p>County service remains available to senior residents across Los Angeles County through existing services that seniors are already receiving. If you are receiving senior services, those services will continue to be available. If you are a senior who received communal meals at County senior centers, please notify your center. The L.A. County Department of Workforce Development and Aging will work with our community-based partners on meal delivery.</p> <p>If you are not aware of who your meal provider is, you may call (800) 510-2020 for assistance. Visit: https://wdacs.lacounty.gov/</p>
SCHOOLS:	<p>For additional information on LACOE’s response to the COVID-19 emergency please visit https://www.lacoe.edu/Home/Health-and-Safety/Coronavirus-Resources</p> <p>LAUSD and Verizon announced they have reached an agreement to provide internet connectivity for all students who have none at home. This agreement is a critical component in the districts plan for students to continue learning as campuses remain closed in response to COVID-19. For more information visit https://achieve.lausd.net/latestnews/</p>
PUBLIC SAFETY INFORMATION:	<p>The Los Angeles County Sheriff’s Department</p> <ul style="list-style-type: none"> • is increasing patrol operations for high visibility areas in all 23 LASD station jurisdictions including shopping centers, supermarkets, and malls. • Malibu/Lost Hills Station has increased patrol by 5 patrol units to

	<p>promote social distancing by closing local beach parking lots.</p> <ul style="list-style-type: none"> • is conducting security sweeps of LA County Library locations open for book drop offs <p>The LASD Mental Evaluation Team is fielding 34 teams (Deputy & Clinician) and servicing all of Los Angeles County including Project Lifesaver Deployments. They continue to support the goals of the Homeless Outreach Teams and other requestors. The triage desk dispatch center has not been impacted. Consultations continues 24/7 to determine Mental Evaluation Team responses.</p> <p>The Los Angeles County Fire Department</p> <ul style="list-style-type: none"> • is assisting in receiving and distributing medical supplies inbound from the state at the direction of the Department of Public Health. These items include N95 masks, gloves, and goggles, for first responders and medical personnel. • is supporting staffing needs at the County Emergency Operations Joint Information Center • is assisting with staging operations at Dockweiler Beach • Medical Director Dr. Clayton Kazan has taken the lead on developing a testing plan for COVID-19. The multiple phase plan will be implemented this week as access to testing becomes available. • The department is monitoring field personnel with Health Program Director to track staff health • 50% of operations and administrative staff are teleworking • The department is able to carry out all critical functions and normal operations
<p>PUBLIC SERVICES</p>	<p>Southern California Edison (SCE)</p> <ul style="list-style-type: none"> • SCE is temporarily suspending disconnections for customers facing financial challenges including inability to pay their bills. SCE have waived late payment charges. Visit https://www.sce.com/safety/coronavirus for more. <p>Southern California Gas</p> <ul style="list-style-type: none"> • Service Disconnects for residential customers who are having a hard time paying their bills are temporarily suspended, even if customer received an automated 48 hour shut off notice. Visit https://socalgas.com/coronavirus for more. <p>AT&T</p> <ul style="list-style-type: none"> • AT&T is suspending broadband usage caps for home internet customers. No overage fees will be charged for customers using more data. • Public Wi-Fi hotspots will remain open • Internet access is available for qualifying limited-income households at 10\$/month through the AT&T Access program. • Late payment fees will be waived

	<ul style="list-style-type: none"> • Service will not be terminated for any wireless, home phone or broadband residential or small business customers due to inability to pay their bills.
Continuity Of Operation Plans: (COOP)	<p>Continuity of Operations Plans ensure the County of Los Angeles continues to support the residents of this county during any type of disaster response. Below is a list of County Departments and their status as it pertains to the COVID-19 local health emergency:</p> <p>Agriculture/Weights and Measures: This County office has not provided an update to the Continuity of Operations Plans. For more information visit https://acwm.lacounty.gov</p> <p>Alternate Public Defender: This County office has not provided an update to the Continuity of Operations Plans. For more information please visit https://apd.lacounty.gov/</p> <p>Animal Care and Control: Animal Care Centers are operating by appointment to accommodate request for animal placement and redemptions by owners. Visit https://animalcare.lacounty.gov/ for more.</p> <p>Assessor: Offices of the Assessor will continue to be closed to the public. The office is increasing telework capabilities. In office staff continue to address public inquiries via email or phone. Questions about tax payments or bills are directed to the Treasurer and Tax Collector. For more information visit https://assessor.lacounty.gov/</p> <p>Auditor-Controller: 208 out of 558 staff are available to work as DSW's. The A-C has already deployed 6 staff to CEOC to serve in an alternate capacity. The department is experiencing facilities issues with our VOIP system which is impacting all of our staff in the Hall of Administration and Hall of Records.</p> <p>Beaches and Harbors: The public parking lots at Nicholas Canyon Zuma, Point Dume, Malibu Surfrider, Dan Blocker, Topanga, Will Rogers, and Venice beaches are closed. All Playground areas including those at White Point, Mother's Beach, and Yvonne Brathwaite Burke Park in Marina del Rey are also closed to the public. Several beach restrooms are closed (per normal winter operating conditions). Staff at recreation sites and beach locations have been advised to practice social distancing and maintain sanitation protocols already in place. Please contact the Department by calling (424)526-7777 or emailing info@bh.lacounty.gov</p> <p>Board of Supervisors: Rapid deployment of equipment and training is underway providing enabled eligible staff to work from home. Telephone lines from various Board field offices and HQ offices have been forwarded to assigned staff. A socially distanced management meeting with call-in option was held in the Board room for managers covering public facing services, time sensitive services staggering of staff schedules, essential and non-essential</p>

