Product Overview

JATHEON

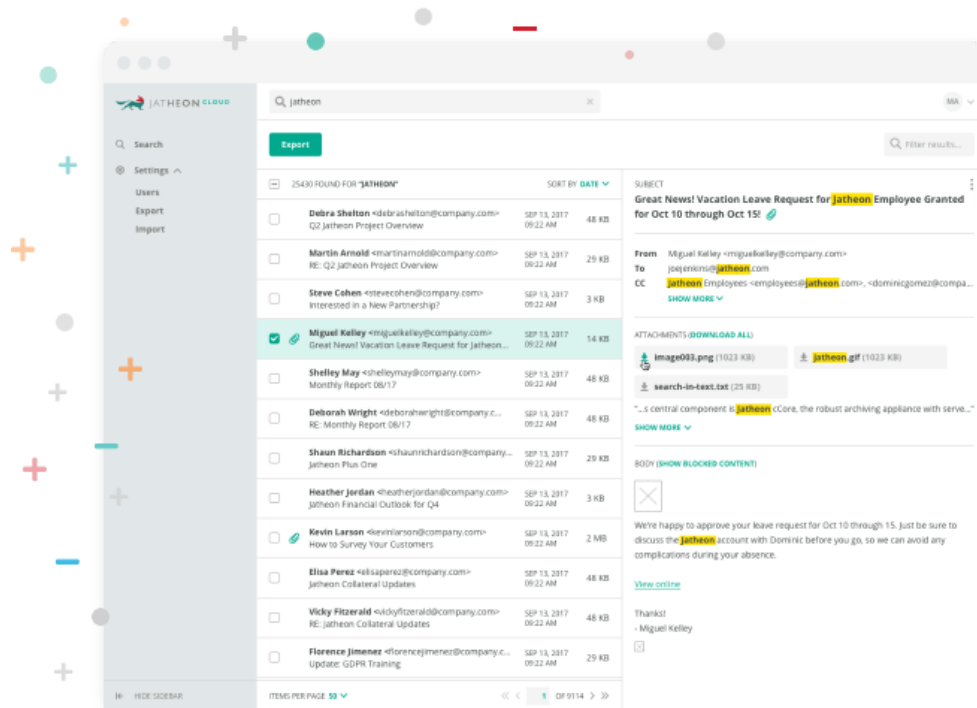## Looking for a Gaggle email archiving alternative?

Zero implementation fees. Free migration from your current archiving system. Better user experience and faster search.

Jatheon specializes in **data archiving**, **compliance and ediscovery for K-12** and provides **email, social media and mobile archiving solutions** with a mission to **reduce complexity for district managers and end users**.

Why switch from Gaggle email archiving to Jatheon?

While Gaggle specializes in student email monitoring and safety management, Jatheon's expertise lies in large-scale K-12 email and social media archiving, search and discovery for FERPA compliance and improved FOIA, FRCP and litigation response.

We explored features essential in data archiving and created a comparison table giving a short summary of the two solutions:

FEATURES	JATHEON CLOUD	INTRADYN
User interface*	***** Regularly updated	***** Slightly outdated
Search*	**Simple and Advanced Search** (Boolean, wildcard, proximity, fuzzy operators)	**Basic and Advanced Search** (Boolean, wildcard, proximity, fuzzy operators)
Search Speed	*****	*****
Email export	Export to multiple formats regardless of message size and number of items in the export.	Direct download for <100 messages and smaller than 25MB. Export manager for larger exports.
Export formats	PST, EML, PDF	PST, EML, PDF
Email import	Free import of historical email into the Jatheon Cloud archive	**N/A**
Security and data protection*	AWS-guaranteed security features, 2FA, encryption	**N/A**
Social media, mobile and instant message archiving*	**Yes** Archive and search email, Facebook, Twitter, Instagram, LinkedIn and WhatsApp in a single repository	**No**
Ediscovery*	Full ediscovery feature set – apply legal holds, group items into cases, view complete audit trail with time-stamps and export data for review.	Litigation hold and time-stamped access logs for reads and downloads.

