Monitor prior authorizations, inpatient stays, and concurrent and retrospective reviews. Evidence-based guidelines and authorization rules inform cohorts to remain efficient while ensuring compliance.

A visually intuitive, tremendously powerful and intelligent solution for today’s care management challenges.

HMS Essette’s Care Management platform provides unique and proven solutions that, combined with evidence-based content and cutting-edge technology, help you increase efficiency, meet your specific business requirements and react quickly to changing market and regulatory challenges. Our ongoing commitment to connecting fragmented IT systems and finding novel and better ways to use data, continues to enhance our uniquely agile care management platform.

Essette’s Care Management platform’s advanced, modular architecture—engineered to interface with your existing vital organizational tools including eligibility/claims systems, analytics and portals—puts personalized, data-driven and actionable care plans at your fingertips.

Utilization Management Module

Essette’s Utilization Management module enhances relationships between plans and providers by identifying clinical necessity before a claim is submitted. Our powerful correspondence tool provides an easy-to-use, flexible solution for capturing both regulatory and business rules. As a result, customers who adopt Essette’s Utilization Management module are able to quickly create automated correspondence that meets their unique business and regulatory requirements. When Essette’s Utilization Management module is combined with Essette’s Case Management module, you can elect utilization management representatives to become part of their integrated care team, or can simply designate nurses to process their own authorizations.

INTUITIVELY DESIGNED

• Specifically for nurses and care managers
• Easy to use—no manual required
• User productivity on day one!

SINGLE-MEMBER VIEW

• Allows input from multiple sources and variables
• Creates a comprehensive single-member view
• Easily integrates with all predictive analytics solutions

FLEXIBLE WORKFLOWS/BUSINESS RULES

• Configurable in-house with minimal IT resources
• Easily create ad-hoc queries and reports
• Create workflows at the population, plan and member levels

STREAMLINED IMPLEMENTATIONS/SUPPORT

• Implementation in as few as 60 days
• Reduced IT and administrative costs
• Experienced and knowledgeable 24-hour support
Utilization Management Module

INTEGRATION/INTEROPERABILITY*
- Eligibility
- Claims
- Pharmacy
- Labs
- Guidelines
- Document Management
- Fax
- Messaging
- Portals

DATA FEEDS*
- Add/Remove to fit your needs

WORKFLOW
- Create Authorization
- Apply Rules
- Medical Necessity
- Assessments
- Document Notes
- Attach Documents
- Authorization Routing
- Make Determination
- Correspondence
- Reports
- Send to Claims

CONTENT
- Authorization Classes
- Rules Engine
- Integrated Guidelines
- 360° View of Member
- Notes
- Assessments
- Letters
- Reports
- Resources

THE RESULT
- Manage hospitalizations with inpatient review
- Workflow tightly integrated with quality guidelines
- Automated authorization and compliance

HMS® delivers healthcare technology, analytics, and engagement solutions to help reduce costs, improve health outcomes and enhance member experiences.