







**Company Overview** 

# Who We Are

Sagitec is a global software provider focused on solving complex problems with domain experts and proven technology. We provide innovative benefit administration solutions to clients in the retirement, labor and employment, and healthcare industries.

We build and support our business solutions on a continuously evolving software platform. The platform is integral to helping our clients adapt to change in product and service lines, communication channels, user experiences, and of course – technology. With deep industry experience in software implementation and systems integration, project management, consulting, hosting, and software support, Sagitec is a partner clients can trust to deliver mission-critical IT projects.

We have nine offices located throughout the U.S. and two innovation centers in India that accelerate advancements in our digital solutions. We also opened offices in Dubai, UAE, and Canada recently.



## **U.S. OFFICES**

#### Headquarters

422 County Road D East Saint Paul, MN 55117

#### California

155 Grand Ave; Suite 505 Oakland, CA 94612

#### California

400 Capitol Mall; Suite 740 Sacramento, CA 95814

#### Colorado

44 Inverness Dr. E; Building A Englewood, CO 80112

#### **Florida**

8875 Hidden River Parkway; Suite 250 Tampa, FL 33637

#### Kansas

120 SE 6th Avenue; Suite 220 Topeka, KS 66603

#### Missouri

1014 Northeast Drive Jefferson City, MO 6510

#### New York

85 Broad Street; 18-060 New York, NY 10004

#### Utah

230 So. 500 East; Suite 240 Salt Lake City, UT 84102

## **INTERNATIONAL**

#### Canada

1700 – 360 Main Street Winnipeg, MB R3C 3Z3

#### Chennai

11th floor, TIDEL Park, Taramani, 4 Rajiv Gandhi Salai, Chennai – 600113

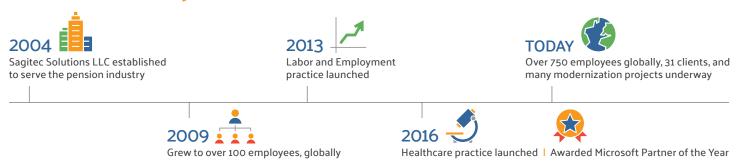
#### Pune

Giga Space IT Park; 601 Delta 1 Viman Nagar, Pune – 411014

#### IΙΔF

2501-2505, The Exchange Tower PO Box 25922, Business Bay Dubai, UAE

# **Our History**



In 2004, our senior partners formed Sagitec to provide superior solutions by superior means. We worked tirelessly to create a technical platform and software ecosystem for the markets we serve that withstands shifts in underlying technology and implements business functionality in yet-to-be-defined ways. From modest beginnings in a small office building in Minnesota with less than a dozen staff members, Sagitec has grown to include more than 750 experienced IT professionals and 13 offices located around the world. While we started out just serving the pension and benefits industry, we have now expanded into other distinct but related industries.



## PENSION AND BENEFITS

For the first ten years, we focused on creating scalable solutions for the pension and benefits industry. We've enjoyed a track record of proven success – winning work with large, medium, and small organizations. Over the last few years, we were awarded contracts with some of the largest and most prominent public pension plans in the U.S. These include the Teachers' Retirement System of the City of New York, the University of California Retirement System, and the California State Teachers' Retirement System. In 2013, we expanded internationally and implemented a large-scale provident fund for the island nation of Fiji. And, in 2014 we secured a contract with a large TPA serving all twelve Canadian Provinces and Territories.



## LABOR AND EMPLOYMENT

In 2013, we launched our unemployment insurance (UI) practice. We started by adding seasoned leaders who had proven track records implementing UI solutions for large system integration firms. We then provided internal investment in developing a modern, state-of-the-art UI solution branded Neosurance™. Since expanding into this market, Sagitec has won 5 out of the last 6 procurements for state-wide UI modernization projects. We are honored to have been selected by the states of Maryland, West Virginia, South Carolina, and the District of Columbia for UI modernization. We have now extended our capabilities to the broader Labor and Employment industry – disability, Paid Family Medical Leave (PFML), and other workforce solutions.



## **HEALTHCARE**

In 2016, Sagitec launched a healthcare practice to bring our mobile and web products to a broader market. We released our first product, HealHub™, in September 2016. HealHub™ is a digital health stack for healthcare and life sciences companies that fosters real-time collaboration between data analysts and the operations teams. Our other solution HealConnect can engage and manage a person's health outside a clinic or hospital. It helps focus on procedural efficiency through patient engagement in the short term, while monitoring and improving social and behavioral attributes related to health in the long term.