Customizable retention policies	**Yes** Account Administrators can create an unlimited number of retention policies.	**Yes** Gaggle Technical Support creates retention policies for districts and schools
Customizable user roles	**Yes** Three default roles and an unlimited number of custom roles with 60+ unique permissions.	**No** Gaggle's email archiving platform features fixed user roles only.
Encryption	**Yes**	**No**
Outlook Plugin	**Yes**	**N/A**
LDAP/AD integration	**Yes**	**N/A**
Technical Support	**★★★★★** 24/7 tech support by chat, phone and email, with a dedicated agent working with your district.	**★★★★★** Gaggle's tech support is available by chat, phone (6:00am – 10pm CST) and email (any time)

*explained in detail in the section below

Critical features you're missing with Gaggle email archiving

1. Cost-Effectiveness

We understand the budget limitations in the education sector, so we provide **implementation**, **onboarding and migration** of all of your email completely **free of charge**. With our simple **pricing plan based on active mailboxes**, you'll simplify the management of email archiving and get everything you need from a cloud archive without the upfront expenses.

2. User interface

Jatheon Cloud has a **modern, intuitive and easy-to-navigate user interface** that district administrators, compliance officers and end users can use comfortably. In addition to that, the software contains a **complete feature set** that K-12 schools and colleges need in order to control and **streamline** their **compliance, ediscovery and data management processes**.

3. Best Advanced Search in the industry

Would you like to see improvement and better speed while searching and navigating the interface? Do you wish you could **search all communications data from a single interface**? Jatheon's easy-to-use advanced search lets you create and execute complex searches by filtering emails matching **20+ criteria, keywords and phrases**.
Based on the **latest search technology**, and relying on **Boolean, wildcard, proximity and fuzzy operators**, our search allows you to **search through large email, social media and chat app databases** and pinpoint exact records in a matter of seconds.

4. AWS-guaranteed data availability and protection features

Educational institutions handle a lot of sensitive information, so Jatheon made security and data privacy the highest priority. Running on **AWS infrastructure**, Jatheon Cloud stores districts' data in accordance with relevant compliance and privacy standards (FERPA, FOIA, FRCP, HIPAA) while ensuring **data availability and 99.999999999% durability**. Security features like **data encryption**, **two-factor authentication** and **AWS certifications** will guarantee that your district's data is protected while readily available for search and management.

5. Complete ediscovery feature set

Unlike Gaggle, Jatheon's data archiving platform for school districts can be used to **support you throughout the ediscovery process** with features such as the **Audit Trail**, **Legal Hold** and **Cases**. Especially relevant in legal investigations, detecting employee misconduct and during audits, the audit trail allows school administrators, superintendents and compliance officers to **monitor user activities, gain insight and prevent data manipulation and tampering**.
Legal hold will **freeze data to prevent the scheduled deletion of messages** and keep relevant emails on the platform until the case is complete. Your legal team will be able to **group ediscovery searches, audit logs and keyword lists into cases** for easier organization and ediscovery management before exporting the relevant data into the most convenient format for review.

6. Social media and WhatsApp archiving

While email remains the primary channel for official communication among staff, the school board and the students, new communication channels are also **considered business records** and are **admissible in court**. That's why we **integrated social media (Facebook, Twitter, Instagram and LinkedIn)** and **instant message (WhatsApp) archiving capabilities** to enable search and management alongside email or in any combination your district finds desirable. Jatheon can capture **all message types** (text, multimedia, files, deleted messages) together **with complete metadata** in near-real time.

