AIRBUS DS Communications
PRODUCT LIFECYCLE NOTICE

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TITLE: VESTA® LOCATE / DATASYNC LIFECYCLE NOTICE
PRIORITY: HIGH
EFFECTIVE DATE: JULY 31, 2017

INTRODUCTION

With the world of mission-critical communications ever-changing, Airbus DS Communications remains committed to delivering solutions that best address your **CRITICAL MATTERS®**. As part of this effort, Airbus DS Communications is providing this product lifecycle announcement for all versions of VESTA® Locate (formerly known as ORION Vela) 1.0 through 3.0 and DataSync 1.0 through 4.1.

Note: This notice is applicable to public safety sites only. Federal sites with VESTA Locate and DataSync are excluded from this product lifecycle notice.

BACKGROUND

The Product Lifecycle Support Policy provides customers with information regarding the level of technical and software support Airbus DS Communications will provide customers during the lifespan of a software product. The VESTA Locate / DataSync Product Lifecycle is a progressions of life cycle phases starting with the initial release of a new software product or new version of a software product and ending with the retirement of that version of the product. Each phase of the life cycle includes specific, but different technical and software support.

Lifecycle Phases		General Availability	End of Sale	Mainstream Support	Custom Extended Support
Technical Support	Request Case	✓	✓	✓	
	Phone / Email Support	✓	✓	✓	✓
Software Support	Software Patches and Hot-fixes *	✓	✓		
	New Environment Certification **	✓			

* Software patches and hot-fixes - provided to customers to resolve significant issues discovered in the product release.

** New environment certification - when a major new version of an operating system, database, or web server is released during the General Availability phase, Airbus will test this new environment.

Existing customers contemplating moving/upgrading their environment should also consider upgrading their Airbus product to a version that is currently in the General Availability phase. Customers with products in the End of Sale phase are encouraged to begin planning their move/upgrade to a General Availability product as soon as possible. Customers with products in the Mainstream Support phase should be actively upgrading their applications to General Availability products. Customers with products in the Custom Extended Support phase should be actively upgrading their applications to General Availability products.

FUTURE SALES & SUPPORT PLANS

- General Availability Lifecycle Start Date: The date the product version was released.

- End of Sale Date: The final date on which a product version will be available for sale.

- Mainstream Support End Date: The last date to receive support for the product. Airbus will provide best effort attempt to resolve any issues beyond the given date. Support is available for purchase up to the support end date but the support term may not extend beyond the support end date.

- Custom Extended Support End Date: Custom Extended Support is available for qualified products beyond the End-of-Support Delivery Date. For pricing, please contact Airbus Sales Configuration team at Quotes@Airbus-DSComm.com.

Versions	General Availability Lifecycle Start Date	End of Sale Date	Mainstream Support End Date	Custom Extended Support End Date
ORION Vela 1.0	Sept. 9, 2008	June 2009	Sept 2013	N/A
ORION Vela 2.0	June 1, 2009	May 2012	Sept 2013	N/A
VESTA Locate 3.0 (fka ORION Vela)	May 1, 2012	June 2017	Sept 2019	Sept 2022
VESTA Locate 3.0 SP1	June 14, 2017	Feb 1, 2018	Sept 2019	Sept 2022

Versions	General Availability Lifecycle Start Date	End of Sale Date	Mainstream Support End Date	Custom Extended Support End Date
DataSync 1.0	April 30, 2002	June 2009	Sept 2013	N/A
DataSync 4.0	June 5, 2009	July 2012	Sept 2013	N/A
DataSync 4.1	July 10, 2012	Feb 1, 2018	Sept 2019	Sept 2022

End of New System Sales:
The terms of this announcement are as follows:
- New quotes: Airbus will no longer accept orders for new VESTA Locate / DataSync systems effective **February 1, 2018**.
- Existing orders: All existing orders will be honored as is or until the End of Sale Date.

Support for Embedded Base:
Airbus appreciates our loyal customers and recognizes the need to plan for solution changes. We have structured our on-going support to facilitate that transition by continuing to support our customer through:
- Spare parts
- Existing support contracts
- Repair
- Technical Support

Airbus will continue to honor existing support per the terms of the customer's contract. If additional support is required beyond the Mainstream Support End Date that is specified in the tables above, Custom Extended Support is available for purchase. Contact Sales Configuration at Quotes@Airbus-DSComm.com for pricing information.

CLOSING

Your immediate attention to this matter is greatly appreciated. Should you have questions or require further assistance, please contact us at 951.719.2100 or ProductLineManagement@Airbus-DSComm.com. We appreciate your continued support of our products and look forward to working with you in the continued evolution of Airbus technology.

– The Airbus DS Communications Product Team