# Product Overview

JATHEON

## Looking for an Intradyn email archiving alternative?

## BETTER EXPORT. OUTSTANDING SUPPORT. CONSIDERABLE COST-SAVINGS.

**Jatheon is an email archiving specialist that provides email, social media and mobile archiving solutions and greatly reduces complexity for compliance officers and end users.**

Jatheon offers industry's best on-premise and cloud email archiving solutions that come with 24/7 monitoring and support, convenient add-ons and the fastests advanced search available on the market.

# Why switch from Intradyn to Jatheon?

We explored hardware and software features essential in email archiving and created a comparison table giving a short summary of the two solutions:

| FEATURES | JATHEON ARCHIVING SUITE (ON-PREMISE) | JATHEON CLOUD | INTRADYN |
|---|---|---|---|
| Hardware* | ***** Enterprise grade hardware on all models | / | ***** |
| Storage | 6TB – 96+TB | Unlimited | 500GB-8TB |
| Free hardware refresh* | ✓ | / | ✗ |
| Expandable* | Yes Using cost-effective expansion modules | / | Yes Using stackable appliances |
| Search speed* | ***** | ***** | ***** |
| Email export* | ***** | ***** | ***** |
| Email import | ***** | ***** | ***** |
| Customizable retention policies | ✓ | ✓ | ✓ |
| Customizable user roles | ✓ | ✓ | ✓ |
| Encryption | ✓ | ✓ | ✓ |
| Outlook Plugin | ✓ | ✓ | ✓ |
| Social media, mobile and IM archiving | ✓ | ✓ | ✓ |
| LDAP/AD integration | ✓ | ✓ | ✓ |
| Redundancy features | ***** | ***** | ***** |
| Support and monitoring* | ***** | ***** | ***** |

*explained in detail in the section below

# Top 10 features you're missing with Intradyn

### 1. Best Advanced Search in the industry

Would you like to see improvement when navigating the interface and searching the archive? Jatheon's easy-to-use advanced search lets you create and execute complex searches by filtering emails matching certain criteria, keywords and phrases. Based on latest search technology, it allows you to search through large databases and pinpoint exact data in a matter of seconds.

### 2. Direct Export to PST

Need better direct export options than EML and PDF? With Jatheon's enhanced export feature you'll be able to export your search results to PST directly through the user interface without having to go through the Outlook Plugin or use online PST creators. Both these options are limited and can't handle a large number of files. With Jatheon, you will be able to handle larger exports and save time and effort.

### 3. Advanced Export

Struggling with exporting large amounts of data? Although bulk migrations aren't the primary purpose of email archiving solutions, we believe that a great email archiver needs to have a robust bulk export functionality. With Jatheon, the default maximum size of the exported PST file is 3 GB, but can be customized to up to 64GB, depending on total RAM size. Moreover, Jatheon's advanced export runs silently in the background and frees up the user interface for other tasks.

### 4. Excellent expandability plans

Jatheon's archiving appliances can be easily expanded by adding cost-effective expansion modules with extra storage ranging from 8 to 96 TB. Expanding your storage in such a way is much easier and cheaper, as you don't have to purchase the entire appliance and you can still search through both the primary appliance and the expansion unit.

| cCore 8x (6TB available) | | Xpand 8x (Additional 6TB) |
|---|---|---|
| cCore 12x (10TB available) | | Xpand 12x (Additional 10TB) |
| cCore 24x (16TB available) | + | Xpand 24x (Additional 16TB) |
| cCore 48x (33TB available) | | Xpand 48x (Additional 33TB) |
| cCore 96x (66TB available) | | Xpand 96x (Additional 66TB) |

### 5. Superior data availability

In Jatheon, we know there are more advanced and less fragile storage-saving processes than stubbing. We want you to have all your data available now and free of errors. That's why we prioritize data integrity features like end-to-end data full checksum protection, corruption-proof root file system and self-healing data sets that prevent silent data corruption and ensure long-term data availability.

### 6. In-house disaster recovery

If you would like to have complete control over your archive, Jathen offers a secondary DR appliance where data is replicated from the primary appliance for added data security.

### 7. Free hardware refresh

In Jatheon, every archiving appliance comes with a clearly structured customer service and maintenance plan that includes free hardware refresh after 4 years, regardless of the appliance model or support plan.

### 8. 24/7 monitoring and customer support

Jatheon offers continual dynamic system monitoring that allows a rapid, proactive response and intervention for any software, hardware or network connectivity issues. Apart from a comprehensive knowledge base and detailed technical documentation, Jatheon boasts a fully dedicated tech support team that continuously gets 100% customer satisfaction rating. We're talking real, human tech support, where every engineer can help.
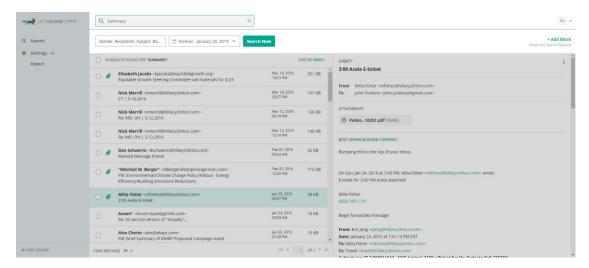
### 9. Enterprise grade hardware on all models