7. Customizable user roles and retention policies

End users have access to their own mailboxes and personal data, while administrators can **assign roles to users** and manage their level of access to the archive using **60+ unique permissions**. Superintendents, IT staff or compliance managers can create an **unlimited number of** highly-customizable email and social media **retention policies** to meet compliance standards in the education industry. You'll also be able to define and **automate permanent data deletion** to limit liability for the district once the retention windows expire.
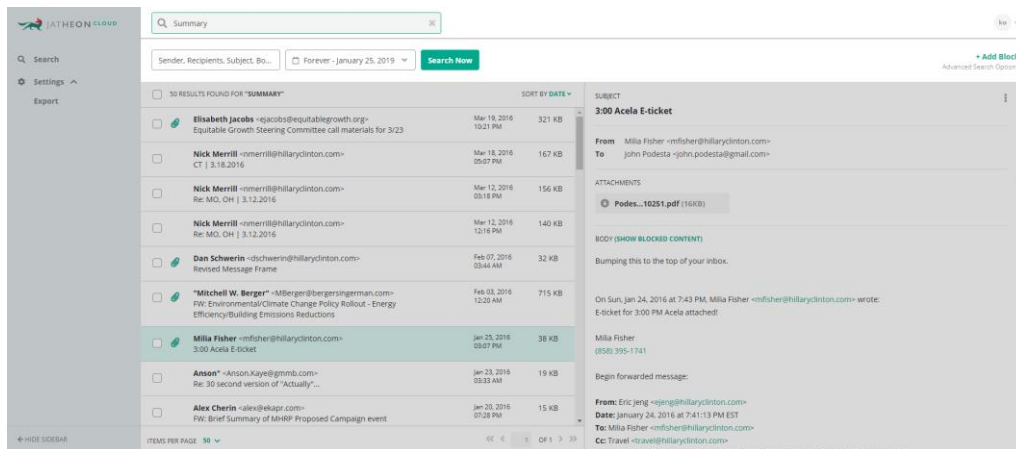
8. 24/7 technical support and monitoring

Jatheon offers **continual monitoring** that allows a rapid, proactive response and intervention for any issues. Apart from a comprehensive knowledge base and detailed **technical documentation**, Jatheon has a fully dedicated tech support team that continuously gets 100% customer satisfaction rating. We're talking **real, human tech support**, where every engineer can help. We value human relationships, which is why you'll get a **personal tech support engineer to work with you throughout the journey** – from implementation and onboarding to helping you on a day-to-day basis.

9. Tags

Tagging is an innovative approach to grouping electronic records to **control retention policies** and **litigation holds**. End users also have access to **personal tags**, which allow them to **organize and label messages** in a meaningful way. This makes it easy to find information, bring order to team projects, enhance collaboration and improve archive management.
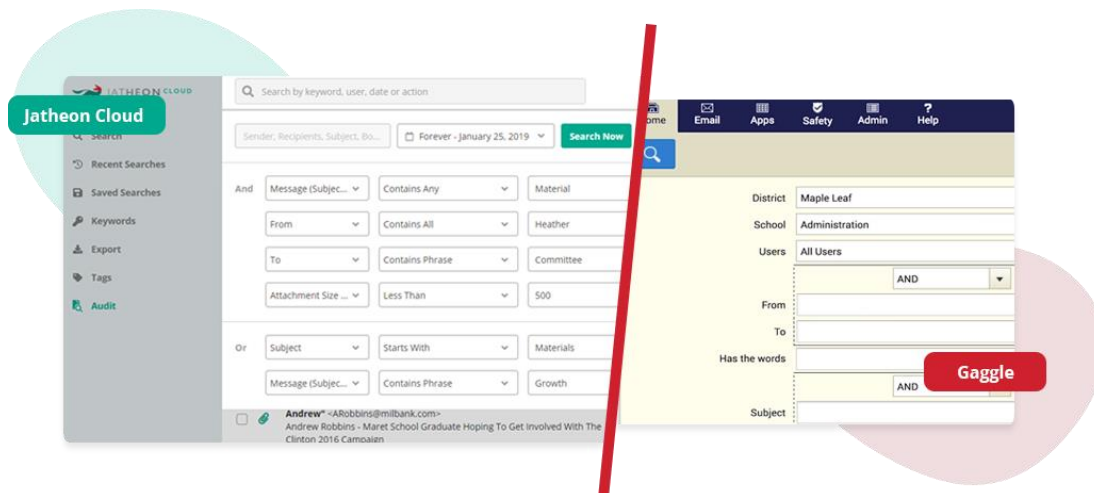
10. Email platform compatibility

