

Looking for an ArcMail alternative?

SEARCH, EXPORT AND MANAGE EMAIL FASTER AND MORE EASILY.

Jatheon reduces complexity for compliance officers and end users while increasing speed and improving archive management.

Jatheon's on-prem archiving solutions are made with industry's best enterprise-grade hardware and come with 24/7 support and monitoring, free hardware refresh programs and the fastest advanced search available on the market.



Why switch from ArcMail to Jattheon?

We explored hardware and software features essential in email archiving and created a comparison table giving a short summary of the two solutions:

FEATURES	ARCMail	JATHEON
Storage	Maximum 32 TB	Maximum 192 TB
Expandable*	No	Yes
Hardware*	No recent updates	Regular updates
Ease of deployment	*****	*****
Monitoring*	No	Yes 24/7 remote monitoring and customer support
Search speed*	*****	*****
Email export*	*****	*****
Backup*	*****	*****
Free hardware refresh*	No	Yes every 4 years
User roles*	Fixed, non-customizable	Fully customizable
Social media archiving*	Facebook and Twitter	All major social media channels
Mobile archiving*	No	Yes
Browser support	MS Internet Explorer only	All popular browsers

*explained in detail in the section below

Top 10 features you're missing with ArcMail

1. Best Advanced Search in the industry

Jatheon's easy-to-use advanced search lets you create and execute complex searches by filtering emails matching certain criteria, keywords and phrases. Based on latest search technology, it allows you to search through large databases and pinpoint exact data in a matter of seconds.

2. Easy and reliable export

Exporting email has never been easier. Seamless export to PDF, PST and EML formats and advanced export for very large amounts of data. Jatheon's Support Team will assist you with exporting legacy data from third-party solutions.

3. Backup

Jatheon offers superior ZFS-based backup of the entire file system, which ensures 100% bit rot protection, neutralizes errors and allows users to revert to old versions quickly.

4. Excellent expandability plans

Jatheon's archiving appliances can be easily expanded by purchasing cost-effective expansion modules with additional storage ranging from 8 to 96 TB.

5. 24/7 monitoring and customer support

Unlike ArcMail, Jatheon offers continual dynamic system monitoring that allows a rapid, proactive response and intervention for any software, hardware or network connectivity issues. Jatheon also boasts a fully dedicated tech support team that continuously gets 100% customer satisfaction rating, a comprehensive knowledge base and technical documentation. In other words, we've got you covered.

6. Enterprise grade hardware

Superior hardware features like ECC memory, SAS hard drives and RAID-Z architecture improve overall IT performance and ensure speed and data protection. Customers always get the best hardware available thanks to regular updates of Jatheon's hardware configuration.

7. Dynamic user roles

Jatheon's archiving software comes with fully customizable user roles and permissions. This allows customers to control access to archive based on their own unique needs.

8. Free hardware refresh

As part of its comprehensive customer service and support plan and to keep you ahead of the technology curve, Jatheon replaces your hardware every 4 years, completely free of charge.

9. Data security features

Multiple data integrity features like end-to-end data full checksum protection, corruption-proof root file system and self-healing data sets prevent silent data corruption and ensure long-term data availability.

10. Support for other unstructured data

Jatheon can be your single archiving source. Apart from email, files and attachments, Jatheon offers archiving support for all major social media channels, text messages, phone calls and voicemail.

Jatheon vs. ArcMail - Basic Features Comparison

Get a closer look at some of the differences between ArcMail's and Jatheon's software features.

Simple Search

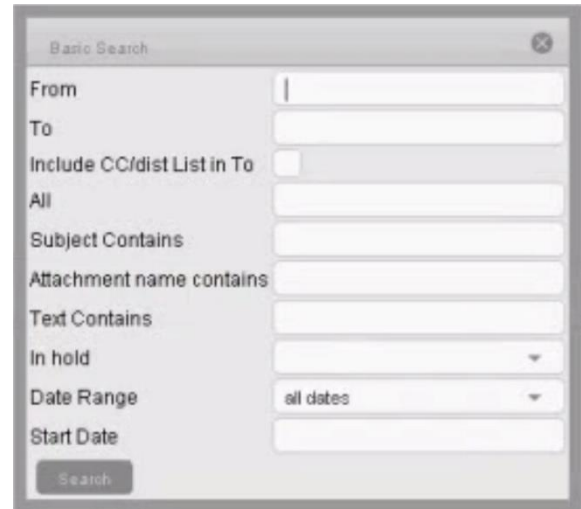
Do a simple search with a keyword, a phrase or save this search for later.

