

# Looking for a DataCove email archiving alternative?

# BETTER FEATURE SET. OUTSTANDING SUPPORT. CONSIDERABLE COST-SAVINGS.

Jatheon is an email archiving specialist that provides email, social media and mobile archiving solutions and greatly reduces complexity for compliance officers and end users.

Jatheon offers industry's best on-premise and cloud email archiving solutions that come with 24/7 monitoring and support, convenient add-ons and the fastest advanced search available on the market.





# Why switch from DataCove to Jatheon?

We explored features essential in email archiving and created a comparison table giving a short summary of the two solutions:

FEATURES	JATHEON	DATACOVE  Maximum 12 TB	
Storage	Maximum 192 TB		
Hardware*	Regular updates	No recent updates	
Expandability*	Yes	Yes	
Redundancy features	Yes	Yes	
User interface	****	****	
Search speed*	****	****	
Email import	****	****	
Email export*	****	****	
Customizable user roles	Yes	Yes	
Customizable retention policies	Yes	Yes	
Encryption	Yes	Yes	
Outlook Plugin	Yes	Yes	
Free hardware refresh*	<b>Yes</b> Every 4 years	Yes	
LDAP/AD integration	Yes	Yes	
Social media archiving*	All major social media channels	Yes	
Mobile and voice archiving*	Yes	No	

<sup>\*</sup>explained in detail in the section below



# Top 10 features you're missing with DataCove

#### 1. Best Advanced Search in the industry

Would you like to see improvement when executing complex searches? Jatheon's easy-to-use advanced search uses Boolean, proximity and wildcard operators and lets you filter emails matching certain criteria, keywords and phrases. Based on the latest search technology, it allows you to search through large databases and pinpoint exact data in a matter of seconds.

#### 3. Advanced Export

Struggling with exporting large amounts of data? Although bulk migrations aren't the primary purpose of email archiving solutions, we believe that a great email archiver needs to have a robust bulk export functionality. With Jatheon, the default maximum size of the exported PST file is 3 GB, but can be customized to up to 64GB, depending on total RAM size. Moreover, Jatheon's advanced export can run silently in the background and free up the user interface for other tasks.

#### 5. Superior data availability

In Jatheon, we rely on more advanced and less fragile storage-saving processes than stubbing. We want you to have all your data available now and free of errors. That's why we prioritize data integrity features like end-to-end data full checksum protection, corruption-proof root file system and self-healing data sets that prevent silent data corruption and ensure long-term data availability.

#### 6. Intuitive user interface

Jatheon's user interface is tailored for everyone – end users, compliance officers and IT administrators – and allows effortless search and efficient archive management.

#### 2. Direct Export to PST, EML and PDF

With Jatheon's export feature, you'll be able to export your search results to PST directly through the user interface without having to use additional tools. This will let you handle larger exports and save time and effort. Direct export to PDF is a convenient way of offloading emails, especially useful for smaller exports and reports. There's also a print option directly in the interface.

#### 4. Excellent expandability plans

Jatheon's archiving appliances can be easily expanded by adding cost-effective expansion modules with extra storage ranging from 8 to 96 TB. Expanding your storage in such a way is much easier and cheaper, as you don't have to purchase the entire appliance and you can still search through both the primary appliance and the expansion unit.

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(6TB available)

#### cCore 12x

(10TB available)

#### cCore 24x

(16TB available)

#### cCore 48x

(33TB available)

#### cCore 96x

(66TB available)

#### **Xpand 8x**

(Additional 6TB)

#### **Xpand 12x**

(Additional 10TB)

### + Xpand 24x

(Additional 16TB)

#### Xpand 48x

(Additional 33TB)

#### **Xpand 96x**

(Additional 66TB)

#### 7. Free hardware refresh

In Jatheon, every archiving appliance comes with a clearly structured customer service and maintenance plan that includes free hardware refresh after 4 years, regardless of the appliance model.