staff, high risk employees, leaves, and telework options. For more information please visit <https://bos.lacounty.gov/>

Chief Executive Office: Departmental operations are normal. Logistics currently processing CEOC resource request for Classification SME opinion for homeless sheltering staffing. Completed request for DHR-DOC for CEOC staffing and SME opinion on position level for quarantine site manager. The CEO sent out message to County employees reminding them about the new “Safer at Home” Order. For more information visit <https://ceo.lacounty.gov/>

Child Support Services: The department is currently offering a new teleworking option to its employees beginning today. For more information call (866) 901-3212 or visit <https://cssd.lacounty.gov/>

Children and Family Services: DCFS is continuing to monitor the situation and continue the implementation of teleworking program that currently has over 50% of staff participating. If you are a parent, youth, caregiver or service provider involved with DCFS and have any questions about this, we encourage you to email us at COVID19Info@dcfs.lacounty.gov.

Consumer and Business Affairs: Continue to work with CEOC and financial administration to support response and recovery operations. For more information call (800) 593-8222.

District Attorney: The implementation of teleworking and alternate work schedules have been completed department-wide in support of social distancing in an effort to prevent the spread of the COVID-19. For more visit <https://da.lacounty.gov/>

Health Services: Encouraging facilities to work with the state to flex the number of ICU beds allowable within facilities. The EMS Agency continues to monitor the number of available beds throughout the CA. Working to consolidate resource requests across the health care sector. There is a widespread shortages of PPE supplies, hand sanitizer, and disinfectant wipes within OA. EMS has depleted all PPE supplies available to fill resource requests within the CA and is awaiting the arrival of additional supplies. Fully shifted the coordination of filling its resource request to the warehouse to provide a single location for supply distribution. Clinic visits, medical procedures, surgeries, radiology and laboratory testing are being deferred or rescheduled to the extent that is can be safely done for a given patient. For questions, please call (844) 804-0055.

Human Resources: The department issued Telework & Leave Code Timecard Coding, and Disaster Service Worker memos & various DHR guidance updates. Telework Survey was issued to staff. The department posted Absence Management System guidance on DHR website. The department is holding weekly meetings and daily updates of FAQs on the CCVID-19 website. DHR activated COVID-19 email box to respond to inquiries within 24 hours and

has received 52 requests as of March 22, 2020. DHR is managing staff deployment requests from EOC. For more information please visit <https://hr.lacounty.gov/contact-us/>

Internal Services: Continue to work with CEOC to support logistics operations. For more information please visit <https://isd.lacounty.gov/>

Medical Examiner-Coroner: Currently obtaining additional refrigerated storage to assist with potential for increased workload. Reviewing department procedures for case handling and discussing ways to adjust work processes to handle a large influx of additional cases. For more information please visit <https://mec.lacounty.gov/2020/press-releases/coronavirus/>

Mental Health: The Department continues to provide essential services to our clients at this time. These services include outpatient care at our open clinics, helping patients following hospital discharge, and providing injectable medications. In consideration of the new “Safer at Home” order by the County and State, the majority of the Department staff will telework until further notice. For those core functions that require physical access to the workplace, the Department has implemented physical distancing by means of workspace changes and alternating schedules.

Military/Veterans Affairs: Due to the Safer at Home Order issued by the County CEO, all staff continue to telecommute. Continual monitoring and updates are provided to staff from the Board of Supervisors and the County of LA Dept. of Public Health to ensure compliance. For more please visit <https://mva.lacounty.gov/>

Parks & Recreation: The department continues to do its part to implement precautionary measures in response to COVID-19. In accordance with health orders, additional park areas, where social distancing cannot be maintained, will be closed effective March 21, 2020. Logistics is currently actively searching for vendors to purchase PPE and restock vital resources. Limited quantities of PPE are being issued to the field agencies for facility maintenance. Please call (626) 588-5364 or visit <https://parks.lacounty.gov/covid-19-031520/>

Probation: Juvenile facilities continue to have limited visitations over the weekend. Deputy Probation Officers assigned to the field operations have been redeployed to the juvenile institutions to provide coverage and assist with programming. The Sylmar courthouse, which is adjacent to Barry J. Nidorf Juvenile Hall (BJNJH) and services the juvenile population, has been temporarily closed. Court activities have been moved to Michael D. Antonovich Antelope Valley Courthouse. For more information <https://probation.lacounty.gov/>

