

 **CORNERSTONE
DISCOVERY**

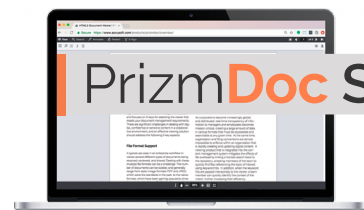
CASE STUDY

Cornerstone Discovery Enhances Legal Document Processing with PrizmDoc Viewer

While building their eDiscovery solution in 2011, Cornerstone Discovery needed a document viewer. The team had initially decided to develop their own viewer, but soon realized that the viewer needed more functionality than just the ability to display documents.

Overview:

The company knew that if they wanted to ensure a positive user experience, they would need to find a way to resolve file size issues with pre-conversion and progressive loading as well as offer additional features such as redaction, annotation, printing, and more.



We initially looked at a few viewers. Some were freeware, which needed a lot of development time to get up with no promise of success. Other paid solutions did not have the flexibility we wanted. We wanted a full viewing platform with backend conversion and integration ability without months of development time.



- Jason Silva
Director of Operations at Cornerstone Discovery

Challenges:

At the time, Cornerstone Discovery was a PHP environment, so they needed a PHP solution that would easily integrate and work on most major browsers. They also wanted to find a solution that did not require the user to install something on their machine in order to use the viewer. This fit into the company's core belief that their eDiscovery solution should be simple for large law firms with many staff members to use without any major IT issues.

Cornerstone Discovery wanted to concentrate their efforts on building a comprehensive eDiscovery solution without spending too much development time on creating a document viewer. After conducting a cost analysis and researching the different viewers available, the team decided to go with Adeptol, an earlier version of Accusoft's PrizmDoc™ Viewer, as the near-native viewer for their eDiscovery web application, Junto (formerly FlightDeck).

"At that point, we decided it wasn't worth us spending months and months of development time trying to build a viewer. That's why we ultimately went with Adeptol (now PrizmDoc Viewer). The packaged product had already done a lot of the work that we were looking to do," Silva said.

Results:

One of the biggest advantages that the early PrizmDoc Viewer offered Cornerstone Discovery was easy integration. The team wanted a robust document viewer that offered the features they needed without increased development time. Integrating PrizmDoc Viewer allowed the team to reduce development time while still offering their customers important eDiscovery features like redaction.

"It was a rather quick solution, a no brainer, that ended up staying with us due to the flexibility of our support team and programmers. As PrizmDoc Viewer grew, and became more stable, document conversions improved with faster viewing and a more reliable backend server. We now rely on it to serve millions of pages of documents with Junto users."

Cornerstone Discovery continues to use Accusoft's PrizmDoc Viewer as a near native viewer in Junto. Silva estimates that integrating Accusoft's product into their initial eDiscovery application instead of developing their own viewer saved the company at least 6-8 months of development time, and the redaction feature alone saved them about 2-3 more months of development. PrizmDoc Viewer has also continued to offer additional functionality over time while becoming even easier to integrate with Junto.

"Back then we thought it was a better investment to go with [Accusoft] and have the continual updates," Silva said. "I'm glad we did, because now PrizmDoc Viewer is a really polished, high performing application that integrates great with Junto. With each new version, I can usually get the updated version to production within a week."

Over the years, Cornerstone Discovery has grown with PrizmDoc Viewer as the product continues to provide new features that are vital in the world of eDiscovery. Unlike other paid and free solutions that the team considered when first launching Junto, PrizmDoc Viewer offers the flexibility and ease of integration that the company needs to offer an effective and easy-to-use eDiscovery platform.



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About Cornerstone Discovery

Cornerstone Discovery provides comprehensive criminal and civil litigation support by offering an all-inclusive solution for strategic consulting and project management as well as innovative software solutions for eDiscovery, digital forensics, litigation, and trial support. Their cloud-based eDiscovery product, JuntoSM, allows legal professionals to securely review, search, and organize large amounts of discovery data.

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