#### 8. Enterprise grade hardware

Superior hardware features like ECC memory, SAS hard drives and RAID-Z architecture improve overall IT performance and ensure speed and data protection. Customers always get the best hardware available thanks to regular updates of Jatheon's hardware configuration and a free hardware refresh program.

#### 10. 24/7 monitoring and tech support

Jatheon offers continual dynamic system monitoring that allows a rapid, proactive response and intervention for any software, hardware or network connectivity issues. Apart from a comprehensive knowledge base and detailed technical documentation, Jatheon boasts a fully dedicated tech support team that continuously gets 100% customer satisfaction rating. We're talking real, human tech support, where every engineer can help.

#### 9. Mobile, Voice and WhatsApp Archiving

Jatheon can be your single archiving source. Apart from email and attachments, Jatheon offers archiving support for all major social media channels as well as text messages, phone calls, voicemail and instant messages, including WhatsApp.

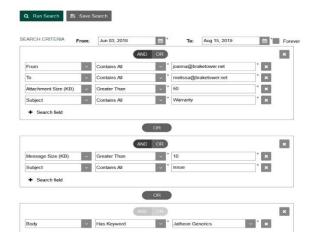
## Missing a feature? Let us know!

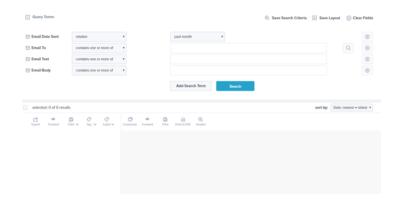
In Jatheon, we put customer satisfaction first. That's why we encourage feature requests and do our best to include them in our roadmap.



# Jatheon vs. DataCove - Basic Features Comparison

Get a closer look at some of the differences between DataCove's and Jatheon's software features.

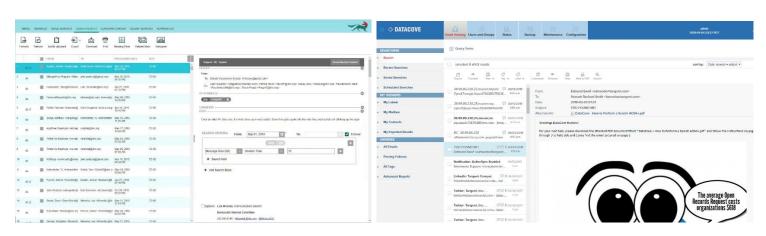




latheon cCore Advanced Search

DataCove Search

Jatheon's Simple Search lets you search through parts of emails using various search criteria. This simple, yet powerful search functionality was designed to save time and was made with end users in mind. Advanced Search allows compliance officers and administrators to search through millions of emails and end up with a manageable number of results to review. Superior system logic based on search blocks and containers lets you construct complex searches and filter results easily.

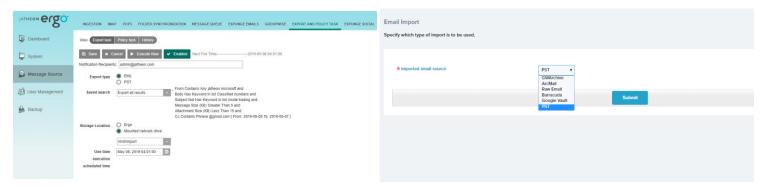


Jatheon cCore Search Results

#### DataCove Search Results

After conducting a search, the user will be presented with search results, where they can select a message and see its content in the preview pane on the right. The specified keyword will be highlighted, and there are various message options including export, forward, restore, reply etc.