Unlike Gaggle, Jatheon Cloud can **archive email from all major email systems** including Gmail, Exchange, Office365, GroupWise, Lotus Notes and others. **Single sign-on** allows users to speed up the login process and log in using their Google or Microsoft credentials. You'll also be able to **archive social media and WhatsApp chats alongside email** and search all your communications from a single interface.

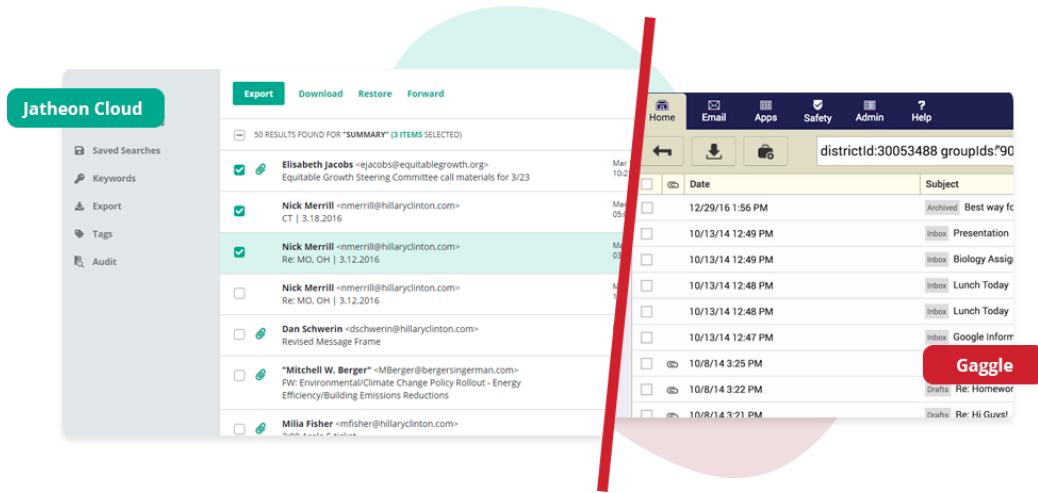# Jatheon vs. Gaggle – Overview of Major Features

Simple Search

Jatheon's Simple Search lets you search through parts of emails using search criteria like the sender, recipient(s), subject, body, or attachment. This simple, yet powerful search functionality was designed for quick, everyday searches and was made to save time to end users who are looking for old, misplaced or deleted email.
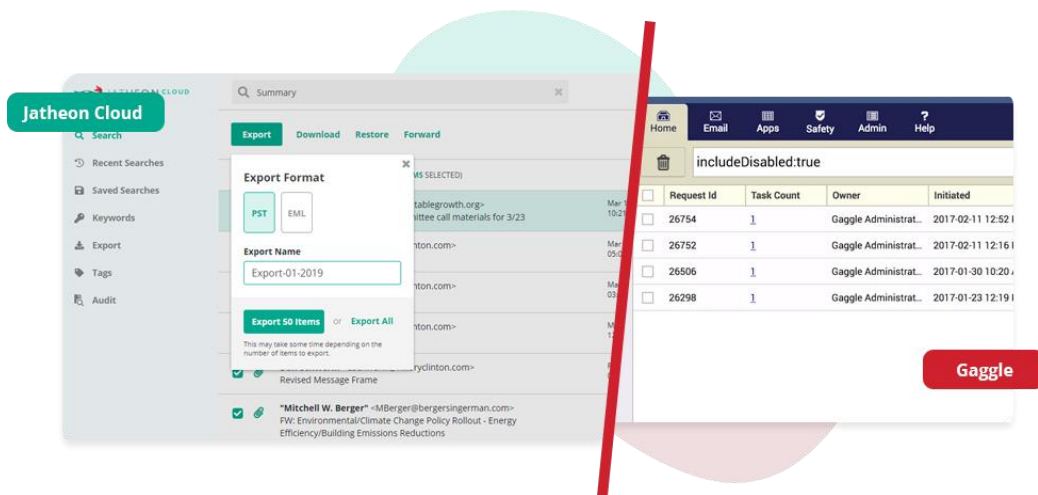