Jatheon's on-premise solutions contain superior hardware features like ECC memory, SAS hard drives and RAID-Z architecture improve overall IT performance and ensure speed and data protection. Customers always get the best hardware available thanks to regular updates of Jatheon's hardware configuration.
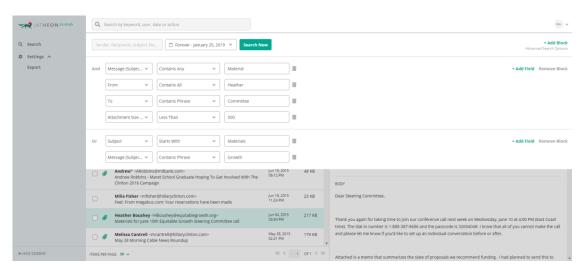
### 10. New user interface

Jatheon's user interface is tailored for the 2019 user and allows effortless search and efficient archive management.

# Jatheon – Overview of Basic Features

Get a closer look at some of the most commonly used software features.
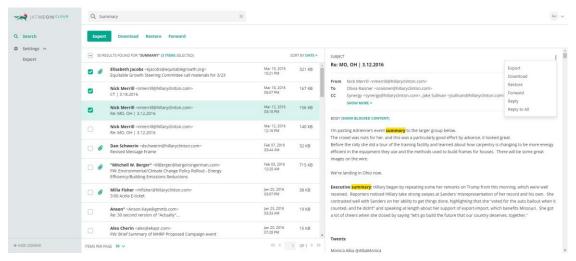


## Jatheon Simple Search

Jatheon's Simple Search lets you search through parts of emails using various search criteria. This simple, yet powerful search functionality was designed to save time and was made with end users in mind.
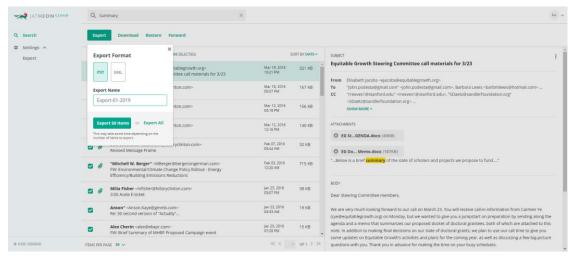


## Jatheon Advanced Search

Jatheon's Advanced Search allows compliance officers and administrators to search through millions of emails and end up with a manageable number of results to review. Superior system logic based on search blocks and containers lets you construct complex searches and filter results easily.

## Jatheon Search Results

After conducting a search, the user will be presented with search results, where they can select a message and see its content in the preview pane on the right. The specified keyword will be highlighted, and there are various message options including export, forward, restore, reply etc.



## Jatheon Data Export

After conducting a search and getting search results, users can select which items they want to export to .pst or .eml format. When the export is ready, the user receives an email with the download link.

# More things you'll love about Jatheon

✓ Outlook plugin

✓ Fully customizable user roles

✓ Deduplication of messages and attachments

✓ Easy onboarding and training

✓ Seamless LDAP integration

✓ Social media, mobile and WhatsApp archiving add-ons

✓ Excellent cloud backup and data recovery plans

✓ 6 billion archived messages

✓ Included in 2016 and 2018 Radicati Information Archiving Market Quadrant

✓ Compatible with all major email platforms

✓ RAID-Z architecture and enterprise grade hardware components

✓ eDiscovery features – legal hold and audit trail

# Customers who have happily switched to Jatheon

"Jatheon is one of the best kept secrets in the email archiving world. Their advanced search is incredible. It's easy to create a complex search using many email parameters. I can create searches and download results in minutes."
Jay A, Director of IT

"Excellent service! Support was very professional and they resolved the issue we had in record time. Prompt and quick service. We are very satisfied."
Palmerston North City Council

"Export is extremely easy and efficient compared to other solutions I've worked with. The export task gets everything done in no time. It's also very competitively priced."
Shaun Tuttle, Marsico Capital Management LLC

# Ready to give it a try?

Evaluate Jatheon for yourself. We're sure you'll be impressed.
Schedule your personal demo by calling **1-888-528-4366**.
If you decide to make the switch, we promise you a considerable discount in price.

Still under yearly maintenance with Intradyn? No problem! We'll structure a pricing arrangement to offset your current maintenance cost. **Give us a call and find out the details**.

## As email archiving experts, we're trusted by enterprises and small businesses alike.

# About Jatheon

We founded Jatheon Technologies Inc. in 2004 to empower companies in their efforts to ensure email compliance and facilitate eDiscovery.

Today, we are leaders in the archiving industry, with **5+ billion processed messages** and unique on-premise and cloud archiving and governance solutions. We continue to raise the bar throughout the industry with our latest enterprise-grade **cCore** archiving appliances, a powerful archiving, retrieval and dynamic monitoring software and best-in class tech support, **Jatheon Care**. In 2017, we built **Jatheon CTRL** - a social media and mobile archiving add-on that smoothly integrates with our email archiving software.

It is our mission to ensure security and bring peace of mind to businesses, government agencies, educational, financial and healthcare institutions across the globe. We're headquartered in Toronto, but we serve clients worldwide through our network of global business partners. For more information, please visit www.jatheon.com.

# Get in touch to discuss your Jatheon plan

Website     www.jatheon.com

Phone     +1 (888) 528-4366

Email     sales@jatheon.com