Seamlessly manage interdisciplinary care teams while performing individual member assessments and monitoring interventions.

**A visually intuitive, tremendously powerful and intelligent solution for today’s care management challenges.**

HMS Essette’s Care Management platform provides unique and proven solutions that, combined with evidence-based content and cutting-edge technology, help you increase efficiency, meet your specific business requirements and react quickly to changing market and regulatory challenges. Our ongoing commitment to connecting fragmented IT systems and finding novel and better ways to use data, continues to enhance our uniquely agile care management platform.

**Essette’s Care Management platform’s** advanced, modular architecture—engineered to interface with your existing vital organizational tools including eligibility/claims systems, analytics and portals—puts personalized, data-driven and actionable care plans at your fingertips.

**Case Management Module**

Our highly regarded clinical and technical experts listen to hundreds of stakeholders representing health plans, third party administrators, management service organizations and independent practice associations who all use the Essette Case Management module to continuously enhance its capabilities. All these constituents use Essette to reduce care delivery costs, control resources, improve quality scores, retain members, attain regulatory compliance and enhance revenue—including Medicare, Medicaid and commercial plans.

**INTUITIVELY DESIGNED**

- Specifically for nurses and care managers
- Easy to use—no manual required
- User productivity on day one!

**SINGLE-MEMBER VIEW**

- Allows input from multiple sources and variables
- Creates a comprehensive single-member view
- Easily integrates with all predictive analytics solutions

**FLEXIBLE WORKFLOWS/BUSINESS RULES**

- Configurable in-house with minimal IT resources
- Easily create ad-hoc queries and reports
- Create workflows at the population, plan and member levels

**STREAMLINED IMPLEMENTATIONS/SUPPORT**

- Implementation in as few as 60 days
- Reduced IT and administrative costs
- Experienced and knowledgeable 24-hour support
Case Management Module

**INTEGRATION/INTEROPERABILITY**

**DATA FEEDS**
- Eligibility
- Claims
- Pharmacy
- Labs

**INTEGRATION/INTEROPERABILITY**
- EHR/ADT
- Analytics
- Guideline
- Patient Education
- Messaging
- Fax
- Portals

**QUALITY GUIDELINES**
- NCQA
- CMSA
- Evidence Based
- CMS

**WORKFLOW**
- Assessments
- Identify/Stratify
- Care Plans/Tasks
- Meds Reconciliation
- Document Notes
- Correspondence
- Security/Roles/Queues
- Attach Documents
- Reports
- Alerts

**CONTENT**
- Assessments
- Programs
- Care Plans/Tasks
- Notes
- Letters
- Member Contact
- 360° View of Member
- Reports/Report Builder
- Patient Education
- Patient Engagement

**THE RESULT**
- Automated care plans tailored for each patient/member
- Efficient routing and collaboration of cases and interventions across the continuum of care (internally and externally)
- Complete clinical and administrative documentation

HMS® delivers healthcare technology, analytics, and engagement solutions to help reduce costs, improve health outcomes and enhance member experiences.