Advanced Search

Jatheon's Advanced Search allows compliance officers and administrators to search through millions of emails and end up with a manageable number of results to review. Superior system logic based on search blocks and containers lets you construct complex searches and filter results easily.
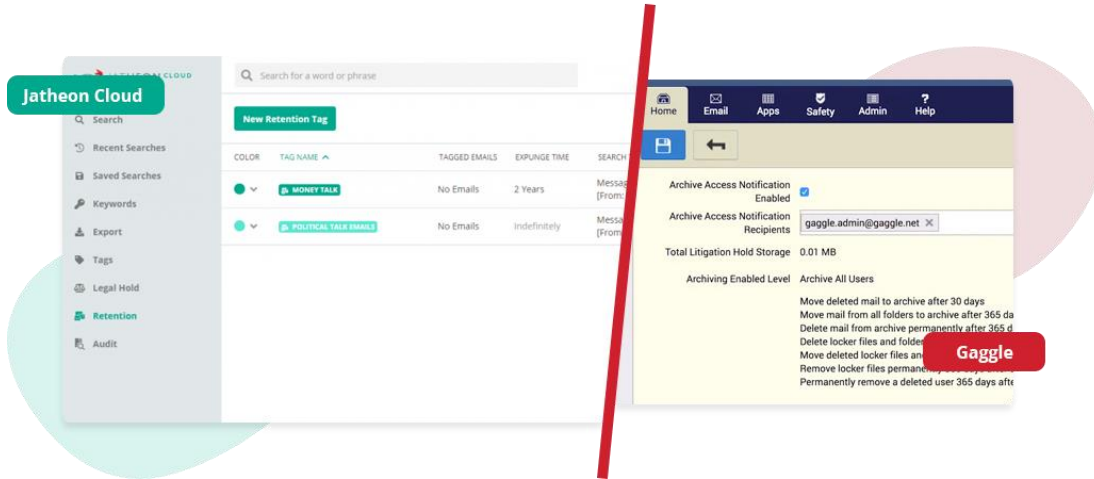
Search Results

After conducting a search, the user will be presented with search results, where they can select a message and see its content in the preview pane on the right. The specified keyword will be highlighted, and there are various message options including export, forward, restore, reply etc.
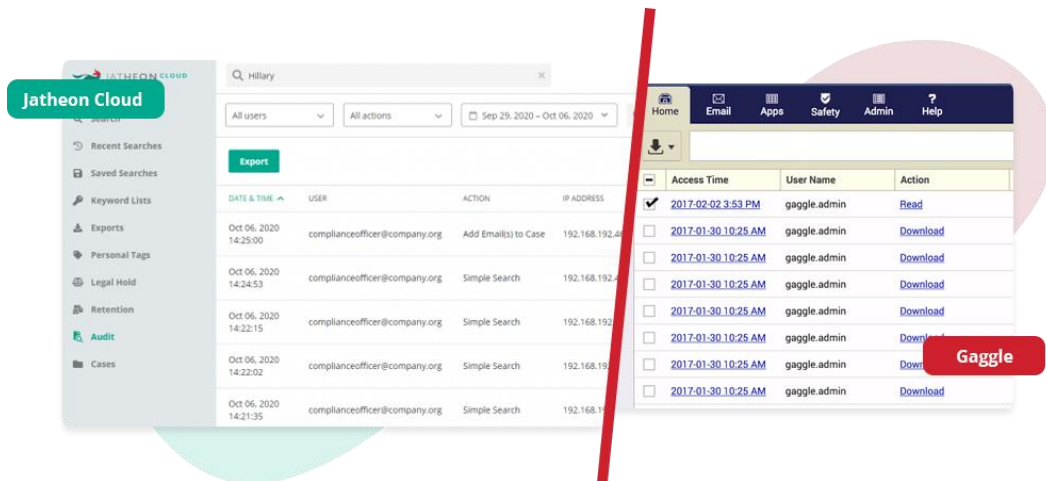