"Our business relationship with Sagitec continues to grow through the successful implementation of the NDPERS Mobile App. Sagitec assessed our needs while keeping in mind today's consumer expectations of innovative technology. The result, PERSLink Member Self Service (MSS) Mobile App, fortifies our relationship with our clients, establishing NDPERS as a pioneer in connecting with our community while on the go."

- Sharmain Dschaak, Business Analyst, NDPERS

"A major deciding factor in selecting Sagitec was their flexible and innovative approach. They are unique among the IT solution providers. They are implementing the system the way that we feel is right for us, rather than forcing us into something that just doesn't quite fit."

- John Oliver, Former CIO, Kansas Public Employees Retirement System

# **Our Software**

#### PENSION ADMINISTRATION

Sagitec's Neospin<sup>™</sup> pension administration software is a fully integrated, browser-based software system with comprehensive functionality for administering pension benefits. Since 2004, our Neospin<sup>™</sup> pension administration software has helped public and private pension funds enhance service capabilities, lower operating costs, stave off technical obsolescence, and respond to complex, frequently changing business requirements. Supported by our underlying .NET software framework, Neospin<sup>™</sup> is a dynamic IT solution with unmatched flexibility to grow, adapt, and evolve.



## **UNEMPLOYMENT INSURANCE (UI)**

Sagitec's Neosurance<sup>™</sup> solution is a fully integrated, browser-based application providing comprehensive functionality for Unemployment Insurance (UI) Tax, Benefits and Appeals administration. Neosurance<sup>™</sup> comes with standard modules, application design and development components that meet a majority of state UI Tax and Benefits requirements right out-of-the-box. Supported by our underlying .NET software framework, Neosurance<sup>™</sup> is a dynamic IT solution with unmatched flexibility to grow, adapt, and evolve.



## PAID FAMILY MEDICAL LEAVE

Sagitec's Paid Family Medical Leave is a fully integrated, browser-based solution providing comprehensive functionality for Paid Family Medical Leave contributions and benefits administration.



## **HEALTHCARE**

HealHub™ is a digital health stack for healthcare and lifesciences companies that fosters real time collaboration between data analysts and the operations teams. Our other solution HealConnect can engage and manage a person's health outside a clinic or hospital.



### **MOBILITY**

MOBIAS<sup>TM</sup> is a sophisticated mobile application framework designed to help your external stakeholders access data from any mobile device. Our MOBIAS<sup>TM</sup> framework comes stocked with a rich set of business and technical capabilities that make it easier than ever to build, deliver, support, and maintain a mobile self-service solution. Our secure and agile mobile application framework can seamlessly integrate with our other line of business solutions or any comparable system on the market.



## FRAUD MANAGEMENT

Neofraud™ is a fully integrated, browser-based software system with comprehensive functionality designed for predictive fraud detection in labor and employment tax and benefits solutions.



## KNOWLEDGE MANAGEMENT

Knowtion™ is a knowledge and learning management solution that builds a continuous learning culture and promotes knowledge-driven organizations. With Knowtion™, institutional knowledge is not lost, but built.



# **Our Services**

#### PROJECT MANAGEMENT

Sagitec approaches project management like software development: one size does not fit all. We tailor our project management strategies to suit the individual client and project at hand, always seeking innovative ways to reduce risk and costs to our customers.



### **CHANGE MANAGEMENT**

Innovative technology is only part of what makes a system implementation project successful. To transform your organization for the better, users must be champions of the solution. Sagitec's change management services are designed to address the "human component" of the project by establishing a foundation of sponsors who approach transition with excitement and take full ownership of their new solution.



### ENTERPRISE CONTENT MANAGEMENT

Sagitec has a team of expert enterprise content management professionals who will help your organization transition to paperless business processing. Our document management services allow you to capture, archive and access documents efficiently, thereby reducing risks while simultaneously improving your bottom line.



## TRAINING AND DEVELOPMENT

A line of business solution is only as effective as your ability to use it. To make the leap from designing a great application to leveraging that design, Sagitec offers robust training and development services for your staff and external stakeholders. Our services fill the knowledge gap between the old and the new, allowing users to hit the ground running on the first day after transition.



## **SUPPORT**

Sagitec offers a variety of maintenance and support options to suit your specific needs, vision, and technical competencies. We offer everything from basic framework upgrades to value-added services like application development outsourcing, infrastructure modifications, and other unique services tailored to your organization.



## **MICROSOFT AZURE - GOVERNMENT & COMMERCIAL**

Our partnership with Microsoft Azure - Government and commercial, enables us to deliver software expeditiously, securely, flexibly, and reliably. As a longtime Microsoft partner, Sagitec offers the benefits of a proven Hosted Services Relationship, and the experience providing successful services that are cloud-based and secure.





To learn more about the solutions and services that Sagitec offers, get in touch:













