

HEALCONNECT

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Sagitec HealConnect – Your Window to Wellness

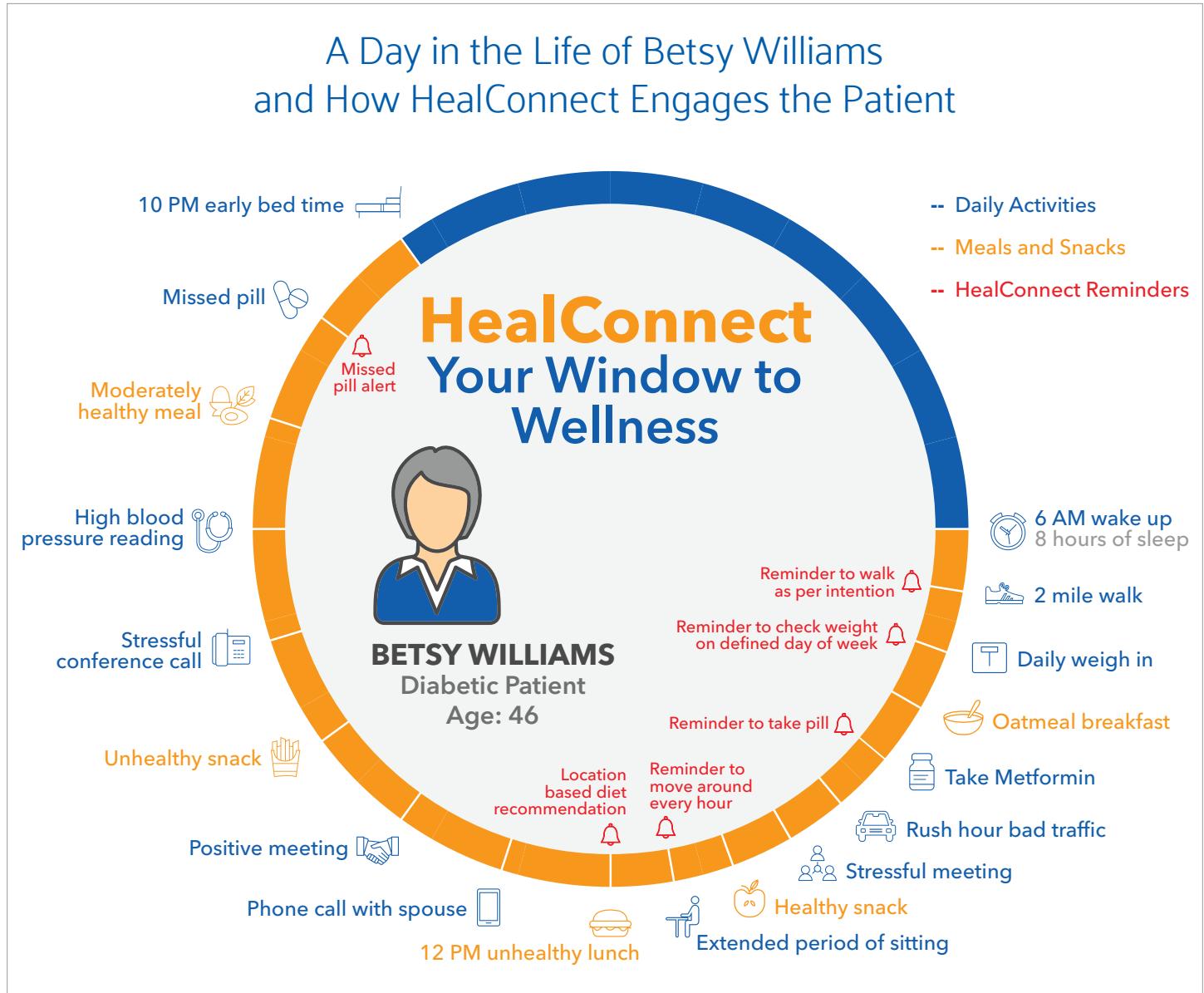
HealConnect, an effective patient engagement platform
for the healthcare eco-system



HealConnect, an enterprise grade platform for the healthcare eco-system, is geared to engage patients efficiently and improve the overall health of a patient. The platform helps patients focus on “activities” that are under a patient’s control rather than clinical outcomes.

Healthcare providers traditionally regarded health behaviors as out of their sphere of influence and medical training. However, recent improvements in technology, advances in behavioral science, and shifts in health financing create exciting new possibilities to change this.

Engaging patients outside the health system (hospitals or doctor’s office) is a primary mechanism to impact behavior changes. Utilizing the ecosystem of wearable technologies, patient engagement strategies, and provider feedback; payers, providers, hospitals, home health and care givers, and patients can manage chronic diseases far more efficiently than the current approach of using episodic visits to the clinic.



HealConnect offers multiple benefits for healthcare providers:

- Roll out care programs in hours instead of months
- Single app for multiple conditions/programs
- Conversational user interface for improved engagement
- Personalized incentives for behavior change

Impact Patient Behavior

A patient with long term conditions, like diabetes or hypertension, makes about 50-60 health related decisions in a day – from taking medications, to appropriate diet, to exercise or the quantum of sleep.

HealConnect is a tool that guides them with this decision-making process through personalized alerts/reminders, device integration, and activity monitoring.

Omni-Channel Engagement

With HealConnect, one can build, manage, and track patient engagement across various channels like web, mobile, and chat. This provides multiple touchpoints for a health provider to communicate with their members/patients.

HealConnect can be integrated with a number of devices like glucometers, pressure cuffs, scales, and others; even on the mobile so activities like sleep, diet, exercise, and medication can be tracked. Providers can administer surveys through the HealConnect mobile app.

HealConnect's chat facility provides answers to any questions patients have. Chats are powered by chatbots built on Microsoft's Cognitive Services that has natural language processing capabilities and can understand and learn answers to various health questions.

Care Program Delivery

Based on a patient's comorbidity conditions, HealConnect programs can be customized or personalized according to individual attributes. It provides a complete engagement offering and recommends "Next Best Action" for patients that delays the need to contact a healthcare provider and reduces costs.

Care givers can easily roll-out HealConnect to members and patients with customizable content for healthcare programs. Healthcare providers can also monitor/advice on multiple conditions thus impacting patient behaviors unlike using other platforms that are able to focus only on a single health or lifestyle condition.

Patient Insights Analytics

Patient engagement is best driven by care givers. Physicians and care teams can leverage data analytics, tools and information on patient behaviors to personalize care programs, leading to higher engagement and better health outcomes.

The screenshot shows the HealConnect Care Management interface. At the top, there is a navigation bar with icons for HEALCONNECT, Care Manage..., Activities, and a user profile. Below the navigation bar is a header titled 'Sandbox' with various search and filter icons. The main area is divided into several sections: 'My Work' (Dashboards, Activities), 'Patients' (Patients, Patient Groups, Patient Activities, Health Readings, Patient Engagement ...), 'Programs' (Programs, Program Steps, Questions, Task Details, Pregnancy Weight Cal...), 'Appointment' (Doctors, Labs, Appointment Requests), 'Masters' (Patient Attributes, Care Specializations, Lab Tests, Lab Packages, Lab Test Types), 'Tools' (Engagement Rules, Goal Settings, Reports, Alerts, Calendar), and 'Case Management' (Cases, Service Calendar, Service Records, Queues, Staffs, Social Profiles). A large table below these sections lists a series of tasks assigned to users like Betsy Willia... and Keerthi John, with details such as task name, assignee, status, and date.

Task	Assignee	Status	Date		
Food suggestions	Betsy Willia...	Normal	Open	11/13/2017 5:30 AM	11/13/2017 5:30 AM
Diet suggestions	Betsy Willia...	Normal	Open	11/13/2017 5:30 AM	11/13/2017 5:30 AM
Birth control usage	Keerthi John	Normal	Open	11/13/2017 5:30 AM	11/13/2017 5:30 AM
Diabetes Pre Screen	Keerthi John	Normal	Open	11/13/2017 5:30 AM	11/13/2017 5:30 AM
ANXIETY: Over the last 2 weeks, how often have you been...	Keerthi John	Normal	Open	11/13/2017 5:30 AM	11/13/2017 5:30 AM
DEPRESSION: Over the last 2 weeks, how often have you ...	Keerthi John	Normal	Open	11/13/2017 5:30 AM	11/13/2017 5:30 AM

Sagitec and Microsoft

Sagitec was Microsoft's Solution Partner of the Year in 2016 and was named in the 20 most promising Azure Solution Providers of 2017 by CIO Review Magazine.

HealConect is built on Microsoft Dynamics 365 and integrates predictive analytics, personal medical devices, telehealth, and MS Azure to deliver a scalable engagement solution. Sagitec leverages Microsoft's cognitive services that has Natural Language Processing capabilities to power HealConnect's chatbot..

The Value of Microsoft Dynamics 365 and Azure Together

Microsoft Azure is an open and flexible cloud platform that enables you to quickly build, deploy, scale, and manage applications across a global network of Microsoft data centers. You can build applications using multiple languages, tools, and frameworks.

Microsoft Dynamics 365 lets customers:

- Engage with customers on any channel or device.
- Deliver fast, personalized service.
- Learn from every interaction.
- Innovate with a modern and adaptable platform.

Why Sagitec

- Over 100 man years of Healthcare and Life Sciences experience
- Extensive experience in regulatory and compliance space
- Over 13 years of Product Engineering experience
- Global talent pool with expertise in Microsoft and Digital technologies
- Framework and solution accelerators for implementing innovative software solutions built on Microsoft platforms

About Sagitec

Sagitec Solutions is a growing global software and IT company that designs and delivers tailor-made pension, provident fund, unemployment insurance, and health and life sciences software solutions to clients of all sizes. Understanding that a dynamic world requires dynamic technology, Sagitec offers solutions that are highly configurable and extensible by nature. With deep industry experience in software implementation and systems integration, project management, consulting, hosting, and software support, Sagitec is a partner clients can trust to deliver mission-critical IT projects. Sagitec has multiple office locations and is headquartered in Saint Paul, Minnesota. Learn more at www.sagitec.com.



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