Data Export

After conducting a search and getting search results, users can select which items they want to export. Users can export to .pst, .eml and .pdf file formats. When the export is ready, the user receives an email with the download link.

Jatheon Retention Policies

Records retention is controlled through retention tags, which you can create and apply to emails and social media records after conducting a search. This is a highly customizable option, with an unlimited number of policies you can create based on your unique needs – by school, department, personnel seniority level etc.

Jatheon Audit Trail

Every action in the Jatheon Cloud software gets recorded and is available as a time-stamped audit log with details about the person performing the action and the action itself. This helps archive managers to **monitor user activity** on the platform, **check if anyone attempted to overstep their authority**, and gain insight about the most common actions while using the archiving system.

More things you'll love about Jatheon

✓ Secure, AWS-based cloud archiving platform

✓ FERPA, FOIA, Sunshine Laws and FRCP compliance feature set

✓ Social media, mobile and WhatsApp archiving

✓ Single Sign-On – log in with your Google or Microsoft credentials

✓ Outlook Plugin

✓ Deduplication of messages and attachments

✓ Mobile app to access and search your archive on the go

✓ Seamless LDAP integration

✓ Personal, easy-to-reach tech support engineer available 24/7

✓ 6+ billion archived messages

✓ Included in the Radicati Information Archiving Market Quadrant 2016-2021

✓ Rated 4.9 out of 5 on independent review platforms like Gartner

Customers who have happily switched to Jatheon

"Jatheon is one of the best kept secrets in the email archiving world. Their advanced search is incredible. It's easy to create a complex search using many email parameters. I can create searches and download results in minutes."
Jay A, Director of IT

"Excellent service! Support was very professional and they resolved the issue we had in record time. Prompt and quick service. We are very satisfied."
Palmerston North City Council

"Export is extremely easy and efficient compared to other solutions I've worked with. The export task gets everything done in no time. It's also very competitively priced."
Shaun Tuttle, Marsico Capital Management LLC

Ready to give it a try?

Evaluate Jatheon for yourself. We're sure you'll be impressed.
Schedule your personal demo by calling **1-888-528-4366**.
If you decide to make the switch, we promise you a considerable discount in price.

Still under yearly maintenance with Gaggle? No problem! We'll structure a pricing arrangement to offset your current maintenance cost. **Give us a call and find out the details**.

As email archiving experts, we're trusted by 500+ US school districts.

About Jatheon

We founded Jatheon Technologies Inc. in 2004 to empower companies in their efforts to ensure email compliance and facilitate eDiscovery.

Today, we are leaders in the archiving industry, with **6+ billion processed messages** and unique on-premise and cloud archiving solutions. We continue to raise the bar throughout the industry with our latest enterprise-grade cCore archiving appliances, a powerful archiving, retrieval and dynamic monitoring software and best-in class tech support, **Jatheon Care**. In 2017, we built **Jatheon CTRL** – a social media and mobile archiving add-on that smoothly integrates with our email archiving software. In 2018, we designed **Jatheon Cloud** – the next-generation cloud email archiving solution perfectly suited for small and medium-sized organizations. In 2019, we launched **Jatheon Archive**, an email archiving and management mobile app that supports both Jatheon cCore and Jatheon Cloud.

It is our mission to ensure security and bring peace of mind to businesses, government agencies, educational, financial and healthcare institutions across the globe. We're headquartered in Toronto, but we serve clients worldwide through our network of global business partners. For more information, please visit www.jatheon.com.

Get in touch to discuss your Jatheon plan

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