SEARCH FIELDS Sender Recipients Subject Body Attachment

Enter keyword

Date Range (From - To)

Jatheon cCore Simple Search



Basic Search

From

To

Include CC/dist List in To

All

Subject Contains

Attachment name contains

Text Contains

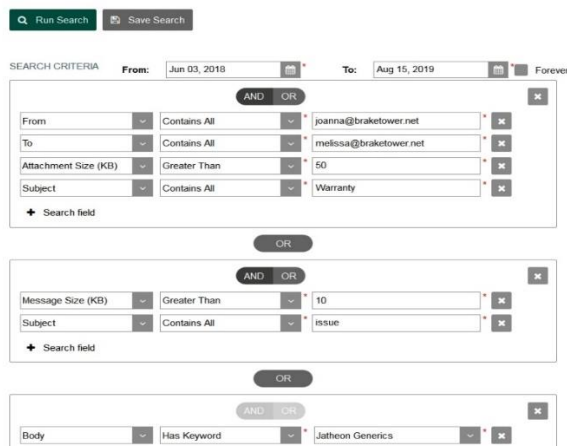
In hold

Date Range

Start Date

ArcMail Defender Basic Search

Jatheon's Simple Search lets you search through parts of emails, as well as specify whether you're searching your own mailbox or other mailboxes too. Unlike ArcMail's search functionality, Jatheon offers a simple, yet powerful search that's made with users in mind – there are fewer fields to type in and it's much easier to construct a search.



SEARCH CRITERIA From: Jun 03, 2018 To: Aug 15, 2019 Forever

AND OR

From Contains All joanna@braketower.net

To Contains All melissa@braketower.net

Attachment Size (KB) Greater Than 50

Subject Contains All Warranty

OR

AND OR

Message Size (KB) Greater Than 10

Subject Contains All issue

OR

AND OR

Body Has Keyword Jatheon Generics

Jatheon cCore Advanced Search



Match all of the following rules:

From is dean

To is joe

Text contains red

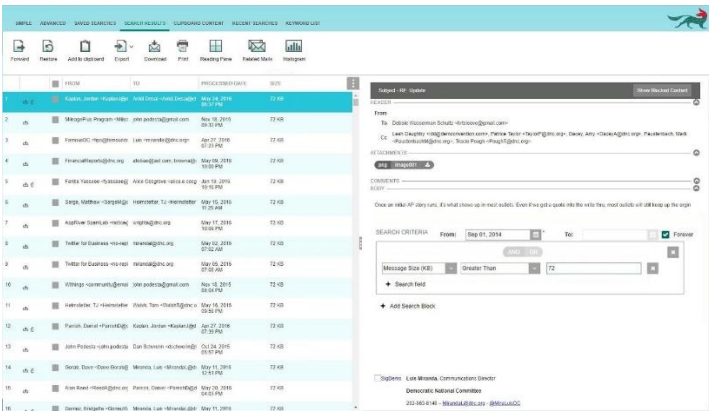
Text does not contain green

Received date on or before 2/6/2011

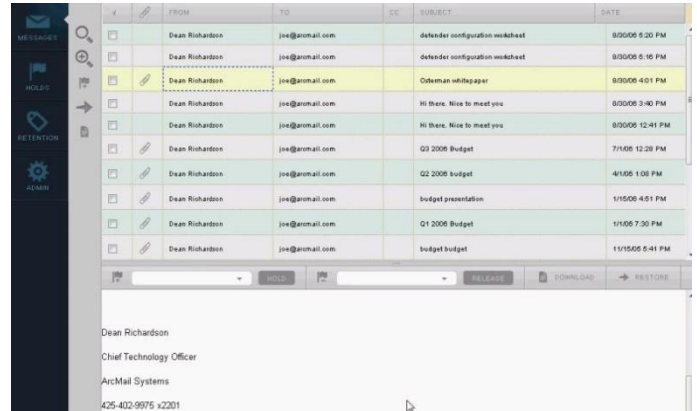
Subject contains budget

ArcMail Defender Advanced Search

Jatheon's Advanced Search allows compliance officers and administrators to search through millions of emails and end up with a manageable number of results to review. Superior system logic based on search blocks and containers lets you construct complex searches and filter results easily.

