

**Avantor**

100 Matsonford Rd.  
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## Frequently Asked Questions

### **What's happening to the Integra Companies, STI Components, PAW BioScience and JM Separations brands?**

Beginning in June 2019, Integra Companies, LLC (Integra Companies), STI Components, LLC (STI Components) and PAW BioScience Products, LLC (PAW BioScience) will be consolidated under one legal entity, Avantor Fluid Handling, LLC. JM Separations B.V. (JM Separations) legal entity will be changed to Avantor Fluid Handling B.V. in July 2019.

As a result, the brand logos of each of these individual companies will be discontinued, and the Avantor logo will instead be used to reflect our offering. All products currently using these company brand names will change to the Avantor brand name and logo.

Additionally, all single-use and fluid-handling products currently using the VWR brand name will change to the Avantor brand name and logo.

### **How long will this transition take?**

We expect this process to begin in June 2019 continue through 2019. Wherever possible, we plan to deplete our supply of existing packaging to minimize waste. Over the next year, you may see a combination of old and new packaging as a result.

### **Are the OmniTop® and SterilEnz® product brands impacted by this change?**

The Avantor™ OmniTop® Sample Tubes and Avantor™ SterilEnz® product brands will be retained. These brand logos will be updated to reflect elements of our new Avantor brand.

### **Are there brand changes to other Avantor products?**

At this time, only certain legacy companies acquired by VWR, part of Avantor, are impacted by this change, including: Integra Companies, STI Components, PAW BioScience and JM Separations.

### **What's happening to the Integra Companies, STI Components, PAW BioScience and JM Separations websites?**

For the time being, there are no significant changes to these company websites.

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**What is your company name?**

Avantor is our company name. When listing products in materials and methods sections, or in marketing, please use Avantor as the company name and include the product name. For example: Avantor OmniTop™ Sample Tubes.

Integra Companies, STI Components and PAW BioScience will be consolidated under one legal entity, Avantor Fluid Handling, LLC. The JM Separations legal entity will be changed to a new legal entity, Avantor Fluid Handling B.V. You will see this name appear only in text and on commercial documents, including invoices or packing slips.

**Should I change the name of the vendor in my purchasing systems?**

Integra Companies, STI Components and PAW BioScience will be consolidated under one legal entity, Avantor Fluid Handling, LLC. The JM Separations legal entity will be changed to a new legal entity, Avantor Fluid Handling B.V. Updated W-9 documents and additional instructions to help you update your systems will follow.

**Are there changes to manufacturing processes, manufacturing locations or quality control and testing?**

Although we are completing these brand changes on packaging and documentation, you will still find the same high-quality products that have been developed, manufactured and supported by the same team. There are no changes to where or how these products are being manufactured. Product designs, componentry, quality processes and quality testing procedures are also not changing.

**Are there changes to authorized distributors of Integra Companies, STI Components, PAW BioScience and JM Separations?**

There are no changes to authorized distributors of these products. Please continue ordering from your preferred distributors.

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**What other changes can I expect to see?**

Wherever possible, we will deplete our supply of existing labeling and packaging materials to minimize waste. Therefore, over the next year you may see a combination of old and new labels, packaging and literature used.

What is changing	What is not changing
<ul style="list-style-type: none"> <li>• Integra Companies legal entity name</li> <li>• STI Components legal entity name</li> <li>• STI Components Federal Tax ID Number</li> <li>• STI Components ERP system</li> <li>• STI Components remit-to address</li> <li>• PAW BioScience legal entity name</li> <li>• PAW BioScience Federal Tax ID Number</li> <li>• PAW BioScience ERP system</li> <li>• PAW BioScience remit-to address</li> <li>• JM Separations legal entity name</li> <li>• Integra Companies, STI Components, PAW BioScience and JM Separations product brand names</li> <li>• Part numbers for select hose products manufactured by STI Components</li> <li>• Documentation and materials will be updated and carry the Avantor brand:               <ul style="list-style-type: none"> <li>○ Packing slips</li> <li>○ Carton labels and tape</li> <li>○ Product labels</li> <li>○ Certificates of Compliance (CoC)</li> <li>○ Certificates of Processing (CoP)</li> <li>○ New Engineering Drawings</li> <li>○ Commercial Documentation:                   <ul style="list-style-type: none"> <li>- Purchase Orders</li> <li>- Invoices</li> <li>- Order Acknowledgements</li> </ul> </li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Integra Companies Federal Tax ID Number</li> <li>• Integra Companies ERP system</li> <li>• Integra Companies remit to address</li> <li>• JM Separations relevant tax identification number</li> <li>• JM Separations ERP system</li> <li>• JM Separations remit to address</li> <li>• Product quality and manufacturing:               <ul style="list-style-type: none"> <li>○ Manufacturing locations for existing products</li> <li>○ Products' form, fit and function</li> <li>○ Testing methodologies</li> <li>○ Release criteria</li> <li>○ Manufacturing processes</li> <li>○ Quality standards</li> <li>○ There will be no loss of information provided on product labels, Certificates of Compliance and other product documentation</li> </ul> </li> <li>• Sales and customer service:               <ul style="list-style-type: none"> <li>○ Account and customer service representatives</li> <li>○ Service levels</li> <li>○ Contact information</li> </ul> </li> <li>• Contract terms</li> <li>• Certificates and labels of distributed products other than Avantor brands</li> <li>• Authorized distributors</li> </ul>