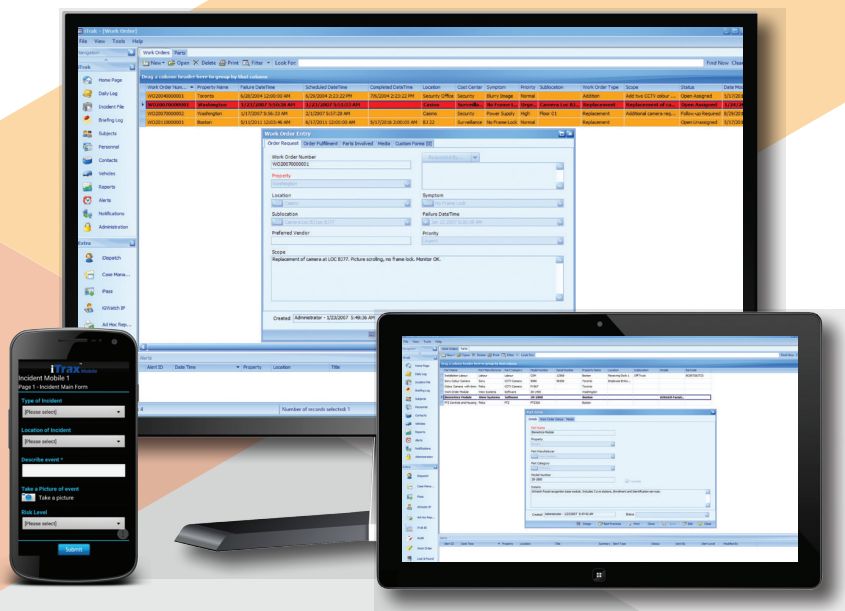


WORK ORDER

The iTrak Work Order module provides a complete solution for maintaining work orders and their related parts. An operator can visually review the status of existing and outstanding work orders including their relevant technician, cost center and service history. They can respond directly to inquiries about work order status, including the ability to locate work orders by cost center, location, status, completion dates and more.

The iTrak Work Order module delivers a complete standardized system for tracking, analyzing and maintaining a complete repair and service history for any enterprise environment. With a consistent reporting methodology, the work order module provides selection of work order type, location, schedules, vendor and technician, related parts and status. All work orders are fully customizable to individual industry requirements.

The iTrak Work Order module allows users to create and track individual parts for use in all work orders including quantity, cost, customizable part categories and details. Part service history for all related work orders can also be maintained and searched by model, manufacturer, serial number, bar code, category and location of use.



Key Features

Flexible

- Maintains existing iTrak security and drop downs
- Enter, track, print schedule and assign work orders
- Search for work orders by vendor, technician, cost center and more
- Track work order schedules, status and completion dates and times

Parts Inventory Tracking

- Enter and track parts for use in all work orders
- Track service history for parts and related work orders

Preventative Maintenance

- Attach equipment user, service and installation guides
- Quickly access service history for all parts, reducing overall costs

Powerful

- Uses designated work order related participants from existing iTrak modules
- Customizable part categories

Comprehensive Reporting

- Complete reporting, including work order summary, part summary and technician history
- Support for export to PDF, Microsoft Excel, Microsoft Word and Crystal Reports

WORK ORDER CONT.

Analyzing part service history, in addition to replacement and repair cycles can be a time consuming task. The iTrak Work Order module provides quick access to comprehensive service history for all parts, providing information on service details and reliability. This information can be used to reduce overall cost of ownership and quickly isolate poor or defective equipment. Armed with this information, a company is better able to review and forecast service and capital costs across the enterprise.

Based on the existing iTrak technology and user interface, the iTrak Work Order module allows users to quickly get up and running and learn new features in no time.

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Requirements

iTrak Client Software

- ▶ Windows 7, 8, 8.1 and 10
- ▶ Internet Browser (IE 11, Edge, Chrome, Safari)
- ▶ Adobe Reader 10.1.10 or higher

iTrak Client Hardware

- ▶ X86 Dual Core @ 2.4GHz (X64 Quad Core @ 3 GHz recommended)
- ▶ 4 GB RAM (8 GB recommended)
- ▶ 1 GB available disk space (2 GB recommended)
- ▶ XGA Monitor capable of a minimum of 1024x768 resolution

iTrak Server Software (64-bit Only)

- ▶ Microsoft Windows 2008/R2, 2012 and 2016 Server
- ▶ Internet Information Services (IIS) 6.0 and above
- ▶ Microsoft SQL Server™ 2008 and 2012 *

SQL Server Hardware

- ▶ X64 Quad Core @ 2.4GHz (X64 Quad Core @ 3 GHz recommended)
- ▶ 8 GB RAM (12 GB recommended)
- ▶ RAID, SCSI with 10+ GB available disk space (20+ GB recommended)
- ▶ XGA Monitor capable of a minimum of 1024x768 resolution
- ▶ iTrak Server can also be installed on a VMWare and Microsoft Virtual PC/Server environments
- * Mixed Mode (SQL Server and Windows Authentication) and the SQL Server MUST support Full-Text searching.
- * SQL licences are not included in the price of the software.

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