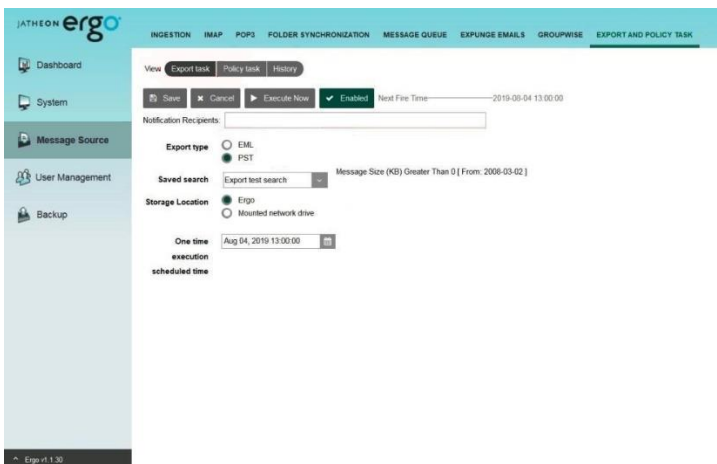


Jatheon cCore Search Results

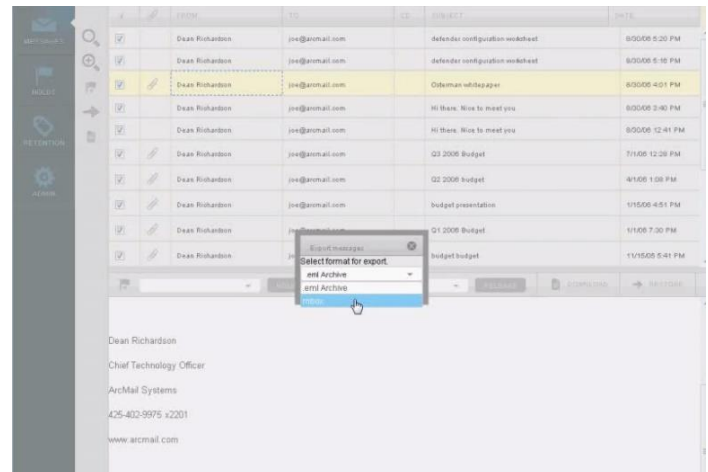


ArcMail Defender Search Results

Once you get search results, Jatheon lets you choose the position of the preview pane (down or right) to review emails and, most importantly, supports search within a search.