Public Defender: Information Technology is working to find alternatives to face-to-face contact with clients. IT support is working with Probation to have all detained youth appear remotely. All juvenile camps have video conference

capability. In adult court, the presiding judge has designated Bail Review Courts in each courthouse. For more information visit <https://pubdef.lacounty.gov/>

Public Library: All LA County Library facilities continues to adhere to social distancing practices as requested by DPH. For more info, please visit: <https://lacountylibrary.org/coronavirus/>

Public Social Services: DPSS continues to provide social services to the public while limiting the need for the participants to come to the DPSS offices, using telephone system and computer system to address and resolve benefit related issues. DPSS is updated the listed of DPSS employees who completed the American Red Cross's shelter management training and are available to volunteer as shelter workers. For more please visit <http://dpss.lacounty.gov/wps/portal/dpss>

Public Works: LA County Office in Calabasas will be temporarily closed. Telework and flexible schedules are in place. For more information visit <https://dpw.lacounty.gov/general/Hotline.cfm>

Regional Planning: DRP reports that 99% of employees are assigned to telework or on approved leave with 2 staff members assigned as DSWs to support CEOC. Most departmental essential functions are being performed without service reduction except the ability to conduct public hearings and meetings in compliance with the Brown Act. Some field inspections are not taking place if staff are required to enter a property and social distancing cannot be observed. For more visit <https://planning.lacounty.gov/>

Registrar-Recorder/County-Clerk: The department is in the process of identifying 3-5 DSW's to assist with the County's emergency plan. The Departmental Headquarters in Norwalk continues to operate and service the public only online and over the phone. For more information visit <https://lavote.net/>

Treasurer-Tax Collector: Continue to work with CEOC to support finance and recovery operations. For a list of frequently asked questions visit <https://ttc.lacounty.gov/>

WDACS: Continue to increase meal capacity, shifting to home-delivered meals and address overflow of clients. Working with Housing Authority on addressing meal needs for seniors. Human Relations Commission is monitoring hate-crime related reports to 211 LA County related to CCVI D-19. Workforce Team is exploring emergency delegated authority to address homeless individuals. Adult Protective Services call center is now virtual and staffed remotely. Workforce Development Aging & Community Services distributes packaged and frozen meals at 180 meal sites throughout Los Angeles County. Please call 1-800-510-2020 or visit <https://wdacs.lacounty.gov/covid-19/> for more information and a map of meal site locations.

	For a complete list of County offices please visit: https://bit.ly/2WwfGQi
SUPERIOR COURT OF CALIFORNIA, LOS ANGELES	Superior Court of Los Angeles County will be closed to the public; services to be transitioned to telephonic and remote solutions. Presiding Judge Kevin C. Brazile orders the closure of Sylmar Courthouse for three days. For more information visit http://www.lacourt.org/newsmedia/notices/newsrelease/
LOS ANGELES WORLD AIRPORTS (LAWA)	Passenger volume is down by 80% according to the TSA. Concession revenue is down by 40% according to our Commercial Development Group. Consulate representative are looking for guidance on how to get their nationals on flights out of the US and back home. For more information visit https://lawa.org/
METROPOLITAN TRANSIT AUTHORITY (MTA)	Metro will remain in service for essential travel. Metro Rail and bus services will be adjusted. For information regarding the latest service adjustments please visit https://metro.net/
AMERICAN RED CROSS	<p>The American Red Cross is still continuing to the public to make appointments to donate blood. Healthy individuals can still donate blood while practicing social distancing. For more information visit https://redcrossblood.org/give.html/find-drive/</p> <p>The Red Cross is also working to meet shelter needs for LA County residents. They will continue to provide social services/benefits to LA County residents who are practicing social distancing or who are quarantined.</p>
DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT (HUD)	<p>On March 18, 2020, HUD Secretary Ben Carson, in consultation with the Trump Administration and the Coronavirus Task Force, authorized the Federal Housing Authority (FHA) to implement an immediate foreclosure and eviction moratorium for single family homeowners with FHA-insured mortgages for the next 60 days. These moratoriums are part of the continued effort by the President to address impacts to the financial well-being of America's individuals, families and businesses caused by Coronavirus (COVID-19).</p> <p>For more information visit https://www.hud.gov/coronavirus/</p>

PROCLAMATION AND EMERGENCY DECLARATIONS

- Federal: National Emergency Declaration on March 13, 2020
- Federal: U.S. Small Business Administration Declaration on March 16, 2020
- Federal: Presidential Major Disaster Declaration, March 22, 2020
- State: California State of Emergency Proclaimed on March 4, 2020
- County: LA County Proclamation of Local Emergency on March 4, 2020
- Cities: 80 proclaimed Local Emergency; 2 declared Local Health Emergency (Long Beach & Pasadena)