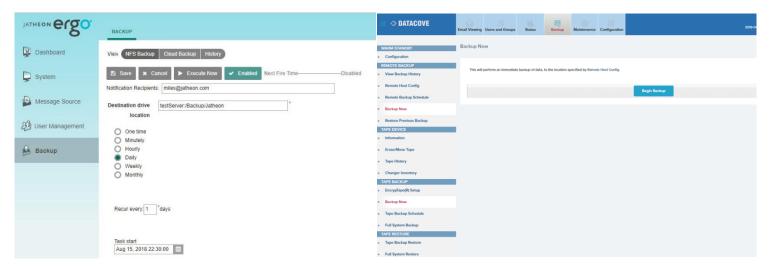




Jatheon cCore Email Export

#### DataCove Email Export

Jatheon gives you the possibility to export up to 5,000 emails into pst/eml files directly from search results using the Export button. You can export a larger number of emails, practically without limitations, by using the Export Task – silent export that runs in the background, freeing up the web interface for other activities. You can track the progress of export and once the file is ready, you will receive an email notification with the download link.



Jatheon cCore Backup

DataCove Local Backup

Although DataCove offers various backup options, Jatheon's backup is done on a binary level and relies on ZFS snapshots. ZFS snapshots are superior because they reflect the entire data as it existed at a single point in time and can be created extremely quickly. Another advantage is that all email data, metadata and system settings are backed up at once and in a single location.



# More things you'll love about Jatheon

- √ Compatible with all major email platforms
- √ Easy onboarding and training
- ✓ Seamless LDAP and AD integration
- √ Outlook plugin
- ✓ Regular software updates
- √ Reporting and data analytics
- ✓ Excellent cloud backup and data recovery plans
- √ Fully customizable user roles and retention policies
- ✓ eDiscovery features legal hold and audit trail
- √ Easy import of legacy data
- ✓ RAID-Z architecture and enterprise grade hardware components
- ✓ Deduplication of messages and attachments
- √ 6+ billion archived messages
- ✓ Included in 2016, 2018 and 2019 Radicati Information Archiving Market Quadrant

Get the same features in cloud enviroment. Ask us about Jatheon Cloud.

For more info, email us at sales@jatheon.com





# Customers who have happily switched to Jatheon

"Jatheon is one of the best kept secrets in the email archiving world. Their advanced search is incredible. It's easy to create a complex search using many email parameters. I can create searches and download results in minutes."

Jay A, Director of IT

"Excellent service! Support was very professional and they resolved the issue we had in record time. Prompt and quick service. We are very satisfied."

Palmerston North City Council

"Export is extremely easy and efficient compared to other solutions I've worked with. The export task gets everything done in no time. It's also very competitively priced."

Shaun Tuttle, Marsico Capital Management LLC

# Ready to give it a try?

Evaluate Jatheon for yourself. We're sure you'll be impressed.

Schedule your personal demo by calling 1-888-528-4366.

If you decide to make the switch, we promise you a considerable discount in price.

Still under yearly maintenance with Barracuda? No problem! We'll structure a pricing arrangement to offset your current maintenance cost. **Give us a call and find out the details**.

As email archiving experts, we're trusted by enterprises and small businesses alike.



# About Jatheon

We founded Jatheon Technologies Inc. in 2004 to empower companies in their efforts to ensure email compliance and facilitate eDiscovery.

Today, we are leaders in the archiving industry, with **5+ billion processed messages** and unique on-premise and cloud archiving and governance solutions. We continue to raise the bar throughout the industry with our latest enterprise-grade **cCore** archiving appliances, a powerful archiving, retrieval and dynamic monitoring software and best-in class tech support, **Jatheon Care**. In 2017, we built **Jatheon CTRL** - a social media and mobile archiving add-on that smoothly integrates with our email archiving software. In 2018, we designed Jatheon Cloud – the next-generation cloud email archiving solution best suitable for small and medium-sized organizations.

It is our mission to ensure security and bring peace of mind to businesses, government agencies, educational, financial and healthcare institutions across the globe. We're headquartered in Toronto, but we serve clients worldwide through our network of global business partners. For more information, please visit www.jatheon.com.

# Get in touch to discuss your Jatheon plan

Website <u>www.jatheon.com</u>



Phone +1 (888) 528-4366



Email <u>sales@jatheon.com</u>