# Product Overview



### **Jatheon Archiving Suite**



## DISCOVER DATA ARCHIVING SOLUTIONS THAT SET THE INDUSTRY STANDARD

Jatheon Archiving Suite is an on-premise enterprise information archiving solution that empowers businesses across the globe to capture, store, manage, and retrieve electronic communications such as email, social media, text messages, calls and instant messages. Organizations typically deploy archiving solutions to ensure regulatory compliance, facilitate ediscovery and enhance their data governance and security efforts.

Made entirely with server-grade hardware, Jatheon's solutions allow you to activate optional modules based on your organization's unique archiving needs.



**Jatheon cCore** is a robust, secure and scalable on-premise archiving solution made with enterprise-grade hardware and equipped with sophisticated proprietary archiving software. The cCore software captures and indexes all incoming, outgoing and internal messages, checks them against user-defined rules and stores them for future search and retrieval.

We created an all-in-one on-premise archiving solution that's cost-effective, comprehensive and easy to deploy. With cCore, you'll simplify the archiving, retrieval and management of corporate email, social media and other communications, meet compliance standards easily, respond to ediscovery requests quickly and increase your overall productivity and efficiency.

#### **Key Hardware Features**

- Server-grade chipsets
- ECC RAM
- SAS hard drives
- RAID array
- Redundant power supply
- ZFS bit rot proof for long-term data protection
- Chassis with enclosure intrusion detection

#### **Key Software Features**

- Compatible with all major email platforms
- Simple and Advanced Search
- Export to PST, EML and PDF
- Audit trail and legal hold
- Customizable user roles
- Customizable retention policies
- Automatic deletion of data
- Outlook Plugin
- Keyword alerts for real-time conversation monitoring



**Jatheon vCore** – Jatheon's software can also be deployed as **Jatheon vCore**, a virtual archiving solution, in your own environment.

**Jatheon Care** – Both Jatheon cCore and vCore are backed by **Jatheon Care** – a unique, comprehensive customer service and support plan that consists of:

- **24/7 System Monitoring**: Continual dynamic system monitoring that allows a rapid, proactive response and intervention for any software, hardware or network connectivity issues.
- **Software Updates**: Free-of-charge software updates include new features and functionalities, bug fixes and improvements to the operational quality of the appliance.
- Hardware Maintenance: We repair and replace your malfunctioned hardware components free of charge.\*
- **Legacy Data Importing**: We import your legacy data to cCore appliances free of charge.
- **Standard Migration**: We'll assist you in migrating your data from an existing archiving solution for free.
- Archive Backup: We'll help you configure the backup of your archived data.
- **Storage Assurance**: With our holistic solution to the problem of increasing storage needs, you won't face any unexpected storage issues and expenses.
- **Dedicated Technical Support**: Our Support Team is always busy making sure your archiving experience is smooth and worry-free. We take pride in our record response times and thousands of questions answered.
- **Training and Documentation**: We'll provide you with all the necessary resources and organize training sessions to show you how to get the most of your archiving solution.

\* Applies only to Jatheon cCore archiving appliances.

#### **Seamless Migration from Other Systems**

We developed our own automated migration tool, Jatheon Auto Migrator, which allows us to migrate customers' existing data from all major legacy and competitor archiving solutions automatically and reliably, while minimizing errors and retries.



### Add-Ons

The modular design of Jatheon's on-premise archiving solutions allows flexibility and customization. Jatheon cCore archiving appliances can be expanded for additional storage needs using **Jatheon Xpand**, while both cCore and vCore can be combined with **Jatheon CTRL** (social media, mobile and instant message archiving add-on) and **Jatheon Cloud Backup**.

**Jatheon CTRL** is an add-on that's integrated into Jatheon's email archiving software and can be purchased separately to **archive text messages, calls and instant messages.** You can archive phone calls from most carriers around the world, **SMS, MMS and voicemail** using both carrier deployment and Android or iOS apps. Jatheon CTRL can also archive WhatsApp (supporting all iOS and Android devices and OS versions), Bloomberg chat and Google Chat.

Jatheon Cloud Backup is a way to ensure data redundancy by mirroring data captured by Jatheon cCore or vCore.

**Jatheon DR** is a disaster recovery appliance where data is replicated from the active appliance for added security and data loss protection. In the event of a major malfunction of the primary unit, the secondary appliance will allow access to data until the issue is resolved.

**Jatheon Xpand** additional storage units are an easy and cost-effective way to add more storage to your existing cCore setup without having to purchase a whole new archiving appliance.

#### Why Choose Jatheon Archiving Suite?

- unparalleled security and control over the archived data
- most comprehensive advanced search in the archiving industry
- single compliance and ediscovery solution
- one-time purchase and yearly maintenance
- no hidden costs
- enterprise-grade hardware on all appliances
- retain and manage multiple content types from a single platform



### About Jatheon

We founded Jatheon Technologies Inc. in 2004 to empower companies in their efforts to ensure email compliance and facilitate eDiscovery.

Today, we are leaders in the archiving industry, with **11+ billion processed messages** and unique on-premise and cloud archiving solutions. We continue to raise the bar throughout the industry with our latest enterprise-grade **cCore** archiving appliances, a powerful archiving, retrieval and dynamic monitoring software and best-in class tech support, **Jatheon Care**. In 2017, we built **Jatheon CTRL** – a social media and mobile archiving add-on that smoothly integrates with our email archiving software. In 2018, we designed **Jatheon Cloud** – the next-generation cloud email archiving solution perfectly suited for small and medium-sized organizations. In 2019, we launched **Jatheon Archive**, an email archiving and management mobile app that supports both Jatheon cCore and Jatheon Cloud. In 2021, we released social media and IM features for Jatheon Cloud, and in 2022, Jatheon was included in Gartner's MQ for Enterprise Information Archiving.

It is our mission to ensure security and bring peace of mind to businesses, government agencies, educational, financial and healthcare institutions across the globe. We're headquartered in Toronto, but we serve clients worldwide through our network of global business partners. For more information, please visit <u>www.jatheon.com</u>.