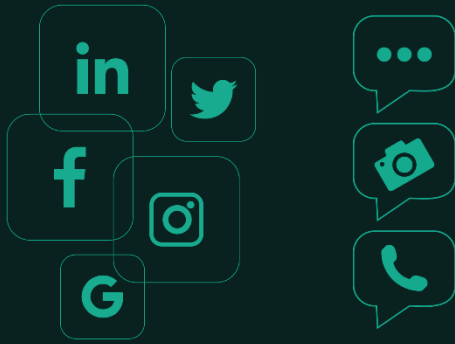# Product Overview

Jatheon CTRL

DISCOVER INFORMATION ARCHIVING SOLUTIONS THAT SET THE INDUSTRY STANDARD

Already archiving email, but doing nothing about social media and mobile? To assist organizations in achieving full compliance and facilitate responding to eDiscovery requests, we created Jatheon CTRL – a social media, mobile and instant message archiving add-on that's integrated into our existing email archiving software. Such a concept allows you to archive all enterprise information using a single platform.

Why archive your corporate social media channels?

Social media, internal and external, is an explosive and successful business resource with a wide variety of applications. However, for highly regulated industries like finance, government, education or healthcare, social media can be a legal minefield. This is because all corporate activity, including posts, comments, tweets, photos or direct messages must now be archived and made retrievable for future reference or litigation purposes. The same goes for mobile and instant messages.

The archiving of online communication data is rapidly becoming the preferred method of records retention for all organizations concerned with regulatory compliance and effective web analytics. As the opportunities for online communication increase, so do the risks. Organizations are held accountable for everything they publish on the web and are required to preserve records of their online content.

How to archive social media and mobile with Jatheon?

Jatheon CTRL is our SaaS-based add-on that's integrated into Jatheon's email archiving software and can be purchased separately to archive content from social media, mobile, video and instant messaging.

We provide archiving capabilities for the majority of social media and video channels including Facebook, Twitter, LinkedIn, Instagram, Google+, YouTube, Vimeo, Tumblr, Pinterest, Flickr and others. Within Jatheon CTRL, you can also archive phone calls from most carriers around the world, SMS, MMS and voicemail using both carrier deployment and Android or iOS apps.

Key Features:

- Search social media posts, mobile calls, texts, MMS and voicemail
- A large number of search criteria: From, To, Message Content, Message Subject, Comment, Notification, Status/Tweet/Post, Attachment, Conversation and more.
- The ability to view messages before and after the given message
- Apply policies
- Apply legal hold
- Export to PST/Transcript
- Download

Archive WhatsApp chats for complete compliance

If you are one of the 3 million organizations that use WhatsApp for business, you can now archive chats from this IM platform and ensure compliance with MiFID II, FINRA and other relevant regulations. Jatheon CTRL offers:

- **Complete WhatsApp archiving**: individual and group chats, text, multimedia, files and deleted messages
- **Search and filter criteria**: employee name, email, mobile number, message type, attachments and other.
- **Data capture** for both web interface or mobile app

Why Choose Jatheon CTRL?

Jatheon CTRL allows you to monitor and archive your entire corporate social media and mobile landscape using a familiar solution that you already use and love. Once enabled, it will appear as an additional functionality in your cCore archiving software. Here's a short overview of what you can do with Jatheon CTRL:

- monitor and archive corporate social media accounts from a single platform
- crawl your social media communication retroactively and collect past data
- track social media communication regardless of the network or device you're using
- monitor and archive mobile content such as calls, SMS, MMS and voicemail
- archive mobile content from both BYOD and enterprise-owned phones
- archive mobile from most carriers around the world
- archive and monitor complete WhatsApp communication
- detect and prevent employee misconduct or cyberbullying
- ensure full compliance with federal, state and industry regulations
- improve your eDiscovery response and business productivity
- search and gain insight from all archived data using a single platform

About Jatheon

We founded Jatheon Technologies Inc. in 2004 to empower companies in their efforts to ensure email compliance and facilitate eDiscovery.

Today, we are leaders in the archiving industry, with **5+ billion processed messages** and unique on-premise and cloud archiving and governance solutions. We continue to raise the bar throughout the industry with our latest enterprise-grade **cCore** archiving appliances, a powerful archiving, retrieval and dynamic monitoring software and best-in class tech support, **Jatheon Care**. In 2017, we built **Jatheon CTRL** - a social media and mobile archiving add-on that smoothly integrates with our email archiving software.

It is our mission to ensure security and bring peace of mind to businesses, government agencies, educational, financial and healthcare institutions across the globe. We're headquartered in Toronto, but we serve clients worldwide through our network of global business partners. For more information, please visit www.jatheon.com.