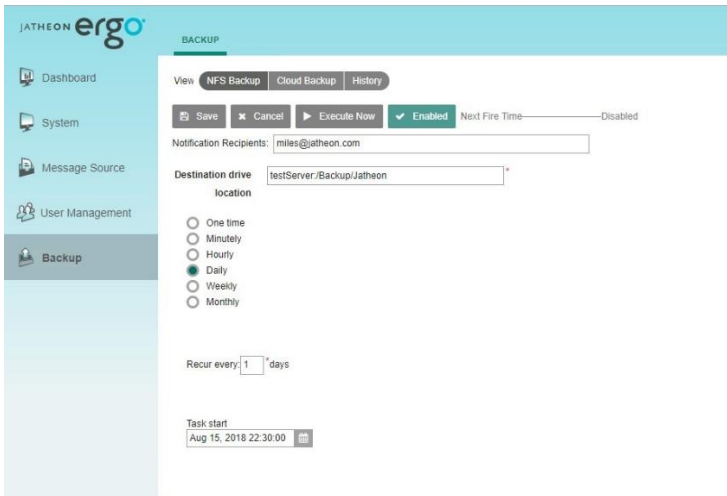


Jatheon cCore Data Export

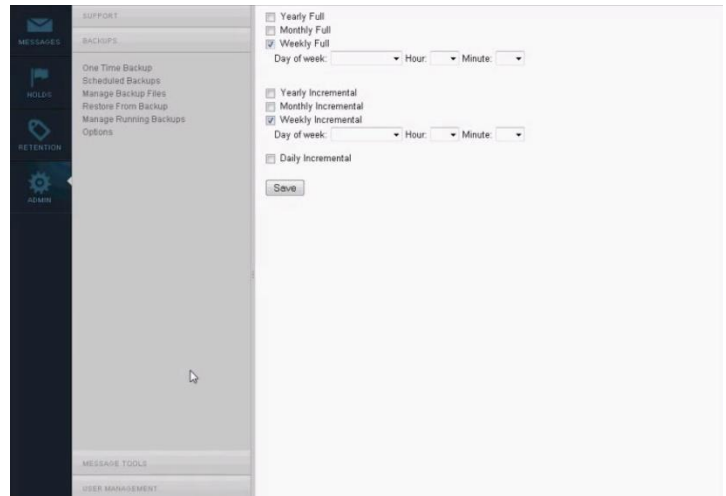


ArcMail Defender Data Export

Jatheon gives you the possibility to export up to 5,000 emails into pst/eml files directly from search results using the Export button. You can export a larger number of emails, practically without limitations, by using the Export Task – silent export that runs in the background, freeing up the web interface for other activities. You can track the progress of export and once the file is ready, you will receive an email notification with the download link.



Jatheon cCore Backup



ArcMail Defender Backup

Jatheon's backup is done on a binary level rather than file level. This means it's much faster and advanced than the one offered by ArcMail. ZFS snapshots are consistent, as they reflect the entire data as it existed at a single point in time, and can be created extremely quickly. With Jatheon, you will never encounter issues typically associated with trying to back up a large number of small files.

More things you'll love about Jatheon

- ✓ Easy onboarding and training
- ✓ Seamless LDAP integration
- ✓ Outlook plugin
- ✓ Regular software updates
- ✓ Better reporting and data analytics
- ✓ Excellent cloud backup and data recovery plans
- ✓ 5+ billion archived messages
- ✓ Included in 2016 and 2018 Radicati Information Archiving Market Quadrant
- ✓ Compatible with all major email platforms
- ✓ RAID-Z architecture and enterprise grade hardware components
- ✓ Deduplication of messages and attachments
- ✓ eDiscovery features – legal hold and audit trail
- ✓ Easy import of legacy data
- ✓ Optional social media and mobile archiving features

Customers who have happily switched to Jatheon

"Jatheon is one of the best kept secrets in the email archiving world. Their advanced search is incredible. It's easy to create a complex search using many email parameters. I can create searches and download results in minutes."

Jay A, Director of IT

"Excellent service! Support was very professional and they resolved the issue we had in record time. Prompt and quick service. We are very satisfied."

Palmerston North City Council

"Export is extremely easy and efficient compared to other solutions I've worked with. The export task gets everything done in no time. It's also very competitively priced."

Shaun Tuttle, Marsico Capital Management LLC

Ready to give it a try?

Schedule your personal demo by calling **1-888-528-4366**.

If you decide to make the switch, we promise you a considerable discount in price.

Still under yearly maintenance with ArcMail? No problem. We'll structure a pricing arrangement to offset your current maintenance cost. **Give us a call and find out the details.**

Better, faster and more reliable email archiving

About Jatheon

We founded Jatheon Technologies Inc. in 2004 to empower companies in their efforts to ensure email compliance and facilitate eDiscovery.

Today, we are leaders in the archiving industry, with **5+ billion processed messages** and unique on-premise and cloud archiving and governance solutions. We continue to raise the bar throughout the industry with our latest enterprise-grade **cCore** archiving appliances, a powerful archiving, retrieval and dynamic monitoring software and best-in class tech support, **Jatheon Care**. In 2017, we built **Jatheon CTRL** - a social media and mobile archiving add-on that smoothly integrates with our email archiving software.

It is our mission to ensure security and bring peace of mind to businesses, government agencies, educational, financial and healthcare institutions across the globe. We're headquartered in Toronto, but we serve clients worldwide through our network of global business partners. For more information, please visit www.jatheon.com.

Get in touch to discuss your Jatheon plan



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