

# OFFICER KIOSK

Properties, campuses and other large facilities with sizable multi shift security frontline officer pools face significant challenges in managing availability and individual officer resources. This includes the requirement to brief and provide post orders, all while checking officers in efficiently and effectively, during high traffic shift starts and changes.

When combined with the additional in shift requirements to constantly change availability and break status, the whole process becomes very time-consuming. Dispatch and Operations Managers who process high volumes of phone and/or radio calls for availability know this can be a tedious and inefficient process, with less time spent on actual frontline security, safety or calls for service.

The iDispatch Officer Kiosk works in conjunction with the iDispatch Officer Dispatch module to automate officer sign-in/out status with simple integrated authentication and management. The officer can sign in with their unique employee RFID card, optionally authenticated with fingerprint biometrics that then updates their availability in real-time to the back office iDispatch Officer Dispatch module.

## Key Features

### Powerful

- ▶ Automates the officer sign in/out/break process
- ▶ Automatically provides security location based post orders and briefings on sign in
- ▶ Replaces single point of management for dispatch officers
- ▶ Reduces administration time, while enhancing resource availability in real-time
- ▶ Integrates with the iDispatch module
- ▶ Complete officer status

### Optional Hardware Sign On

- ▶ Supports Employee RFID and other ID for automated single sign in
- ▶ Supports authenticated secure biometric officer sign in
- ▶ Powerful
- ▶ Integration with existing personnel and contacts

### Dispatch Integration

- ▶ Complete real-time update to in progress, pending and officer status views
- ▶ Full dispatch, arrival and clear times and code updates
- ▶ Easily dispatch officers nearest the scene for quickest response
- ▶ Full integrated dispatch history
- ▶ Work flow and permissions to manage dispatch application consistent with existing iTrak platform



## OFFICER KIOSK CONT.

The interface is simple and easy to use. Once signed in and authenticated, the officer simply selects their status as: available; unavailable, on break, off duty as well as log radio ID and location codes as required. Upon sign-in the officer is presented with their daily brief or post orders specific to their location. This provides an effective method of delivering up-to-date details pertaining to the specific property, be on the lookout (BOLO), VIP special events, while delivering specific relevant post orders to officer podiums or locations.

The iDispatch Officer Kiosk can be deployed to unlimited locations and can take advantage of touch screen capabilities.

### Contact

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### Requirements

#### iTrak Client Software

- ▶ Windows 7, 8, 8.1 and 10
- ▶ Internet Browser (IE 11, Edge, Chrome, Safari)
- ▶ Adobe Reader 10.1.10 or higher

#### iTrak Client Hardware

- ▶ X86 Dual Core @ 2.4GHz (X64 Quad Core @ 3 GHz recommended)
- ▶ 4 GB RAM (8 GB recommended)
- ▶ 1 GB available disk space (2 GB recommended)
- ▶ XGA Monitor capable of a minimum of 1024x768 resolution

#### iTrak Server Software (64-bit Only)

- ▶ Microsoft Windows 2008/R2, 2012 and 2016 Server
- ▶ Internet Information Services (IIS) 6.0 and above
- ▶ Microsoft SQL Server™ 2008 and 2012 \*

#### SQL Server Hardware

- ▶ X64 Quad Core @ 2.4GHz (X64 Quad Core @ 3 GHz recommended)
- ▶ 8 GB RAM (12 GB recommended)
- ▶ RAID, SCSI with 10+ GB available disk space (20+ GB recommended)
- ▶ XGA Monitor capable of a minimum of 1024x768 resolution
- ▶ iTrak Server can also be installed on a VMWare and Microsoft Virtual PC/Server environments
- \* Mixed Mode (SQL Server and Windows Authentication) and the SQL Server MUST support Full-Text searching.
- \* SQL licences are not included in the price of the software.

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